

PARKING SERVICES

ANNUAL REPORT

2021-2022



Reading
Borough Council
Working better with you

Foreword - Councillor Page

Welcome to Reading Borough Council's Parking Services Annual Report.

The report summarises the parking and traffic enforcement responsibilities exercised by the Council in 2021/2022.

Parking is an essential local service, and our Parking Services Team has continued to run a smooth and effective service. The Council is still experiencing some effects of the COVID pandemic, but these are not as widespread as they were in the previous years.

A well-managed parking service is crucial to supporting healthy local neighbourhoods and our town centre for residents, motorists, businesses, and visitors. This is now even more critical as we look to encourage people to return to these areas and support the local economy.

The Council continues to deal with challenges that have not gone away including congestion, climate change, air quality issues and an increasing population, both in and around Reading as new housing developments come forward. Parking management is an important transport planning tool, enabling us to influence how people may choose to travel, with the aim of encouraging them to use more sustainable forms of transport. If left unmanaged, parking would soon become disruptive to the transport networks and services, as people would park for convenience, rather than considering other people's needs.

Parking management covers time restrictions, parking charges, controlled parking zones, residents parking permits and blue badges. Parking charges provide us with the opportunity to set appropriate parking tariffs that allow us to fund transport related projects. We will manage the parking provision across the Borough, in public car parks, on-street parking and across new developments, to influence sustainable travel choices, encourage sustainable patterns for travel and provide for those who are less mobile.

The Council's Parking Services team is responsible for ensuring that drivers comply with parking regulations in Reading and for day-to-day management of the Council's off-street car parks. This requires a wide range of responsibilities including maintaining partnerships for the provision of Park & Ride, maintenance of the car parks and payment machines, issuing parking permits to residents and workers, and compliance management. In instances where vehicles are parked in contravention of regulations, the Council has legal obligations to take appropriate action which inevitably leads to the issuing of penalties and the management of collection and appeals. We will continue to enforce traffic and parking restrictions in Reading, whilst following national regulations and procedures, so as to improve the effectiveness of our infrastructure and prioritise sustainable modes.

The Council is committed to being transparent about our Parking Services and enforcement activity and this report provides an extensive record of activities during the 2021/2022 financial year. We also explain how the service is managed with an aim to develop an understanding and acceptance of why enforcement activity takes place and is so important to Reading.

Cllr Tony Page

Deputy Leader, RBC and Lead Councillor for Climate Strategy and Transport

Chapter 1 - Content

The Secretary of State's 'Statutory Guidance to Local Authorities on the Civil Enforcement of Parking Contraventions' states that local authorities should produce annual reports about their enforcement activities. It is considered good practice to publish a report which provides the public with information about the way enforcement is undertaken and provides reassurance that enforcement is being undertaken properly. The view of the Secretary of State is that transparency about the civil enforcement of parking regulations enables the public to understand and accept the enforcement of parking contraventions.

This Annual Report provides a record of activities during the 2021/2022 financial year and explains how the service is managed and aims to develop an understanding and acceptance of such enforcement activity.

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Chapter 2 - Policy Context

Reading Borough Council introduced Parking Enforcement in 2000, when responsibility for enforcement of parking contraventions passed from Thames Valley Police to the Local Authority. The current legislation that allows for Reading to enforce parking and waiting restrictions is under The Traffic Management Act 2004. This also permitted local authorities to enforce restrictions by other methods which are now known as ‘Civil Parking Enforcement.’ Parking offences are classified as civil offences rather than criminal offences under Civil Parking Enforcement.

Reading Borough Council has an integrated Parking Service, which manages both on-street and off-street activities. The Council introduced Civil Parking Enforcement under Part 6 of the Traffic Management Act 2004 from 31st March 2008.

The current guiding transport policy document is its Local Transport Plan (LTP) 2011- 2026. The Local Transport Plan includes a 15-year strategy document and a rolling 3-year implementation programme. The LTP programme is reviewed annually to ensure the aims and objectives are being delivered. The statement below summarises the vision for transport in Reading:

“Transport in Reading will better connect people to the places that they want to go: easily, swiftly, safely, sustainably and in comfort. We will meet the challenges of a dynamic, low-carbon future to promote prosperity for Reading.

Whichever way you choose to travel, by foot or bicycle, motorcycle, bus, rail, car or boat whether to work or education, to leisure or the services you need, our transport system will help you get there”.

The Council is currently preparing a new LTP to set the strategy for 2023-40, statutory public consultation was undertaken during summer 2020, however due to changing travel behaviours as a result of the Covid pandemic further monitoring is being undertaken before the strategy is finalised and a further consultation will be undertaken.

Although it is not possible to specifically measure the contribution of Civil Parking Enforcement on all the objectives, as there are a wide range of other factors that influence them, it is clear that well considered and implemented enforcement will support this vision.

Chapter 3 - Parking Enforcement

Enforcement is conducted both on- and off-street by Reading Borough Council Parking Services through Civil Enforcement Officers employed through a contractor. Each officer receives specific training resulting in qualification which is:

- WAMITAB Level 2 Award for Parking Enforcement Officers (QCF) (Ofqual qualification number: 601/1781/3)

Civil Enforcement Officers are salaried and are not part of any incentive scheme. Their only enforcement requirement is to ensure that any Penalty Charge Notice is issued correctly and that all the supporting evidence (including photographs) is gathered and recorded.

The Traffic Management Act introduced regulations that allow for enforcement through an approved camera device in areas that are difficult or sensitive. In the autumn of 2012, the Council introduced an enforcement vehicle; it is used to enforce contraventions of waiting restrictions such as school zigzag markings, bus stop clearways and red routes. Enforcement with an approved device is not used where permits or exemptions (such as resident's permits or Blue Badges) may be in use. The primary objective of the camera enforcement system is to ensure the safe and efficient operation of the road network by deterring motorists from breaking road traffic restrictions and detecting those that do.

The Parking Services team at Reading Borough Council have completed/working towards their WAMITAB Level 3 Award in Notice Processing (QCF) (Ofqual qualification number: 601/1941/X). This qualification recognises the importance of back-office staff, having the required skills, knowledge and detail when dealing with challenges, representation, and appeals.

The Reading Borough Council Parking Services team have a duty to consider all aspects of a case. The Secretary of States guidance states that even when a clear contravention has occurred, the Council has discretionary power to cancel a Penalty Charge Notice, and this duty is adhered too - *“under general principles of public law, authorities have a duty to act fairly and proportionately and are encouraged to exercise discretion sensibly and reasonably and with due regard to the public interest.”* This exercise of discretion is approached objectively and without regard to any financial interest (in the penalty or decisions) that may have been taken at an earlier stage. However, discretion can be used to cancel or enforce a Penalty Charge Notice and some motorists who challenge their Penalty Charge Notice may not always receive the decision that they were looking for.

Penalty Charge Notices (PCNs)

Penalty Charge Notices are issued when people contravene the parking code. Penalty Charge Notice tickets can be categorised as higher or lower depending on the seriousness of the contravention. Higher level tickets for more serious breaches are £70 (e.g., parking on yellow lines) and lower-level tickets for less serious breaches are £50 (e.g., parking with an expired permit or pay & display ticket).

Road markings (such as yellow lines, loading bays, bus stops and residents zones) indicate that some sort of restriction applies, and signs nearby will always explain the parking restrictions. If these restrictions are breached, a contravention has occurred, and a Penalty Charge Notice will be issued.



In the Council's public car parks Penalty Charge Notices may be issued if you fail to pay the correct amount at a pay and display ticket machine or for parking in a space for longer than you are permitted to. Also, if your car is reported to be causing a safety hazard, a source of congestion or an obstruction the Police may remove it. Drivers are responsible for making sure that their vehicles are parked correctly and not causing any obstructions. If vehicles are parked correctly, they should not be issued with a Penalty Charge Notice.

Traffic Management Act 2004 Statutory Process - Direct Issue Process

The following process applies where the Civil Enforcement Officer has directly issued the Penalty Charge Notice to the vehicle or handed it to the driver. Please see section below for information about the process involved when the Penalty Charge Notice is sent by post.

Please refer to Chapter 5 for information about challenges, representations and appeals.

- After 14 days of the date of issue of the Penalty Charge Notice
 - The right to pay the discounted sum (£35/£25) after 14 days is lost. The 14 days starts with the date on which the Penalty Charge Notice was issued.
- After 28 days of the date of issue of the Penalty Charge Notice
 - If the charge is not paid 28 days from the date the Penalty Charge Notice was issued a Notice to Owner will be sent to the registered keeper of the vehicle.
 - At this point you can either pay the full charge within 28 days (£70/£50) or make representation to Reading Borough Council.

- Failure to act on the Notice to Owner may result in a Charge Certificate being issued.
- After 28 days of the date of issue of the Notice to Owner
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£105/£75). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt may be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£113/£83). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a witness statement.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a witness statement has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated enforcement agent will be requested to recover the debt from you. The enforcement agent will charge you for this.

Traffic Management Act 2004 Statutory Process - Postal Issue Process

The following process applies where the Penalty Charge Notice has been issued by post. This occurs in circumstances where the Civil Enforcement Officer was prevented from issuing the Penalty Charge Notice at the time, or the vehicle drove away before affixing it to the vehicle/handing it to the driver. A Penalty Charge Notice may also be issued by post from an approved device i.e. a camera recording.

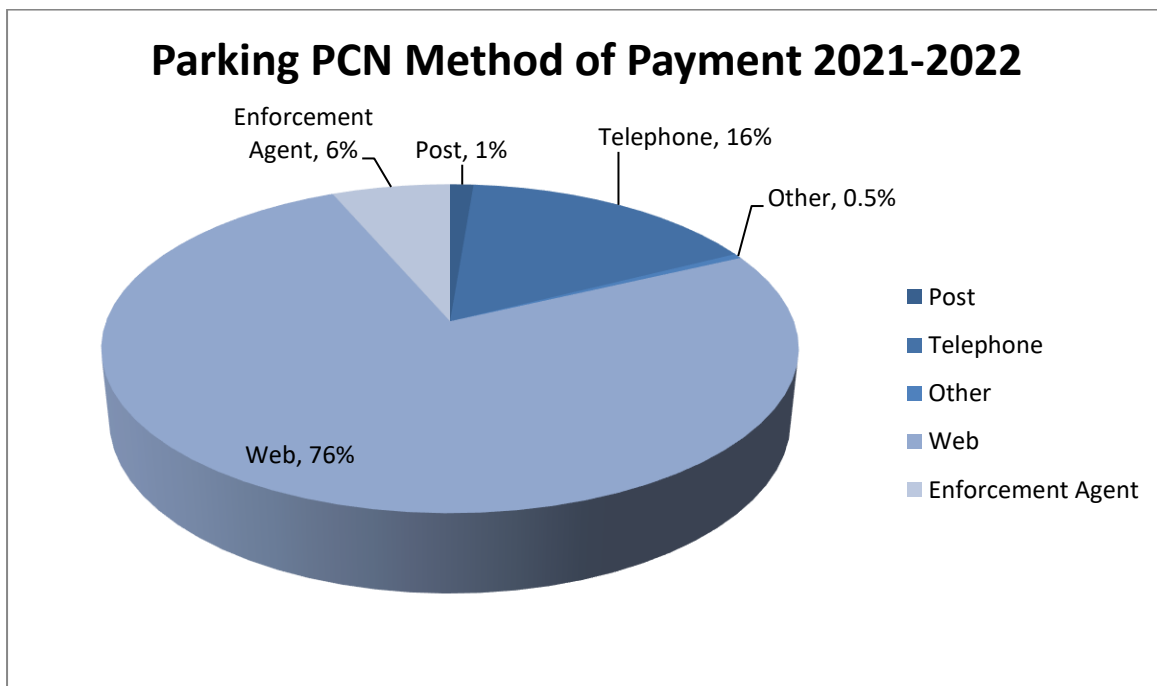
Please refer to Chapter 5 for information about challenges, representations and appeals.

- The Penalty Charge Notice will be sent to the registered keeper of the vehicle; at this point you can either:
 - Pay the discount within 14 days (£35/£25) or 21 days if the contravention was detected by an approved device.
 - If the discount is not paid in the 14/21 days, pay the full charge within 28 days (£70/£50).
 - Make representation to Reading Borough Council.
- After 28 days of the date of issue of the Penalty Charge Notice
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£105/£75). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt may be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£113/£83). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a witness statement.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a witness statement has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated Enforcement Agent (Formerly known as bailiffs) will be requested to recover the debt from you. The Enforcement Agent will charge you for this.

Paying a Penalty Charge Notice

Penalty Charge Notices can be paid either online, by post or by phone. Once payment has been made, the driver/owner/hirer has accepted liability for the penalty charge and can no longer make a challenge/representation against the Penalty Charge Notice. Reading Borough Council's interpretation of the relevant legislation (which is supported by the House of Commons Transport Committee) is that the recipient of a Penalty Charge Notice can pay the penalty or challenge the Penalty Charge Notice - it is not possible to do both.

The graph below shows the percentage of the different methods of payment used.



The table below shows the number of Penalty Charge Notices issued for 2021/2022. A copy of Penalty Charge Notices issued by ward, street and contravention code is provided in Appendix A.

Penalty Charge Notice Issued	2021 / 2022	Percentage	2020 / 2021	Percentage
Total Penalty Charge Notices Issued	53,550		34,541	
Number of higher-level Penalty Charge Notices issued	39,076	73%	22,443	65%
Number of lower-level Penalty Charge Notices	14,426	27%	10,962	32%
Number of Penalty Charge Notices with no charge level e.g. warning notice	48	0.1%	1,037	3%
Number of Penalty Charge Notices paid	39,241	73%	23,454	68%
Number of Penalty Charge Notices paid at discount	32,754	61%	19,356	56%
Number of Applications registered at TEC	6,779	13%	5,642	16%
Number of Penalty Charge Notices against which a formal or informal representation was made	8,734	16%	5,918	17%
Number of Penalty Charge Notices cancelled as a result of a formal or informal representation	2,470	5%	1,679	5%
Number of Penalty Charge Notices written off for other reasons	2,725	5%	1,745	5%

Approved Device PCNs

The Council introduced an approved device (enforcement vehicle) for parking contraventions in 2012. From the 6th April 2015 a change in legislation has limited the use that Council may use approved devices for parking enforcement. The enforcement vehicle can only be used to enforce the following contraventions: school keep clear markings, bus stops/stands, red routes, and bus lanes.

The total Parking PCNs issued from the approved device was 12,083. Please see Chapter 4 for Bus Lane Enforcement.

Contravention	Approved Device PCNs
School Keep Clear markings	255
Bus Stops/Stand	496
Red Route	11,332
TOTAL	12,083

The table below shows the streets with highest number of approved device PCNs issued:

STREETS WITH HIGHEST NUMBER OF APPROVED DEVICE PCNs ISSUED	
Location	Total Approved Device PCNs Issued
OXFORD ROAD	5,726
WOKINGHAM ROAD	1,359
FRIAR STREET	1,201
BLAGRAVE STREET	617
NORCOT ROAD	417
KINGS ROAD	376
SCHOOL ROAD	264
STATION ROAD	248
LONDON ROAD	236
RECREATION ROAD	191

Red Route Enforcement



From the 7th March 2018 the Council introduced its first red route in Reading, along the 'Purple 17' bus route. It was introduced first along the East of Borough starting on the Kings Road, at its junction with the IDR, following the A329 corridor east, through Cemetery Junction and along the Wokingham Road. It ends near to the Three Tuns crossroads, on the borough boundary.

The second part of the red route was introduced on the West of the Borough starting on the Oxford Road, at its junction with Alfred Street heading along all the Oxford Road, onto Norcot Road, School Road and ending at Park Lane (at the junction with Mayfair). The final part was

implemented in the Town Centre and joins the East and West red routes.

A Red route is a 'no stopping' restriction which has been successfully used on major bus routes in London for many years. It helps keep key public transport moving, minimises delays for bus passengers and improves safety for pedestrians and cyclists by preventing dangerous or illegal parking.

The new Red Route restriction means where double red lines are marked, vehicles cannot stop at any time - Monday to Sunday - including for short periods of loading or unloading. Only disabled blue badge holders, Hackney Carriages (black cabs) and private hire vehicles licensed by Reading Borough Council are permitted to stop to allow for boarding and alighting. Emergency service vehicles will, of course, be permitted to stop on the Red Route

Enforcement is carried out by the Civil Enforcement Officers (direct issue) and the Council's enforcement (approved device) vehicle.

Contravention	Approved Device PCNs	Direct Issue PCNs	Total
Red Route	11,332	838	12,170

Report Illegally Parked vehicles

The Council introduced an online facility for members of the public to report illegally parked vehicles and the number of requests received is shown below:

Period	Enforcement Requests Received	PCNs Issued
2017-2018	1,064	169
2018-2019	2,059	288
2019-2020	2,345	435
2020-2021	2,213	165
2021-2022	2,315	215

The Council is unable to issue any Penalty Charge Notices (PCNs) to vehicles that may be obstructing the highway e.g. blocking a driveway. This can be reported to the Police on the non-emergency number 101.

The table below shows the streets with highest number of PCNs issued:

STREETS WITH HIGHEST PENALTY CHARGE NOTICES (PCN) ISSUED	
LOCATION	TOTAL PCN ISSUED
OXFORD ROAD	8,219
FRIAR STREET	1,826
SACKVILLE STREET	1,585
WOKINGHAM ROAD	1,527
VACHEL ROAD	1,174
KINGS ROAD	1,172
ZINZAN STREET	1,132
BLAGRAVE STREET	959
CHEAPSIDE	867
CASTLE STREET	686

The table below shows the Car Parks with the number of PCNs issued:

PENALTY CHARGE NOTICES (PCN) ISSUED IN THE CAR PARKS	
CAR PARK	Total PCNs Issued
CIVIC 'B' CAR PARK	356
KINGS MEADOW CAR PARK	318
CHESTER STREET CAR PARK (CAV)	288
CATTLE MARKET CAR PARK	217
HILLS MEADOW CAR PARK	201
THAMES SIDE PROMENADE CAR PARK	131
BATTLE STREET CAR PARK	87
KENSINGTON ROAD CAR PARK	41
RECREATION ROAD CAR PARK	24
MALL CAR PARK	21
QUEENS ROAD CAR PARK	5
DUNSTALL CLOSE CAR PARK	2

The table below shows the PCNs issued by month, compared with the last year (note this excludes warning notices)

Please note that we stopped enforcement for 6 weeks as per government guidance because of Covid-19 pandemic. This is shown in April and May 2020-2021 figures.

Month	2021-2022	2020-2021
April	3,340	0
May	4,131	819
June	4,874	2,998
July	5,292	2,830
August	4,906	3,130
September	4,236	3,579
October	4,968	3,994
November	4,343	3,611
December	4,797	3,827
January	4,704	2,898
February	4,150	3,417
March	4,138	3,438

A full breakdown of the notices issued by ward, street and contravention code is provided in Appendix A.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

The form to report illegally parked vehicles can be found on the Council's website: <https://www.reading.gov.uk/transport/parking/>

Chapter 4 - Bus Lane Enforcement

Reading Borough Council has more bus lanes per mile of road than anywhere else in the UK and a greater proportion of people travel by bus than in most other cities and towns in the UK. Reading Borough Council and its partners want to make public transport reliable and punctual. Bus lanes, when operating properly, help improve journey times, punctuality and reliability which may help make public transport a more attractive option and in turn relieve congestion.



When bus lanes are misused, they are less effective, hence the need for effective enforcement. When people ignore bus lanes, they can cause delays to public transport and increase the risk of accidents as other road users are unlikely to be aware of their presence.

In October 2005, powers were introduced under the Transport Act 2000 that made it possible for Reading Borough Council to enforce the regulations governing the use of bus lanes in the Borough. The Police may still take action against persons driving in bus lanes or ignoring road signs, however, Reading Borough Council's enforcement by approved device cameras has substantially increased the likelihood of those abusing bus lanes being caught out.

The penalty for being caught in a bus lane is a £60 Penalty Charge Notice. Cameras record vehicles using bus lanes and penalties are issued based on this information. Enforcement officers check the recordings to determine whether a contravention of the rules has taken place or if there may be other circumstances e.g., to avoid an accident. It is possible to make a representation against the Penalty Charge Notice within 28 days of it being issued.

Appendix B provides a breakdown of information per bus lane.

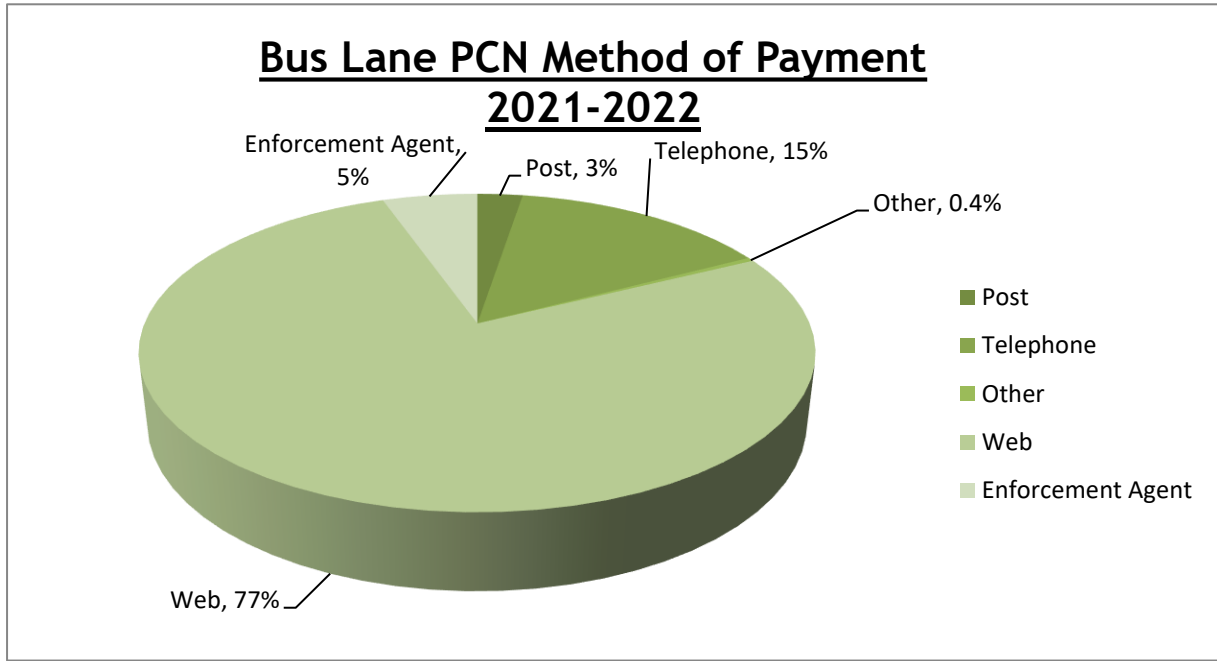
Transport Act 2000 Statutory Process

Please refer to Chapter 5 for information about challenges, representations and appeals.

- The Penalty Charge Notice will be sent to the registered keeper of the vehicle; at this point you can either:
 - Pay the discount within 14 days (£30).
 - If the discount is not paid in the 14 days, pay the full charge within 28 days (£60).
 - Make representation to Reading Borough Council.
- After 28 days of the date of issue of the Penalty Charge Notice
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£90). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt will be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£98). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a statutory declaration.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a statutory declaration has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated Enforcement Agent (Formerly known as bailiffs) will be requested to recover the debt from you. The Enforcement Agent will charge you for this.

Paying a Penalty Charge Notice

Penalty Charge Notices can be paid either online, by post or by phone. The graph below shows the percentage of the different methods of payment used for Penalty Charge Notices relating to bus lanes.



The table below shows the number of Penalty Charge Notices issued for entering bus lanes in 2021/2022. A copy of Penalty Charge Notices issued by street for entering bus lanes is provided in Appendix B.

Penalty Charge Notice Issued	2021 /2022	Percentage of Total Issued	2020 /2021	Percentage of Total Issued
Total Penalty Charge Notices Issued	78,757		44,489	
Number of Penalty Charge Notices paid	64,692	82%	35,714	80%
Number of Penalty Charge Notices paid at discount	57,363	73%	30,966	70%
Number of Penalty Charge Notices against which a formal representation was made	9,648	12%	7,403	17%
Number of Penalty Charge Notices cancelled as a result of a formal representation	1,496	2%	1,201	3%
Number of Penalty Charge Notices written off for other reasons	6,409	8%	7,021	16%

Appendix B provides a breakdown of the PCNs issued per bus lane and a comparison with the previous year's issue.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

Chapter 5 - Challenges, Representations and Appeals

If a driver is issued a Parking Penalty Charge Notice, which they feel is unwarranted; they have the right to challenge the Penalty Charge Notice. This is done in 3 stages. The first stage is an informal challenge to Reading Borough Council which is followed up by the second stage which is a formal representation to the Council. If the representation to the Council is unsuccessful, the third stage is an appeal to the Traffic Penalty Tribunal. It should be noted that for Penalty Charge Notice issued by post (either parking or bus lane related) there is no informal challenge.

The Reading Borough Council Parking Services team will deal with each case on its own merits and will take into account the evidence recorded by the Civil Enforcement Officer and the information provided for a case. There are statutory time limits for dealing with representations and appeals, whereas guidance is provided for informal challenges. In all cases the Reading Borough Council Parking Services aim to deal with challenges, representation and appeals in an efficient, effective, and impartial way.

Stage 1 - Making an Informal Challenge

Reading Borough Council Parking Services have a legal obligation to consider all informal challenges received. If an informal challenge is made within 14 days of the Penalty Charge Notice being issued, the discount period will be put on hold until the Council can deal with the challenge. A letter from the driver explaining the reasons why they feel they have grounds for an appeal should be made as soon as possible to the address given on the Penalty Charge Notice. The letter can be submitted by writing to the Council using surface mail or making a challenge by way of a secure website. A letter will be replied to if the challenge is upheld, and the Penalty Charge Notice will be cancelled. If the challenge is not upheld, provided the challenge was made within 14 days of the Penalty Charge Notice being issued, a further 14 days to pay the Penalty Charge Notice at a discounted rate will be granted.

Stage 2 - Representations

A representation (under the Traffic Management Act 2004) can only be made upon receipt of a Notice to Owner, in cases where the PCN has been affixed to the vehicle or handed to the driver. The Notice to Owner will be sent to the registered keeper of the vehicle 28 days after the issue of the Penalty Charge Notice. Should a Penalty Charge Notice have already been paid the case is considered closed and no representation or appeal may be made. Once a Notice to Owner has been issued, the vehicle owner has 28 days to make a representation. The Council has a legal obligation to consider all representations received and must reply within 56 days of receiving the representation, if the Council does not reply in this time period, the Penalty Charge Notice is automatically cancelled.

Should a representation be unsuccessful the owner will be liable to pay the Penalty Charge Notice at the full rate. If the Council rejects the representation, an appeal may then be made to the Traffic Penalty Tribunal. Where a Penalty Charge Notice has been issued by post the registered keeper has 28 days to make a

representation to the Council. If those representations are made within the discount period, the Council will generally hold the discount and if the decision is made to reject the Penalty Charge Notice, this will be re-offered again. However, should an appeal be made to the Tribunal, the full charge would then apply, even if it is within the re-offered discount period. This process is set down by the Traffic Management Act 2004 (and accompanying regulations) for parking contraventions. The process is the same for bus lane contraventions issued under the Transport Act 2000, however, there is no informal challenge or time limit set for the Council to reply to a representation. These are the only ways to query a Penalty Charge Notice.

Complaints about the parking scheme itself should be made in writing to Reading Borough Council. General enquiries concerning parking issues may be made by telephone, however, Reading Borough Council cannot accept challenges or representations made by email or telephone.

The table below shows items of correspondence received in relation to informal challenges, parking, and bus lane representations for 2021/2022¹.

2021/2022	Informal Challenges	Incoming Parking Representations	Incoming Bus Lane Representations	Total
April	326	248	609	1,183
May	367	326	793	1,486
June	465	369	847	1,681
July	512	407	896	1,815
August	419	342	1,029	1,790
September	364	286	983	1,633
October	427	382	837	1,646
November	356	356	817	1,529
December	441	340	651	1,432
January	398	372	649	1,419
February	394	266	719	1,379
March	327	244	818	1,389
Total	4,796	3,938	9,648	18,382

¹ Please note that this data is that recorded on 1st October 2022. This data includes PCNs that have made multiple challenges and/or representations

The table below shows informal challenges and representations received compared to last year.

	Informal Challenges	Incoming Parking Representations	Incoming Bus Lane Representations	Total
Total 2020/2021	3,577	2,007	7,403	12,987
Total 2021/2022	4,796	3,938	9,648	18,382

The table below shows the other correspondence received and answered.

Under the relevant legislation the Council is not required to answer any correspondence once the representation period has ended i.e., when the Charge Certificate has been issued.

	Post Charge Certificate	Post Order for Recovery	Post Warrant	Paid*	Other	Total
Parking PCNs	583	68	46	58	0	755
Bus Lane PCNs	1,238	116	74	105	837	2,370
TOTAL	1,821	184	120	163	837	3,125

* The Council is issued guidance that makes it clear that a PCN is deemed 'paid' as soon as the payment arrives at any payment office belonging to the enforcement authority that issued the PCN. The enforcement authority should promptly close the case. Any correspondence received when a case has been paid will be responded too, but priority is always given to open cases.

Stage 3 - Appeal to the Traffic Penalty Tribunal

The Traffic Penalty Tribunal is a body independent of the Council. Adjudicators are people with at least five years legal experience who consider the evidence for appeals against Penalty Charge Notices issued by Local Authorities. Their decision is final and binding on both parties.

Should a Representation to the Council be unsuccessful a Notice of Appeal will be sent to the registered keeper which includes details of how to appeal online. A Traffic Penalty Tribunal appeal can only be made should a representation to the Council already have been rejected. When they receive a 'Notice of Appeal', the Traffic Penalty Tribunal staff will make some basic checks and if everything is in order it will be registered as a formal appeal. The registered keeper will receive acknowledgement of this and a date as to when the appeal is due to be decided. The Council will also be notified that the appeal has been lodged and will be given a date for which to submit their evidence to the Adjudicator. In the case of a personal appeal being asked for, the Traffic Penalty Tribunal staff will schedule it for the next appropriate hearing at the registered keepers preferred location and give 21 days' notice of the precise date, time, and venue.

The table below shows how many appeals were dealt with by the adjudicators².

2021/2022	Parking Penalty Charge Notices	Percentage of Total PCNs Issued	Percentage of Appeals Received	Bus Lane PCN	Percentage of Total PCNs Issued	Percentage of Appeals Received
Total PCNs Issued	53,550			78,757		
Total Received	153	0.3%		107	0.14%	
Dismissed by Adjudicator	46	0.09%	30%	28	0.04%	26%
Allowed by Adjudicator	45	0.08%	29%	24	0.03%	22%
Not Contested	52	0.1%	34%	37	0.06%	35%
Consent Order	3	0.01%	2%	5	0.01%	5%
Withdrawn	1	0.002%	1%	2	0.003%	2%
Not Registered	6	0.01%	4%	11	0.01%	10%
Awaiting decision inc. other	0	0.0%	0%	0	0%	0%

² Please note that this data is constantly changing, and the data provided is that recorded on 1st October 2022.

Consent Order means the Council and Appellant have reached an agreement over the appeal.

The table below shows the number of appeals received compared to previous years:

	Parking PCN	Percentage of Total PCNs Issued	Bus Lane PCN	Percentage of Total PCNs Issued
Total Appeals Received 2017/2018	120	0.30%	304	0.32%
Total Appeals Received 2018/2019	94	0.19%	207	0.29%
Total Appeals Received 2019/2020	98	0.20%	183	0.26%
Total Appeals Received 2020/2021	49	0.14%	105	0.24%
Total Appeals Received 2021/2022	153	0.29%	107	0.14%

The Council reviews all adjudicator decisions and through the feedback from them will try to ensure that unnecessary appeals are not registered. A fresh review of the case is made when an appeal is registered, regardless of the decision made at representation stage.

The annual report from the Traffic Penalty Tribunal on their service was not available at the time of this report. The Tribunal has moved their service to an online portal. This allows appellants to register, upload their evidence and track their appeal through the online service. Appellants can still choose to have their appeal decided by post, telephone or personal hearing and most choose the post or telephone option. The Council can upload their evidence, send messages to the Tribunal/Appellant which has improved the efficiency and the Adjudicators can decide on appeals quickly.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

The Traffic Penalty Tribunal's website: www.trafficpenaltytribunal.gov.uk

Chapter 6 - Enforcement Agents

If a PCN remains unpaid after the Council has issued their notices (Please see Chapter 3 and 4), a Warrant may be issued to the Enforcement Agents (formerly bailiffs) to recover the debt. The regulations and fees that the Enforcement Agents work under changed in April 2014.

Parliament introduced new legislative arrangements for Enforcement Agents in April 2014, when the relevant provisions of the Tribunals, Courts and Enforcement Act 2007 were brought into force. One of the changes that came into operation was a new, simplified, regime for fees payable to Enforcement Agents, at each stage in the recovery process, as set out in the Taking Control of Goods (Fees) Regulations 2014.

Regulations 4 and 5 allow the Enforcement Agents to recover the fees from the debtor and specify each stage of the process. Schedule 1 specifies the relevant fees, which are, as follows:

Stage	Fee	Information
Compliance Stage	£75	Notifying the debtor in writing, on receipt of the warrant, of the liability.
Enforcement Stage	£235	For attending the premises, if no payment is made within 7 clear days of the compliance stage notice. The Enforcement Agents can make a number of visits but only one charge is applied.
Sale/Disposal Stage	£110	For preparing to remove goods, removing goods, sale of goods

There may be additional charges if goods are removed such as storage, auction costs etc.

If there are multiple warrants issued, the compliance fee is charged per warrant, but the enforcement and sale/disposal fee is normally only added onto the first warrant. There are exceptions to this and for further information please see below.

The Council expects Enforcement Agents, acting in respect of debts it (the Council) has registered, to handle enquiries or complaints about the fees those agents have charged. The Taking Control (Fees) Regulations 2014 provides for any disputes about the fees to be settled by a Court.

The table below shows the warrants issued to the Enforcement Agents in the past 6 years for Parking PCNs³.

PARKING	Total Warrants Issued	Successful Collection	Outstanding Warrants	Closed Warrants (unable to trace/execute)
2016-17	4,539	25.48%	0.00%	74.52%
2017-18	4,785	26.07%	0.00%	73.93%
2018-19	5,167	27.10%	0.00%	72.90%
2019-20	5,601	25.73%	0.62%	73.65%
2020-21	4,940	23.96%	1.03%	75.01%
2021-22*	5,516	16.62%	43.03%	40.35%

The table below shows the warrants issued to the Enforcement Agents in the past 6 years for Bus Lane PCNs⁴.

BUS LANE	Total Warrants Issued	Successful Collection	Outstanding Warrants	Closed Warrants (unable to trace/execute)
2016-17	6,632	32.47%	0.00%	67.53%
2017-18	8,357	34.41%	0.00%	65.59%
2018-19	7,648	38.97%	0.10%	60.93%
2019-20	7,334	40.34%	0.20%	59.46%
2020-21	5,629	39.23%	1.15%	59.62%
2021-22*	5,705	34.51%	28.53%	36.96%

Further Information

Further information can be found on the Civil Enforcement Association website <http://www.civea.co.uk/>

³ Please note that this data is constantly changing, and the data provided is that recorded on 7th October 2022

⁴ The data provided is that recorded on 7th October 2022

* Warrants are valid for 1 year from issue

Chapter 7 - Permits



Permit Parking Zones came to Reading in the mid 1970's with the intention to enable residents to park in streets that would have otherwise been occupied by shoppers or commuters parking in the town centre. As levels of car ownership and traffic patterns have developed, the zones have spread away from central Reading to other parts of the town affected by parking problems.

In 2011/2012, the parking permit service and the zoning system was updated with zones becoming larger and a better split between the number of permits being issued and the number of on-street parking spaces being made available. Changes to the permit scheme are made so it is vital people continue to check the signs and lines where they park

There are currently three main types of permits available, resident, visitor, and business, however, temporary permits and other discretionary permits are also available.

The permit must be displayed in its registered vehicle at all times when the vehicle is parked in a permit bay. The permit should be displayed on the windscreen and be readable so that the information contained on it is legible. The information on the permit will contain, the vehicles registration, the permit zone, the expiry date, and the make of the vehicle.

A new online system was introduced on the 01 November 2017, which allows residents to manage their permit applications online. The table below shows the number of permits issued.

Permit Type	Total Issued 2021/2022	Percentage issued 2021/2022	1st Resident Permit/Free Visitor Permits	2nd Resident Permit/Charged Visitor Permits
Business	26	0.1%	N/A	N/A
Resident	10,654	31%	8,599	2,055
Visitor	15,800	46%	13,192	2,608
Temporary	2,564	7%	N/A	N/A
Discretionary	5,365	16%	N/A	N/A
GRAND TOTAL	34,409			

All other permit types are issued at the discretion of the Council. The Council must be satisfied that the same conditions apply for discretionary permits and there is no automatic right of renewal.

Resident Permits

Resident Parking Permits are provided in controlled parking areas for residents of Reading. Following an extensive consultation, parking zones were simplified and re-organised providing a longer and more flexible parking solution. Permits will run for 12 months from the date of issue, and it is up to the user to renew a permit before it expires.

A maximum of two permits are available to be issued per household. To comply as a household the house or flat must; lie within a Permit Parking Zone, be registered for Council Tax, have appropriate planning permission, and not have a planning condition that prohibits the issue of permits. The first permit per household is £42 and the second is £157.50. It is down to the discretion of the homeowner as to what name goes on which permit. When first applying for a permit, proof of residence and proof of car ownership will be required to be sent with the application. Once a permit has been granted, it can be renewed the following year online without the need for re-applying or supplying evidence.

Business Permits

Business Parking Permits are available to businesses that operate within a permit parking zone. The criteria to be eligible for a Business Parking Permit are the staff and operators may not reside in the permit zone, the premises must have no associated off-street parking, and the staff for whom the permits are intended for should require regular and frequent use of their vehicles during the working day.

Businesses are eligible to apply for one permit per business with any further requests to be made as a discretionary application. When applying for a permit, the business must provide proof of address and proof of vehicle ownership. Business permit applications must be made by post.

Visitor Permits

Both residents and businesses within permit parking areas can offer visitor permits. All households in permit' parking zones are entitled to visitor permits. Visitor permits are scratch cards each for half days. They are issued in books of 20 permits. The first two books are free and a further five books are available at a cost of £25 per book. Proof of residence is required when applying for visitor permits. Businesses are able to purchase up to 100 visitor permits, Community Agencies are able to purchase an unlimited number of visitor permit. Like with the Residents' visitor permits Business visitor permits are scratch cards for half a day and are also issued in books of 20 at £25 per book. Once the books have been granted, they can be renewed the following year, online without the need for re-applying or supplying evidence. Visitor Books cannot be renewed, if more than a year has passed since they were originally issued.

Temporary permits can be obtained through our online service and are issued as a “Print at Home” permit. Temporary permits are normally issued to residents who have just moved into the permit zone or have changed their vehicle. Temporary permits are issued for 8-weeks to allow time to submit full proofs. Temporary permit cover is not extended after the 8-week period as it is felt this is enough time to have obtained the full proofs required.

Discretionary Parking Permits

Reading Borough Council has recognised that there are those who, from time to time, may have business within the permit zones which, the Council may decide at its discretion as the Highway Authority to be legitimate reason to grant a permit. Other such permits that the Council issues include Medical Practitioners, Healthcare Professional, Carer, Charity, Tradesperson, Teacher, Nanny and Other Resident/Business/Visitor Discretionary.

New Resident Permit Scheme Areas

Any new Resident Permit Parking schemes are only introduced with the support of the residents in the area. They are considered on an area basis, not street-by-street, to reduce the amount of displaced parking in nearby streets.

The Traffic Management Sub-Committee reports on requests for new Resident Permit Parking schemes. The scheme designs are built with Council Officer recommendations and public consultation feedback.

The following extensions to permit zones were introduced from 2021:

Zone	Spaces added	Month
15R	12	November 2021
Total	12	

Further Information

Further information can be found on the Council’s website: www.reading.gov.uk

The table below shows the total permits issued by type⁵

Permit Type	Total issued in 2021 / 2022	Percentage	Total issued in 2020 / 2021
Business	26	0.1%	27
Business Discretionary	22	0.1%	18
Carer	101	0.13%	161
Charity (free and charged)	21	0.1%	20
Doctor	61	0.2%	33
Emergency Cover	72	0.2%	
Health Care Professional	901	2.6%	385
Landlord - Annual	18	0.1%	19
Nanny	1	0.003%	2
Non-UK Registered Vehicle Permits	3	0.01%	1
Resident - First Permits	8,599	25%	8,615
Resident - Second Permit	2,055	6%	1,994
Resident Discretionary	517	1.5%	506
Teacher	116	0.3%	108
Temporary Permits	2,491	7.2%	2,279
Tradesperson - Annual	139	0.4%	131
Tradesperson - Daily	2,840	8.3%	1,571
Visitor Books - Charged	2,608	7.6%	1,879
Visitor Books - Free	13,192	38.3%	12,073
Visitor Business	67	0.2%	47
Visitor Charity	30	0.1%	6
Visitor Discretionary (free and charged)	528	1.5%	463
Total	34,409		30,338

⁵ Please note that this data is that recorded on 6th December 2022.

The table below shows the permits zones and the number of permits on issue⁶

Permit Zone	Approx. Spaces on street	Total Permits	Capacity
01R	631	629	100%
02R	926	624	67%
03R	551	496	90%
04R	99	74	75%
05R	561	475	85%
06R	954	868	91%
07R	1,664	1,394	84%
08R	787	759	96%
09R	509	400	79%
10R	1,422	1,319	88%
11R	374	343	92%
12R	1,238	1,073	87%
13R	1,094	1,033	94%
14R	1,227	1,300	72%
15R	442	229	52%
B2	32	27	84%
C4	18	2	11%
W1	20	6	30%
Z1	25	12	48%
Total	12,562	11,063	84%

⁶ Please note that this is constantly changing, and the data provided is that recorded on 1st July 2022.

Chapter 8 - Blue Badges

Blue Badges provide a vital lifeline to over 2.5 million people every year allowing disabled people to access employment, shops, and other services. Blue Badge fraud is a growing issue across the country. Abuse of the scheme means that priority spaces are unable to be used by those who need them most.



It is therefore vital that Reading Borough Council put measures in place to try and reduce the number of incidences of Blue Badge fraud.

Since the 1st January 2012, the Department for Transport (DfT) has introduced a new Blue Badge Improvement Service (BBIS) scheme which is intended to tackle this problem. The scheme comprises of a central nationwide database and a new assessment process to ensure badges only go to those who need them. The scheme will be managed nationally by Northgate Public Services.

The new Blue Badges nationally use security style inks and techniques making them almost impossible to reproduce, tamper with or amend. It is now an offence for anyone who is not the actual badge holder to use the Blue Badge, or to park in an on-street Blue Badge parking bay without displaying a badge.

If you suspect someone of committing Blue Badge fraud you can report to the Corporate Investigations Team in confidence (details in further information).

The Department for Transport has issued a booklet called 'The Blue Badge Scheme: Rights and Responsibilities in England.' This booklet explains to the holder of a Blue badge their responsibilities, places where they can and cannot park, and further travel advice. This also includes information on how to display the badge, where parking is for free and where time limits do/do not apply.

The table below shows the Blue Badges issued in 2021/2022 and total on issue as of 31st March 2022, compared with previous year.

Blue Badge Allocation	Issued in 2021/2022	On issue as of 31st March 2022	Issued in 2020/2021	On issue as of 31st March 2021
Total number of valid Blue Badges	1,920	4,677	1,676	5,538
Total number of Blue Badges on issue to organisations	20	48	14	38

National Fraud Initiative

The purpose the National Fraud Initiative is to recover those Blue Badges which should have been returned following a death. Reading Borough Council is part of this initiative. Following the national redesign of Blue Badges, it should make it easier for Local Authorities to both cross check and identify fraudulent badges.

As of April 2022 the Corporate Investigations Team (CIT) and NSL have been jointly undertaking regular drives across the town Centre where both services look at Blue Badge parking bays and monitor any misuse or fraud.

Period	Number of Badges checked	Number of Badges referred
October 2017 - March 2018	113	10
April 2018 - March 2019	205	41
April 2019 - March 2020	163	52
April 2020 - March 2021	3	3
April 2021 - March 2022	76	16

Between April 2021 and March 2022, the Corporate Investigations Team has the following updates on cases referred⁷:

Current Status	Number of Cases 2021-2022	Number of Cases 2020-2021
Closed - Cases successfully prosecuted	1	2
Closed - Criminal Caution Given	0	0
Closed - Formal Blue Badge Warning Letter Given	6	0
Closed - Blue Badges seized and destroyed	2	1
Open - Cases awaiting Criminal Charges	1	0
Open - Cases awaiting Magistrates hearing date	0	0
Open - Cases under review	3	0
Closed - Cases with insufficient evidence to interview or not sufficient to lay charges	3	2
Total	16	5

⁷ current status as at 4th November 2022

Further Information

You can report suspected blue badge fraud in confidence by the following methods

Telephone	0118 937 2143
Email	antifraud@reading.gov.uk
Report via web pages	https://www.reading.gov.uk/council/feedback/report-fraud/

Further information on how to obtain a Blue Badge can be found on the Council's website: www.reading.gov.uk

Chapter 9 - Signs and Lines Maintenance

Reading Borough Council's Streetcare Services team deals with the maintenance of existing signs and lines. The Neighbourhood Officers (previously known as Highway Inspectors) carry out safety inspections and defects in lines or missing signs will be identified and any associated works ordered. The frequency of inspections varies depending on the road classification. Monthly inspections are carried out for A-class road, quarterly inspections for B- and C-class roads and unclassified roads annually.

Any other defects identified through observations or checks made by the Civil Enforcement Officers, Ward Councillors and members of the public are also actioned as appropriate.

In addition to signs and lines, the Neighbourhood Officers as part of their safety inspections will identify defects to direction signage, carriageways/footways/cycleways and gullies and order repair works, as necessary. The Officers also undertake Night Scouts monthly to identify street lighting faults and order repair works.

There is also an annual resurfacing programme usually carried out during the summer which often affects lines. These will be replaced as soon as possible after surfacing work has been completed.

Snow will cover lines particularly on local residential roads where gritting does not take place. The parking restrictions remain in operation as set out in the appropriate Traffic Regulation Order.

On the principal roads and the main bus routes gritting is undertaken in accordance with the Winter Service Plan but the channel lines where road markings are will often remain covered until a thaw takes place.

A Penalty Charge Notice will only be issued where the Civil Enforcement Officer has checked that the lines and signs are in an acceptable condition. A motorist's attention should be drawn to the restriction when parking. The Council is unable to maintain the lines and signs in a perfect condition at all times, and it is recognised by the Traffic Penalty Tribunal that the lines and signs will over a period of time be subject to wear and tear.

Regulation 18 of the Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996 states that: '*Where an order relating to any road has been made, the order making authority shall take such steps as are necessary to secure a) ... the placing on or near the road of such traffic signs in such positions as the order making authority may consider requisite for securing that adequate information as to the effect of the order is made available to persons using the road*'. The Council complies with this Order and will ensure that restrictions are clearly marked for motorists.

Chapter 10 - Car Parks

The current parking strategy is a core element of the Local Transport Plan. The parking strategy essentially aims to encourage short stay demand for central Reading whilst limiting the amount long stay/commuter parking around the town centre. A key feature of the strategy is pricing of central Reading parking to reflect peak demand on the roads and promote sustainable alternatives such as the long stay parking provided by park and ride.



Reading Borough Council now manages their own off-street car parks (since October 2018) and is seeking to improve and enhance the customer experience. We have already introduced improved payment options, automatic number plate recognition, an additional exit lane at Queens Road multi-story and carried out a deep clean. We will continue to invest in improving the customer experience whilst offering value for money.

Reading Borough Council reviews the tariff structure on an annual basis. Season tickets are available for Broad Street Mall, Queens Road, Cattle Market, Recreation, Dunstall Close and Chester Street car parks. Season tickets are available annually, 3 monthly and 1 monthly (except Dunstall Close and Chester Street which only offers annual permits).

The table below shows the spaces available in each car park.

Car Park	Spaces	Parent and Child	Disabled Spaces	Total Spaces
Broad Street Mall	694	10	16	720
Queens Road	680	12	8	700
Hills Meadow	312		10	322
Civic B Car Park	176		4	180
Kings Meadow	77		1	78
Cattle Market	90		4	94
Chester Street, Caversham	83		3	86
Recreation Road, Tilehurst	82		4	86
Dunstall Close, Tilehurst	48		3	51
Total	2,242	22	53	2,317

Further Information

Further information can be found on the Council's website: www.reading.gov.uk

Chapter 11 - Pay and Display

Reading Borough Council introduced on-street pay and display in October 2010, this offered alternative short-term parking for the Town Centre. The bays are located across the town centre and around the Hospital/University area. The bays provide more flexible parking options for visitors.



There are now over 1,000 spaces spread across Reading:

Area	Number of Spaces
Town Centre Area	716
Hospital/University Area	460

The pay and display bays accept cash and cashless parking through a mobile device payment system (via the RingGo system). Below shows the divide between different payment methods

Payment Option	Percentage
Cash	43%
Payment by mobile device	57%

Pay and display bays are an effective parking management tool that increases the turnover in spaces around the Town Centre and other local community facilities.

In line with the Department for Transport under 'The Blue Badge Scheme: Rights and Responsibilities in England,' holders of the blue badges can park for free and without time limit in the pay and display bays. However, in the shared use bays it is only for free and without limit during the hours a pay and display ticket is required, outside of the hours a parking permit is required. (See Chapter 8 for further information)

Further Information

Further information can be found on the Council's website: www.reading.gov.uk

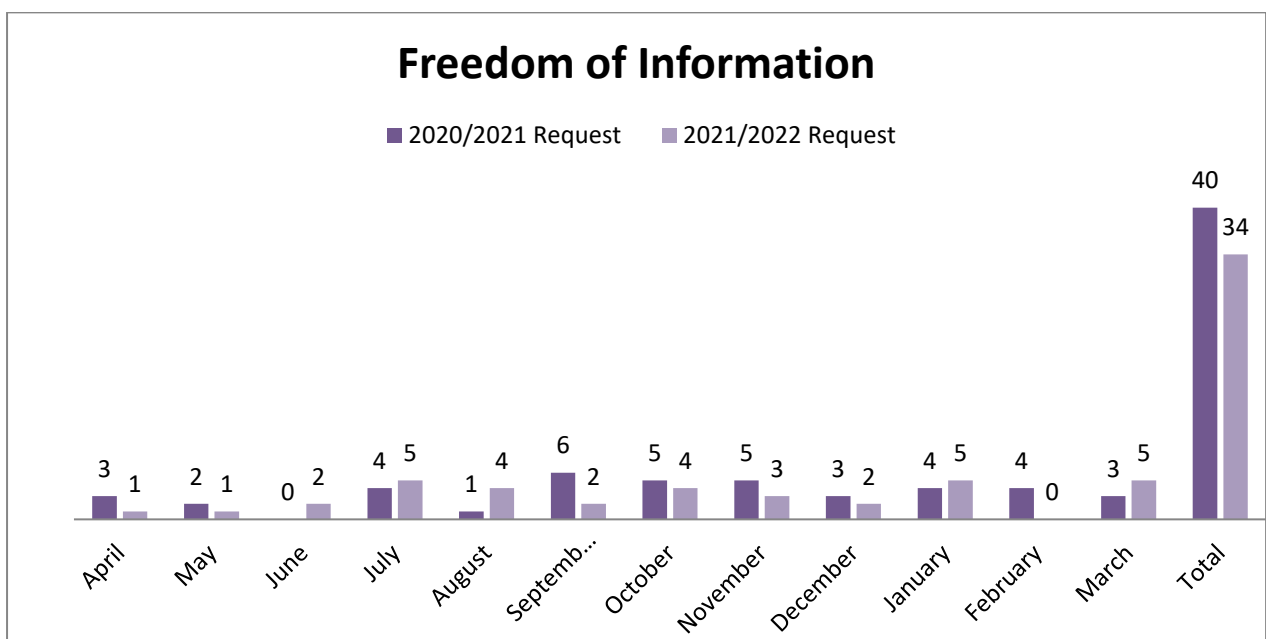
Information about RingGo can be found on their website:

<https://www.myringgo.co.uk/>

Chapter 12 - Freedom of Information

The Freedom of Information Act came into effect in January 2005. This requires Reading Borough Council to provide information which is held available to the general public. The Freedom of Information Act requires that Reading Borough Council respond to requests within 20 working days. Reading Borough Council is only required to respond with information that is held - it does not require the Council to analyse the information.

The graph below shows the number of Freedom of Information requests on monthly basis received by the Reading Borough Council Parking Services team between 2020 and 2022. In 2021/22, a total of 34 Freedom of Information requests were received by the Reading Borough Council Parking Services team.



The Reading Borough Council Parking Services team often receive the majority of Freedom of Information requests from motorists that have received a Penalty Charge Notice. Such requests are seeking to obtain information about Penalty Charge Notices issued in the same location. Whilst the team seek to respond to requests within 20 working days, there are some instances where the request has been too broad e.g., no date range, specific types of challenges, Penalty Charge Notices issued to non-Reading based motorists. Therefore, if a manual search of each Penalty Charge Notice is required, this can take between 30 seconds to 2 minutes to investigate. As Reading Borough Council hold thousands of records for the majority of requests made, it would exceed the 18-hour time limit for such a request making it exempt. The table below shows some of the most common Freedom of Information requests received.

Freedom of Information Request	Information
Penalty Charge Notices issued by location	See Chapter 3 for an overview. A copy of Penalty Charge Notices issued by ward, street and contravention code is provided in Appendix A.
Bus lane Penalty Charge Notices issued	See Chapter 4 for an overview. A copy of Penalty Charge Notices issued by street for entering bus lanes is provided in Appendix B.
Penalty Charge Notices paid/cancelled	See Chapters 3 and 4.
Challenges Received	See Chapter 5.
Appeals	See Chapter 5.
Income/expenditure for parking and/or bus lanes and permit scheme	See Chapter 13.
Copy of parking Traffic Regulation Orders	Copies of the relevant parking Traffic Regulation Orders are made available by writing to Reading Borough Council Network Management or Legal Services.
Copy of bus lane Traffic Regulation Orders	Each of these documents are available to the public. Information on each of these is now available at https://www.reading.gov.uk/contact-us/freedom-of-information-foi/
Copy of Secretary of State approval for bus lane cameras	
Copy of Department for Transport Approval for bus lane signs	
Reading Borough Council's policy on discretion	Reading Borough Council's policy on the exercise of discretion is to deal with each case on its own merits.

Chapter 13 - Financial Information

The Statutory Guidance states that for good governance, enforcement authorities need to forecast revenue in advance. Raising revenue should not be the objective of Civil Parking Enforcement, nor may the authority set targets for revenue, or the number of Penalty Charge Notices issued.

The purpose of penalty charges is to deter motorists from contravening parking restrictions. Payments received (whether for on street or off-street enforcement) must only be used in accordance with Section 55 (as amended) of the Road Traffic Regulation Act 1984. This Act limits the purposes to which a Local Authority may apply any surplus resulting from income derived from on-street parking spaces. This was however, amended by the Traffic Management Act and restrictions on Councils that do not require further off-street parking were relaxed to permit any surplus to be used for general transport measures and other purposes on which the Local Authority lawfully incurs expenditure.

Reading Borough Council has seen compliance with the parking and bus lane restrictions increase over the years.

In accordance with the Data Transparency Code, it should be noted that the surplus received has been used to fund measures including concessionary bus passes on the Readibus service; and on other measures as defined in accordance with s55 of the Road Traffic Regulation Act as set out in the table below. In 2021/2022 this totalled £3,417M.

	£
Supported bus services	142,799
Discretionary concessionary fares	450,000
Adult Social Care in house transport	471,000
Road safety schemes & CCTV	482,716
Structural Maintenance (principal roads)	4,553,126
Structural Maintenance (Other roads)	1,064,925
Expenditure on Bridges	480,159
Street Lighting	25,000
Road Safety	280,909
Total	7,950,634

The table below shows the financial information for Reading Borough Council for 2021/2022. A comparison can be made with last year's financial information.

	Total Expenditure 2021/2022	Total Income 2021/2022	Net Surplus (Cost) 2021/2022	Total Expenditure 2020/2021	Total Income 2020/2021	Net Surplus (Cost) 2020/2021
Parking PCNs	£1,734,915	£1,675,133	(59,782)	£2,157,343	£1,056,714	(£1,100,629)
Bus Lane PCNs	£1,037,398	£2,420,852	£1,383,454	£1,281,910	£1,408,765	£126,855
Resident Parking Permit	£177,315	£996,976	£819,661	£188,556	£844,017	£655,461
Car Parks	£3,287,196	£2,823,902	(£463,294)	£1,465,169	£1,200,650	(£264,519)
Pay and Display	£265,761	£2,002,772	£1,737,011	£165,006	£884,834	£719,828

Chapter 14 - Key Contacts and More Information

The process described in this report about challenging a PCN is set down by the Traffic Management Act 2004 or Transport Act 2000 (and accompanying regulations) and is the only way to query a Penalty Charge Notice. Complaints about the parking scheme itself should be made in writing to Reading Borough Council.

General enquiries concerning parking issues may be made by telephone, however Reading Borough Council cannot accept challenges or representations made by email or telephone.

There are specific postal addresses provided for motorists to query a Parking Penalty Charge Notice and a Bus Lane Penalty Charge Notice. These separate postal addresses ensure challenges/representations are assigned to the case file quickly and are dealt with promptly.

To Challenge a Parking Penalty Charge Notice the address is:

Reading Borough Council
Parking Services
PO BOX 3011
Reading
RG1 9RY

To Challenge a Bus Lane Penalty Charge Notice the address is:

Reading Borough Council BL
Parking Services
PO BOX 3012
Reading
RG1 9RZ

To view or pay your Penalty Charge Notice (both parking and bus lane):

<https://www.reading.gov.uk/transport/penalty-charge-notices/>

There is also a separate telephone number for parking/bus lane enquiries which is 0343 357 1177, this also allows motorists to pay their Penalty Charge Notice.

Report illegally parked vehicles: <https://www.reading.gov.uk/transport/parking/>

Report Blue Badge Fraud:

Telephone 0118 937 2143
Email antifraud@reading.gov.uk
Report via web pages <https://www.reading.gov.uk/council/feedback/report-fraud/>

Other Useful Contacts

Traffic Penalty Tribunal:

Website: <http://www.trafficpenaltytribunal.gov.uk/>

Appendix A - Parking Penalty Charge Notices - by Ward

PENALTY CHARGE NOTICES ISSUED BY WARD			
WARD	ON-STREET	OFF-STREET	TOTAL
ABBEY	28,650	1,135	29,785
BATTLE	5,055	41	5,096
CAVERSHAM	1,406	489	1,898
CHURCH	280	0	280
KATESGROVE	3,244	0	3,244
KENTWOOD	547	0	547
MAPLEDURHAM	3	0	3
MINSTER	780	0	780
NORCOT	1,168	0	1,168
PARK	5,970	0	5970
PEPPARD	46	0	46
REDLANDS	4,174	0	4,174
SOUTHCOTE	35	0	35
THAMES	97	0	97
TILEHURST	624	26	650
WHITLEY	151	0	151

Appendix A - Parking Penalty Charge Notices - By Street

Note:

“On Street” means a ticket issued on the Public Highway

“Off Street” means a ticket issued in a Council owned Car Park

“Postal Issue - Approved Device” means a ticket issued from the enforcement vehicle, whereby the PCN is posted to the DVLA registered keeper.

LOCATIONS	Total PCN Issued	Total On Street	Total Postal Issue - Approved Device	Total Off Street
A327	0	0	0	0
A329	0	0	0	0
A329 KINGS ROAD	13	0	13	0
A33	0	0	0	0
A4	0	0	0	0
A4074	0	0	0	0
A4155	0	0	0	0
ABATTOIRS ROAD	1	1	0	0
ABBEY SQUARE	41	41	0	0
ABBEY STREET	260	260	0	0
ABBOTS WALK	13	13	0	0
ABBOTSLEIGH GARDENS	0	0	0	0
ABBOTSMEAD PLACE	0	0	0	0
ABINGDON DRIVE	1	1	0	0
ACACIA ROAD	0	0	0	0
ACRE ROAD	0	0	0	0
ADDINGTON ROAD	302	295	7	0
ADDISON ROAD	100	100	0	0
ADELAIDE ROAD	25	25	0	0
ALAN PLACE	0	0	0	0
ALANDALE CLOSE	0	0	0	0
ALBANY GARDENS	0	0	0	0
ALBANY ROAD	139	133	6	0
ALBERT ROAD	0	0	0	0
ALBURY CLOSE	4	4	0	0
ALDEBURGH CLOSE	0	0	0	0
ALDWORTH CLOSE	0	0	0	0
ALEXANDER COURT (BAKER STREET)	0	0	0	0
ALEXANDRA ROAD	99	99	0	0
ALFORD CLOSE	0	0	0	0
ALFRED STREET	71	70	1	0
ALL HALLOWS ROAD	8	8	0	0
ALLCROFT ROAD	57	57	0	0
ALMA STREET	84	81	3	0

ALPHINGTON ROAD	0	0	0	0
ALPINE STREET	113	113	0	0
AMBLECOTE ROAD	1	1	0	0
AMBROOK ROAD	0	0	0	0
AMBROSE PLACE	0	0	0	0
AMERSHAM ROAD	2	2	0	0
AMETHYST LANE	0	0	0	0
AMHERST ROAD	64	64	0	0
AMITY ROAD	151	151	0	0
AMITY STREET	122	122	0	0
ANDOVER CLOSE	0	0	0	0
ANGLE FIELD ROAD	0	0	0	0
ANGLERS WAY	2	2	0	0
ANSON WALK	0	0	0	0
ANSTEY ROAD	141	141	0	0
APPLEBY END	0	0	0	0
APPLEFORD ROAD	1	1	0	0
ARCHWAY ROAD	0	0	0	0
ARDLER ROAD	52	52	0	0
ARGYLE ROAD	29	29	0	0
ARGYLE STREET	231	230	1	0
ARKWRIGHT ROAD	15	15	0	0
ARMADALE COURT	0	0	0	0
ARMOUR HILL	0	0	0	0
ARMOUR ROAD	6	6	0	0
ARTHUR PLACE	0	0	0	0
ARTILLERY MEWS	0	0	0	0
ASH ROAD	0	0	0	0
ASHAMPSTEAD ROAD	3	3	0	0
ASHBURTON ROAD	0	0	0	0
ASHBY COURT	1	1	0	0
ASHDENE GARDENS	0	0	0	0
ASHMERE TERRACE	0	0	0	0
ASHMORE ROAD	0	0	0	0
AUCKLAND ROAD	69	69	0	0
AUDLEY STREET	153	153	0	0
AUGUST END	1	1	0	0
AUTUMN CLOSE	0	0	0	0
AVEBURY SQUARE	2	2	0	0
AVELEY WALK	0	0	0	0
AVON PLACE	12	12	0	0
AXBRIDGE ROAD	0	0	0	0
B3345	0	0	0	0
BADGERS RISE	0	0	0	0
BAKER STREET	198	198	0	0
BALMORE PARK	0	0	0	0

BAMBURGH CLOSE	0	0	0	0
BANBURY GARDENS	0	0	0	0
BARCLOSE AVENUE	0	0	0	0
BARN CLOSE	0	0	0	0
BARNARD CLOSE	0	0	0	0
BARNSDALE ROAD	0	0	0	0
BARNWOOD CLOSE	69	69	0	0
BARON COURT	0	0	0	0
BARRY PLACE	5	5	0	0
BASINGSTOKE ROAD	67	67	0	0
Basingstoke ROAD (Northbound Morrisons)	1	1	0	0
BATES HILL	0	0	0	0
BATH ROAD	4	2	2	0
BATTLE PLACE	8	8	0	0
BATTLE SQUARE	14	14	0	0
BATTLE STREET	138	138	0	0
BATTLE STREET CAR PARK	87	0	0	87
BECK COURT	0	0	0	0
BEDE WALK	0	0	0	0
BEDFORD ROAD	214	214	0	0
BEECH ROAD	3	3	0	0
BEECHAM ROAD	139	117	22	0
BEECHWOOD AVENUE	0	0	0	0
BELL COURT	0	0	0	0
BELLE AVENUE	13	13	0	0
BELLE VUE ROAD	13	13	0	0
BELLINGHAM WALK	0	0	0	0
BELMONT ROAD	309	267	42	0
BEMBRIDGE PLACE	29	29	0	0
BENNET ROAD	24	24	0	0
BENSON CLOSE	1	1	0	0
BENYON COURT	6	6	0	0
BERESFORD ROAD	55	55	0	0
BERKELEY AVENUE	51	51	0	0
BERKSHIRE DRIVE	0	0	0	0
BERRYLANDS ROAD	8	8	0	0
BETAM ROAD	6	6	0	0
BEVAN CLOSE	0	0	0	0
BEVERLEY ROAD	0	0	0	0
BEXLEY COURT	0	0	0	0
BIGBURY GARDENS	0	0	0	0
BIRCH AVENUE	0	0	0	0
BIRCHWOOD CLOSE	0	0	0	0
BIRDHILL AVENUE	0	0	0	0
BISHOPS ROAD	93	93	0	0
BLACKWATER CLOSE	0	0	0	0

BLAENAVON	0	0	0	0
BLAGDON ROAD	0	0	0	0
BLAGRAVE FARM LANE	0	0	0	0
BLAGRAVE LANE	1	1	0	0
BLAGRAVE STREET	959	342	617	0
BLAKES COTTAGES	93	93	0	0
BLANDFORD ROAD	0	0	0	0
BLENHEIM GARDENS	332	332	0	0
BLENHEIM ROAD (CAVERSHAM)	2	1	1	0
BLENHEIM ROAD (READING)	365	365	0	0
BLUEBELL GARDENS	0	0	0	0
BLUNDELLS ROAD	9	9	0	0
BLYTH WALK	0	0	0	0
BODY ROAD	49	49	0	0
BOOT END	0	0	0	0
BOSTON AVENUE	3	3	0	0
BOULT STREET	7	7	0	0
BOULTON ROAD	50	50	0	0
BOULTS WALK	0	0	0	0
BOURNE AVENUE	2	2	0	0
BOURTON CLOSE	0	0	0	0
BRACKENDALE WAY	3	3	0	0
BRACKSTONE CLOSE	2	2	0	0
BRAMBER MEWS	1	1	0	0
BRAMBLE CRESCENT	0	0	0	0
BRAMBLINGS	0	0	0	0
BRAMSHAW ROAD	3	3	0	0
BRAY ROAD	0	0	0	0
BRAYFORD ROAD	0	0	0	0
BRENT GARDENS	0	0	0	0
BRIANTS AVENUE	13	13	0	0
BRIAR CLOSE	0	0	0	0
BRIDGE STREET (CAVERSHAM)	0	0	0	0
BRIDGE STREET (READING)	28	28	0	0
BRIDGEWATER CLOSE	0	0	0	0
BRIGHAM ROAD	43	43	0	0
BRIGHTON ROAD	191	191	0	0
BRILL CLOSE	0	0	0	0
BRIMPTON ROAD	0	0	0	0
BRISBANE ROAD	5	5	0	0
BRITTEN ROAD	0	0	0	0
BRIXHAM ROAD	0	0	0	0
BROAD STREET	67	67	0	0
BROCK GARDENS	67	67	0	0
BROCKLEY CLOSE	0	0	0	0
BROMLEY WALK	0	0	0	0

BROOK DRIVE	0	0	0	0
BROOK LEA	0	0	0	0
BROOK STREET WEST	41	41	0	0
BROOKLYN DRIVE	0	0	0	0
BROOKSBY ROAD	0	0	0	0
BROOMFIELD ROAD	0	0	0	0
BROUGHTON CLOSE	3	3	0	0
BROWNLOW ROAD	10	9	1	0
BRUNEL ROAD	0	0	0	0
BRUNSWICK HILL	59	59	0	0
BRUNSWICK STREET	13	13	0	0
BUCKINGHAM DRIVE	2	2	0	0
BUCKLAND ROAD	2	2	0	0
BULMERSHE ROAD	35	35	0	0
BURCOMBE WAY	0	0	0	0
BURFORD COURT (CAROLINE STREET)	0	0	0	0
BURGHFIELD ROAD	4	4	0	0
BURLEIGH MEWS	0	0	0	0
BUTE STREET	0	0	0	0
BUTTER MARKET	7	7	0	0
BUXTON AVENUE	0	0	0	0
BYEFIELD ROAD	0	0	0	0
CADOGAN CLOSE	0	0	0	0
CADUGAN PLACE	2	2	0	0
CALDER CLOSE	0	0	0	0
CALETA CLOSE	0	0	0	0
CALLINGTON ROAD	1	1	0	0
CAMBRIDGE STREET	80	80	0	0
CAMELFORD CLOSE	0	0	0	0
CANAL WAY	3	3	0	0
CANFORD COURT	25	25	0	0
CANNON STREET	48	48	0	0
CANTERBURY ROAD	1	1	0	0
CARDIFF ROAD	110	110	0	0
CARDIGAN GARDENS	46	46	0	0
CARDIGAN ROAD	185	185	0	0
CARDINAL CLOSE	17	17	0	0
CAREY STREET	110	110	0	0
CARISBROOKE CLOSE	0	0	0	0
CARLISLE ROAD	9	9	0	0
CARLTON ROAD	0	0	0	0
CARNARVON ROAD	130	130	0	0
CAROLINE COURT	0	0	0	0
CAROLINE STREET	11	11	0	0
CAROUSEL COURT	0	0	0	0
CARRON CLOSE	0	0	0	0

CARSDALE CLOSE	2	2	0	0
CASTLE CRESCENT	56	56	0	0
CASTLE HILL	13	13	0	0
CASTLE STREET	686	678	8	0
CASTLE STREET SERVICE ROAD	3	3	0	0
CATHERINE STREET	229	229	0	0
CATTLE MARKET CAR PARK	217	0	0	217
CAVENDISH ROAD	0	0	0	0
CAVERSHAM BRIDGE (CAVERSHAM ROAD)	0	0	0	0
CAVERSHAM PARK DRIVE	0	0	0	0
CAVERSHAM PARK ROAD	0	0	0	0
CAVERSHAM ROAD	50	50	0	0
CAXTON CLOSE	5	5	0	0
CEDAR ROAD	1	1	0	0
CEDAR WOOD CRESCENT	0	0	0	0
CENTURION CLOSE	0	0	0	0
CHAGFORD ROAD	0	0	0	0
CHAIN STREET	0	0	0	0
CHALGROVE WAY	0	0	0	0
CHAMPION ROAD	22	22	0	0
CHAPEL HILL	1	0	1	0
CHARLES EVANS WAY	0	0	0	0
CHARLES STREET	36	36	0	0
CHARNDON CLOSE	6	6	0	0
CHATHAM PLACE SERVICE ROAD	26	26	0	0
CHATHAM STREET	17	17	0	0
CHATSWORTH CLOSE	0	0	0	0
CHAZEY ROAD	0	0	0	0
CHEAPSIDE	867	859	8	0
CHEDDINGTON CLOSE	0	0	0	0
CHELFORD WAY	0	0	0	0
CHEPSTOW ROAD	0	0	0	0
CHERITON COURT	1	1	0	0
CHERRY CLOSE	0	0	0	0
CHERRY GROVE	0	0	0	0
CHESTER STREET (CAVERSHAM)	33	33	0	0
CHESTER STREET (READING)	158	155	3	0
CHESTER STREET CAR PARK (CAV)	288	0	0	288
CHESTERMAN STREET	106	106	0	0
CHESTNUT AVENUE	0	0	0	0
CHESTNUT WALK	0	0	0	0
CHICHESTER ROAD	1	1	0	0
CHILTERN COURT	0	0	0	0
CHILTERN ROAD	1	1	0	0
CHOLMELEY PLACE	70	70	0	0
CHOLMELEY ROAD	174	174	0	0

CHOLMELEY TERRACE	59	59	0	0
CHRISTCHURCH GARDENS	8	8	0	0
CHRISTCHURCH ROAD	14	14	0	0
CHUDLEIGH GARDENS	0	0	0	0
CHURCH END LANE	39	0	39	0
CHURCH ROAD (CAVERSHAM)	32	32	0	0
CHURCH STREET (CAVERSHAM)	0	0	0	0
CHURCH STREET (READING)	9	9	0	0
CHURCH TERRACE	0	0	0	0
CINTRA AVENUE	39	39	0	0
CINTRA CLOSE	48	48	0	0
CIRCUIT LANE	6	6	0	0
CIRCUIT LANE (Garage Area)	0	0	0	0
CITY ROAD	0	0	0	0
CIVIC 'B' CAR PARK	356	0	0	356
CIVIC CENTRE SERVICE ROAD	6	6	0	0
CLARENDON ROAD	76	76	0	0
CLENT ROAD	7	7	0	0
CLEVEDON ROAD	3	3	0	0
CLIFTON PARK ROAD	4	4	0	0
CLIFTON STREET	22	22	0	0
CLONMEL CLOSE	0	0	0	0
CLONMEL WALK	0	0	0	0
COALPORT WAY	0	0	0	0
COCKNEY HILL	0	0	0	0
COLDICUTT STREET	26	26	0	0
COLEY AVENUE	4	4	0	0
COLEY HILL	68	68	0	0
COLEY PARK ROAD	10	10	0	0
COLEY PLACE	33	33	0	0
COLEY STREET	0	0	0	0
COLLEGE ROAD	30	30	0	0
COLLIERS WAY	0	0	0	0
COLLIS STREET	8	8	0	0
COMBE ROAD	4	4	0	0
COMBE ROAD (Garage Area)	1	1	0	0
COMMERCIAL ROAD	14	14	0	0
CONINGHAM ROAD	0	0	0	0
CONISBORO AVENUE	0	0	0	0
CONISTON DRIVE	1	1	0	0
CONNAUGHT CLOSE	4	4	0	0
CONNAUGHT ROAD	178	172	6	0
CONSTITUTION ROAD	19	19	0	0
CONWAY CLOSE	0	0	0	0
COOPER CLOSE	0	0	0	0
COPENHAGEN CLOSE	0	0	0	0

COPSE AVENUE	1	1	0	0
CORBRIDGE ROAD	11	11	0	0
CORFE MEWS	0	0	0	0
CORINNE CLOSE	1	1	0	0
CORONATION SQUARE	0	0	0	0
CORWEN ROAD	1	1	0	0
COURTENAY DRIVE	0	0	0	0
COVENTRY ROAD	29	29	0	0
COW LANE	0	0	0	0
COWPER WAY	0	0	0	0
CRADOCK ROAD	24	24	0	0
CRAIG AVENUE	40	40	0	0
CRANBOURNE GARDENS	0	0	0	0
CRANBURY ROAD	164	141	23	0
CRANE WHARF	5	5	0	0
CRAVEN ROAD	48	44	4	0
CRAWSHAY DRIVE	0	0	0	0
CREMYLL ROAD	2	2	0	0
CRESCENT ROAD	15	15	0	0
CRESSINGHAM ROAD	1	1	0	0
CRESWELL CLOSE	0	0	0	0
CROMER CLOSE	0	0	0	0
CROMWELL ROAD	39	39	0	0
CROSS STREET	16	16	0	0
CROSSLAND ROAD	31	31	0	0
CROWN PLACE	6	6	0	0
CROWN STREET	9	9	0	0
CULVER MEWS	0	0	0	0
CULVER ROAD	29	29	0	0
CUMBERLAND ROAD	143	143	0	0
CURZON STREET	168	168	0	0
DALE ROAD	20	20	0	0
DALTON CLOSE	0	0	0	0
DARELL ROAD	0	0	0	0
DARTINGTON CLOSE	0	0	0	0
DARWIN CLOSE	2	2	0	0
DAWLISH ROAD	0	0	0	0
DE BEAUVOIR ROAD	106	106	0	0
DE BOHUN ROAD	0	0	0	0
DE MONTFORT ROAD	35	35	0	0
DEACON WAY	2	2	0	0
DEANS FARM	0	0	0	0
DEANSGATE ROAD	68	68	0	0
DEE ROAD	0	0	0	0
DEEPDENE CLOSE	32	32	0	0
DELANEY CLOSE	0	0	0	0

DENBEIGH PLACE	1	1	0	0
DENBURY GARDENS	0	0	0	0
DENBY WAY	0	0	0	0
DENMARK ROAD	48	48	0	0
DERBY ROAD	0	0	0	0
DERBY STREET	12	12	0	0
DERWENT AVENUE	1	1	0	0
DEVERON DRIVE	0	0	0	0
DEVON DRIVE	0	0	0	0
DEVONSHIRE PARK	0	0	0	0
DICKENS CLOSE	0	0	0	0
DON CLOSE	0	0	0	0
DONEGAL CLOSE	0	0	0	0
DONKIN HILL	0	0	0	0
DONNINGTON GARDENS	332	332	0	0
DONNINGTON ROAD	294	294	0	0
DORCHESTER COURT	0	0	0	0
DOROTHY STREET	21	21	0	0
DORSET STREET	17	17	0	0
DOUGLAS ROAD	0	0	0	0
DOVEDALE CLOSE	0	0	0	0
DOVER STREET	14	14	0	0
DOWNING ROAD	9	2	7	0
DOWNSHIRE SQUARE	19	19	0	0
DRAKE WAY	0	0	0	0
DRAYTON ROAD	7	7	0	0
DUKE STREET	3	3	0	0
DULNAN CLOSE	0	0	0	0
DULVERTON GARDENS	0	0	0	0
DUNCAN PLACE	1	1	0	0
DUNSFOLD ROAD	1	1	0	0
DUNSFOLD ROAD (SPUR)	0	0	0	0
DUNSTALL CLOSE	0	0	0	0
DUNSTALL CLOSE CAR PARK	2	0	0	2
DUNSTER CLOSE	0	0	0	0
DURHAM CLOSE	0	0	0	0
DUSSELDORF WAY	0	0	0	0
DWYER ROAD	1	1	0	0
EARLEY HILL ROAD	0	0	0	0
EARLEY PLACE	0	0	0	0
EARLSFIELD CLOSE	0	0	0	0
EAST STREET	46	46	0	0
EASTERN AVENUE	57	57	0	0
EASTGATE COURT	0	0	0	0
EATON PLACE	147	147	0	0
ECCLES CLOSE	0	0	0	0

EDENHALL CLOSE	0	0	0	0
EDENHAM CRESCENT	0	0	0	0
EDGAR MILWARD CLOSE	13	13	0	0
EDGEHILL STREET	142	142	0	0
EDINBURGH ROAD	177	177	0	0
ELAN CLOSE	0	0	0	0
ELDART CLOSE	0	0	0	0
ELDON PLACE	1	1	0	0
ELDON ROAD	4	4	0	0
ELDON SQUARE	93	93	0	0
ELDON STREET	19	19	0	0
ELDON TERRACE	37	37	0	0
ELGAR ROAD	136	136	0	0
ELGAR ROAD SOUTH	16	16	0	0
ELIOT CLOSE	0	0	0	0
ELIZABETH WALK	0	0	0	0
ELLESMERE CLOSE	0	0	0	0
ELLIOTTS WAY	16	16	0	0
ELM LODGE AVENUE	42	41	1	0
ELM PARK	24	24	0	0
ELM PARK ROAD	284	261	23	0
ELM ROAD	0	0	0	0
ELMHURST ROAD	56	56	0	0
ELMLEIGH COURT	0	0	0	0
ELMSTONE DRIVE	0	0	0	0
ELSLEY ROAD	2	2	0	0
ELVASTON WAY	2	2	0	0
EMMBROOK COURT	0	0	0	0
EMMER GREEN COURT	0	0	0	0
ENNERDALE ROAD	37	37	0	0
EPPING CLOSE	6	6	0	0
EPSOM COURT	0	0	0	0
ERIC AVENUE	0	0	0	0
ERLEIGH ROAD	290	281	9	0
ESKIN CLOSE	0	0	0	0
ESSEX STREET	139	139	0	0
EVESHAM ROAD	0	0	0	0
EXBOURNE ROAD	32	3	29	0
FAIRCROSS ROAD	1	1	0	0
FALKLAND ROAD	47	47	0	0
FALLOWFIELD CLOSE	0	0	0	0
FALMOUTH ROAD	0	0	0	0
FARLEIGH MEWS	0	0	0	0
FARMERS CLOSE	0	0	0	0
FARNHAM DRIVE	0	0	0	0
FARRINGDON COURT	0	0	0	0

FARROWDENE ROAD	1	1	0	0
FATHERSON ROAD	86	86	0	0
FELTON WAY	0	0	0	0
FERNBROOK ROAD	1	1	0	0
FIELD ROAD	93	93	0	0
FIELD VIEW	0	0	0	0
FIFE COURT	0	0	0	0
FILEY ROAD	66	66	0	0
FIRCROFT CLOSE	0	0	0	0
FLORENCE WALK	1	1	0	0
FLORIAN GARDENS	0	0	0	0
FOBNEY STREET	289	289	0	0
FONTWELL DRIVE	0	0	0	0
FORBURY ROAD	57	3	54	0
FORBURY THE	482	432	50	0
FOREST DEAN	0	0	0	0
FOREST HILL	0	0	0	0
FORGE CLOSE	2	2	0	0
FOUNDRY STREET	0	0	0	0
FOXGLOVE GARDENS	2	2	0	0
FOXHAYS ROAD	10	10	0	0
FOXHILL ROAD	98	98	0	0
FRAMLINGHAM DRIVE	0	0	0	0
FRANCIS STREET	83	83	0	0
FRANKLIN STREET	58	58	0	0
FRASER AVENUE	1	1	0	0
FRESHWATER ROAD	28	28	0	0
FRIAR STREET	1,826	625	1,201	0
FRIAR STREET (East Bound)	1	1	0	0
FRIARS WALK	0	0	0	0
FRILSHAM ROAD	0	0	0	0
FROGMORE WAY	0	0	0	0
FROXFIELD AVENUE	1	1	0	0
FULMEAD ROAD	40	40	0	0
GAINSBOROUGH ROAD	1	1	0	0
GALSWORTHY DRIVE	2	2	0	0
GARNET HILL	35	35	0	0
GARNET STREET	44	44	0	0
GARRARD STREET	173	173	0	0
GARSTON CLOSE	0	0	0	0
GAS WORKS ROAD	1	1	0	0
GEOFFREYSON ROAD	0	0	0	0
GEORGE CLOSE	0	0	0	0
GEORGE STREET (CAVERSHAM)	29	29	0	0
GEORGE STREET (READING)	198	198	0	0
GILLETTE WAY	0	0	0	0

GLEBE ROAD	22	22	0	0
GLENBEIGH TERRACE	0	0	0	0
GLENNON CLOSE	0	0	0	0
GLENWOOD DRIVE	0	0	0	0
GLOUCESTER COURT	2	2	0	0
GLOUCESTER ROAD	43	43	0	0
GOLDSMID ROAD	46	46	0	0
GOODRICH CLOSE	0	0	0	0
GORDON PLACE	93	93	0	0
GOSBROOK ROAD	19	19	0	0
GOWER STREET	155	155	0	0
GRAFTON ROAD	0	0	0	0
GRANBY COURT	0	0	0	0
GRANBY GARDENS	158	158	0	0
GRANGE AVENUE	415	415	0	0
GRANVILLE ROAD	0	0	0	0
GRASMERE AVENUE	0	0	0	0
GRATTON ROAD	0	0	0	0
GRATWICKE ROAD	0	0	0	0
GRAVENEY DRIVE	0	0	0	0
GREAT KNOLLYS STREET	265	265	0	0
GREEN ACRE MOUNT	0	0	0	0
GREEN PARK ROAD	0	0	0	0
GREEN PARK SERVICE ROAD	0	0	0	0
GREEN ROAD	17	17	0	0
GREENFIELDS ROAD	1	1	0	0
GREENLEAS AVENUE	0	0	0	0
GREENWOOD ROAD	0	0	0	0
GREYFRIARS ROAD	468	468	0	0
GREYS COURT	0	0	0	0
GREYSTOKE ROAD	0	0	0	0
GROSVENOR ROAD	0	0	0	0
GROVE COTTAGES	0	0	0	0
GROVE HILL	0	0	0	0
GROVE ROAD	8	5	3	0
GROVE THE	22	22	0	0
GROVELAND PLACE	0	0	0	0
GROVELANDS ROAD	26	26	0	0
GUN STREET	28	6	22	0
GURNEY CLOSE	0	0	0	0
GURNEY DRIVE	0	0	0	0
HADLEIGH RISE	0	0	0	0
HAGLEY ROAD	2	2	0	0
HALDANE ROAD	0	0	0	0
HALLS ROAD	0	0	0	0
HAMILTON ROAD	52	52	0	0

HAMPDEN ROAD	15	15	0	0
HARDWICK ROAD	0	0	0	0
HARDY CLOSE	0	0	0	0
HARLECH AVENUE	0	0	0	0
HARLEY ROAD	9	9	0	0
HARNESS CLOSE	0	0	0	0
HARROGATE ROAD	0	0	0	0
HARROW COURT	16	16	0	0
HART STREET	30	30	0	0
HARTLAND ROAD	2	0	2	0
HARTSLOCK WAY	0	0	0	0
HATCHWAY	0	0	0	0
HATFORD ROAD	0	0	0	0
HATHERLEY ROAD	261	261	0	0
HAVERGATE WAY	0	0	0	0
HAWKCHURCH ROAD	0	0	0	0
HAWTHORN ROAD	0	0	0	0
HAWTHORNE ROAD	0	0	0	0
HAYWOOD COURT	2	2	0	0
HAYWOOD WAY	0	0	0	0
HAZEL CRESCENT	0	0	0	0
HEATH ROAD	7	7	0	0
HEATHERDEN CLOSE	0	0	0	0
HEATHWAY	0	0	0	0
HELMSDALE CLOSE	0	0	0	0
HELSTON GARDENS	0	0	0	0
HEMDEAN HILL	24	24	0	0
HEMDEAN RISE	21	21	0	0
HEMDEAN ROAD	62	52	10	0
HENLEY ROAD	3	3	0	0
HENRIETTA STREET	0	0	0	0
HENRY STREET	79	79	0	0
HEROES WALK	0	0	0	0
HERON ISLAND	21	21	0	0
HERON ISLAND BRIDGE	0	0	0	0
HERTFORD CLOSE	0	0	0	0
HEWETT AVENUE	0	0	0	0
HEXHAM ROAD	1	1	0	0
HIGH STREET	47	5	42	0
HIGHBRIDGE CLOSE	0	0	0	0
HIGHBRIDGE WHARF	33	33	0	0
HIGHDOWN AVENUE	0	0	0	0
HIGHDOWN HILL ROAD	0	0	0	0
HIGHGROVE STREET	207	207	0	0
HIGHGROVE TERRACE	7	7	0	0
HIGHMEAD CLOSE	0	0	0	0

HIGHMOOR ROAD	0	0	0	0
HILARY CLOSE	0	0	0	0
HILCOT ROAD	12	12	0	0
HILDENS DRIVE	0	0	0	0
HILL STREET	68	68	0	0
HILLBROW	0	0	0	0
HILLS MEADOW CAR PARK	201	0	0	201
HILLTOP ROAD	0	0	0	0
HODSOLL ROAD	0	0	0	0
HOGARTH AVENUE	0	0	0	0
HOLBERTON ROAD	0	0	0	0
HOLLAND ROAD	0	0	0	0
HOLLYDALE CLOSE	0	0	0	0
HOLMES ROAD	13	12	1	0
HOLYBROOK CRESCENT	0	0	0	0
HOLYBROOK ROAD	0	0	0	0
HOLYROOD CLOSE	0	0	0	0
HOME FARM CLOSE	1	1	0	0
HONEY END LANE	0	0	0	0
HONITON ROAD	1	1	0	0
HORNSEA CLOSE	0	0	0	0
HOSIER STREET	418	402	16	0
HOWARD STREET	655	655	0	0
HURSLEY CLOSE	0	0	0	0
HURST WAY	0	0	0	0
HYPERION WAY	0	0	0	0
IAN MIKARDO WAY	0	0	0	0
IBSTONE AVENUE	0	0	0	0
IDR INNER RELIEF ROAD	0	0	0	0
ILCHESTER MEWS	0	0	0	0
ILIFFE CLOSE	36	36	0	0
ILKLEY ROAD	0	0	0	0
ILLINGWORTH AVENUE	0	0	0	0
IMPERIAL WAY	0	0	0	0
INGLEWOOD COURT	1	1	0	0
INKPEN CLOSE	0	0	0	0
ISLAND ROAD	1	1	0	0
JAMES STREET	3	3	0	0
JANSON COURT	3	3	0	0
JEFFERSON CLOSE	0	0	0	0
JENKINS CLOSE	0	0	0	0
JESSE TERRACE	108	108	0	0
JORDAN CLOSE	0	0	0	0
JOSEPHINE COURT	0	0	0	0
JUBILEE ROAD	0	0	0	0
JUBILEE SQUARE	34	34	0	0

JUNCTION ROAD	12	12	0	0
JUNIPER WAY	0	0	0	0
KATESGROVE LANE	98	98	0	0
KEARSLEY ROAD	0	0	0	0
KELSO MEWS	0	0	0	0
KENAVON DRIVE	115	115	0	0
KENDAL AVENUE	0	0	0	0
KENDRICK ROAD	67	65	2	0
KENNET SIDE	2	2	0	0
KENNET STREET	5	5	0	0
KENNET WALK	0	0	0	0
KENSINGTON ROAD	131	130	1	0
KENSINGTON ROAD CAR PARK	41	0	0	41
KENT ROAD	37	37	0	0
KENTWOOD CLOSE	0	0	0	0
KENTWOOD HILL	5	5	0	0
KESTON CLOSE	0	0	0	0
KESTREL WAY	0	0	0	0
KIDMORE END ROAD	7	7	0	0
KILDARE GARDENS	0	0	0	0
KILN ROAD	0	0	0	0
KILN VIEW ROAD	1	1	0	0
KIMBERLEY CLOSE	0	0	0	0
KING STREET	273	120	153	0
KINGFISHER PLACE	0	0	0	0
KINGS MEADOW CAR PARK	318	0	0	318
KINGS MEADOW ROAD	24	24	0	0
KINGS ROAD	1,172	796	376	0
KINGS ROAD (CAVERSHAM)	72	72	0	0
KINGSBRIDGE ROAD	1	1	0	0
KINGSGATE PLACE (KINGSGATE STREET)	0	0	0	0
KINGSGATE STREET	29	29	0	0
KINGSLEY CLOSE	0	0	0	0
KINGSTON GARDENS	0	0	0	0
KINGSWAY	2	2	0	0
KINSON ROAD	0	0	0	0
KINVER WALK	0	0	0	0
KIRKHAM CLOSE	0	0	0	0
KNIGHTON CLOSE	0	0	0	0
KNIGHTS WAY	0	0	0	0
KNOWLE CLOSE	0	0	0	0
LAMBOURNE CLOSE	0	0	0	0
LAMERTON ROAD	0	0	0	0
LANCASTER CLOSE	5	5	0	0
LANCING CLOSE	0	0	0	0
LANDRAKE CRESCENT	0	0	0	0

LANGFORD CLOSE	0	0	0	0
LANSDOWNE ROAD	0	0	0	0
LARISSA CLOSE	1	1	0	0
LARKSWOOD CLOSE	0	0	0	0
LAUD CLOSE	0	0	0	0
LAUNCESTON AVENUE	0	0	0	0
LAWRENCE ROAD	0	0	0	0
LEDBURY CLOSE	0	0	0	0
LEMART CLOSE	10	10	0	0
LENOX ROAD	27	27	0	0
LEOPOLD ROAD (LEOPOLD WALK)	0	0	0	0
LESFORD ROAD	4	4	0	0
LETCOMBE STREET	3	3	0	0
LEXINGTON GROVE	0	0	0	0
LIBRE WALK	0	0	0	0
LIEBENROOD ROAD	0	0	0	0
LIMA COURT	32	32	0	0
LINCOLN ROAD	50	50	0	0
LINDEN ROAD	1	1	0	0
LINDISFARNE WAY	0	0	0	0
LINKS DRIVE	0	0	0	0
LITTLE JOHNS LANE	213	213	0	0
LITTLE STREET	20	20	0	0
LITTLECOTE DRIVE	0	0	0	0
LITTLESTEAD CLOSE	0	0	0	0
LIVERPOOL ROAD	260	260	0	0
LIVERY CLOSE	0	0	0	0
LOCK PLACE	13	13	0	0
LOMOND AVENUE	0	0	0	0
LONDON ROAD	299	63	236	0
LONDON STREET	158	157	1	0
LONDON STREET (Southbound)	0	0	0	0
LONG BARN LANE	9	9	0	0
LONGHURST CLOSE	0	0	0	0
LONGRIDGE CLOSE	0	0	0	0
LONGSHIPS WAY	4	4	0	0
LONGWATER AVENUE	0	0	0	0
LORNE PLACE	0	0	0	0
LORNE STREET	91	91	0	0
LOVEROCK ROAD	9	9	0	0
LOWER ARMOUR ROAD	0	0	0	0
LOWER BROOK STREET	2	2	0	0
LOWER ELMSTONE DRIVE	0	0	0	0
LOWER FIELD ROAD	35	35	0	0
LOWER HENLEY ROAD	0	0	0	0
LOWER MEADOW ROAD	0	0	0	0

LOWER MOUNT	6	6	0	0
LOWFIELD GREEN	0	0	0	0
LOWFIELD ROAD	0	0	0	0
LULWORTH ROAD	0	0	0	0
LUSCINIA VIEW	43	43	0	0
LUSCOMBE CLOSE	0	0	0	0
LYDFORD ROAD	17	17	0	0
LYMINGTON GATE	0	0	0	0
LYNDHURST ROAD	2	2	0	0
LYNMOUTH ROAD	49	49	0	0
LYON SQUARE	0	0	0	0
LYTHAM CLOSE	0	0	0	0
MAITLAND ROAD	17	17	0	0
MAIWAND GARDENS	0	0	0	0
MAKER CLOSE	0	0	0	0
MALDON CLOSE	0	0	0	0
MALL CAR PARK	21	0	0	21
MALLARD ROW	0	0	0	0
MALTHOUSE LANE	60	60	0	0
MALTINGS PLACE	0	0	0	0
MALVERN COURT	25	25	0	0
MANAGUA CLOSE	0	0	0	0
MANCHESTER ROAD	175	175	0	0
MANDEVILLE CLOSE	0	0	0	0
MANOR FARM ROAD	2	2	0	0
MANSFIELD ROAD	25	25	0	0
MAPLEDURHAM VIEW	0	0	0	0
MARCHWOOD AVENUE	0	0	0	0
MARKET PLACE	43	17	26	0
MARKET WAY	0	0	0	0
MARLBOROUGH AVENUE	14	14	0	0
MARLBOROUGH COURT	0	0	0	0
MARSACK STREET	6	6	0	0
MARSH COURT (WILTON ROAD)	0	0	0	0
MARSHLAND SQUARE	0	0	0	0
MASON COURT	0	0	0	0
MASON STREET	107	107	0	0
MATLOCK ROAD	0	0	0	0
MAYFAIR	0	0	0	0
MAYFIELD DRIVE	0	0	0	0
MEADOW ROAD	33	33	0	0
MEADOW WAY	0	0	0	0
MEADOWCROFT ROAD	0	0	0	0
MEADWAY THE 2-240	12	12	0	0
MEAVY GARDENS	0	0	0	0
MELFORD GREEN	0	0	0	0

MELROSE AVENUE	24	24	0	0
MERCHANTS PLACE	558	558	0	0
MERRIVALE GARDENS	0	0	0	0
MERTON ROAD NORTH	0	0	0	0
MERTON ROAD SOUTH	0	0	0	0
MICHAELS CHASE	0	0	0	0
MICKLANDS ROAD	0	0	0	0
MIDWINTER CLOSE	0	0	0	0
MILFORD ROAD	18	18	0	0
MILL GREEN	3	3	0	0
MILL LANE	4	4	0	0
MILL LANE (NORTH)	0	0	0	0
MILL LANE (SOUTH)	0	0	0	0
MILL ROAD	59	59	0	0
MILLINGTON CLOSE	0	0	0	0
MILMAN ROAD	95	95	0	0
MINSTER STREET	102	3	99	0
MINTON CLOSE	0	0	0	0
MITCHAM CLOSE	1	1	0	0
MODBURY GARDENS	0	0	0	0
MONKLEY COURT	0	0	0	0
MONKS WAY	0	0	0	0
MONTAGUE STREET (CAVERSHAM)	18	18	0	0
MONTAGUE STREET (READING)	10	10	0	0
MONTPELIER DRIVE	0	0	0	0
MORECAMBE AVENUE	0	0	0	0
MORELEIGH CLOSE	0	0	0	0
MORGAN ROAD	52	52	0	0
MORISTON CLOSE	0	0	0	0
MORPETH CLOSE	1	1	0	0
MORTIMER CLOSE	0	0	0	0
MOSS CLOSE	0	0	0	0
MOUNT PLEASANT	40	40	0	0
MOUNT PLEASANT GROVE	13	13	0	0
MOUNT STREET	68	68	0	0
MOUNT THE (CAVERSHAM)	1	1	0	0
MOUNT THE (READING)	27	27	0	0
MOWBRAY DRIVE	0	0	0	0
MUIRFIELD CLOSE	18	18	0	0
MUNDESLEY STREET	0	0	0	0
NAPIER ROAD	2	2	0	0
NEATH GARDENS	0	0	0	0
NELSON ROAD	10	10	0	0
NETLEY CLOSE	0	0	0	0
NEW BRIGHT STREET	0	0	0	0
NEW LANE HILL	0	0	0	0

NEW ROAD	42	42	0	0
NEWARK STREET	14	14	0	0
NEWBERY CLOSE	0	0	0	0
NEWCASTLE ROAD	0	0	0	0
NEWLANDS AVENUE	3	3	0	0
NEWLYN GARDENS	0	0	0	0
NEWPORT ROAD	78	78	0	0
NIMROD WAY	0	0	0	0
NIRE ROAD	0	0	0	0
NORCOT ROAD	490	73	417	0
NORCOT ROAD (East Bound)	1	0	1	0
NORFOLK ROAD	77	77	0	0
NORMAN PLACE	0	0	0	0
NORMAN ROAD	0	0	0	0
NORMANSTEAD ROAD	0	0	0	0
NORRIS ROAD	161	161	0	0
NORTH STREET (CAVERSHAM)	31	31	0	0
NORTH STREET (READING)	4	4	0	0
NORTHBROOK ROAD	0	0	0	0
NORTHCOURT AVENUE	65	65	0	0
NORTHERN WAY	0	0	0	0
NORTHFIELD COTTAGES	0	0	0	0
NORTHFIELD ROAD	74	74	0	0
NORTHUMBERLAND AVENUE	16	16	0	0
NORTON ROAD	41	41	0	0
NORWOOD ROAD	80	80	0	0
OAK TREE COPSE	0	0	0	0
OAK TREE ROAD	0	0	0	0
OAK VIEW	0	0	0	0
OAKDALE CLOSE	0	0	0	0
OAKLANDS	5	5	0	0
OAKLEY ROAD	1	1	0	0
ODIHAM AVENUE	0	0	0	0
OGMORE CLOSE	0	0	0	0
OLD ELM DRIVE	0	0	0	0
ONSLow GARDENS	0	0	0	0
ORCHARD COURT	0	0	0	0
ORCHARD GROVE	0	0	0	0
ORCHARD STREET	39	39	0	0
ORMSBY STREET	61	61	0	0
ORRIN CLOSE	0	0	0	0
ORTS ROAD	83	83	0	0
ORWELL CLOSE	0	0	0	0
OSBORNE ROAD	0	0	0	0
OSTERLEY DRIVE	0	0	0	0
OVERDOWN ROAD	5	5	0	0

OVERLANDERS END	0	0	0	0
OXFORD ROAD	8,219	2,493	5,726	0
OXFORD STREET	111	111	0	0
PADDOCK ROAD	0	0	0	0
PALMER PARK AVENUE	48	48	0	0
PALMER PARK CAR PARK	0	0	0	0
PALMER PARK ENTRANCE	0	0	0	0
PANGBOURNE STREET	5	3	2	0
PARK GROVE	0	0	0	0
PARK HOUSE LANE	0	0	0	0
PARK LANE	42	1	41	0
PARK VIEW	0	0	0	0
PARKHOUSE LANE	0	0	0	0
PARKSIDE ROAD	1	1	0	0
PARTHIA CLOSE	3	3	0	0
PATRICK ROAD	35	35	0	0
PATRIOT PLACE	0	0	0	0
PEEL CLOSE	0	0	0	0
PEGS GREEN CLOSE	0	0	0	0
PELL STREET	61	61	0	0
PEMBROKE PLACE	0	0	0	0
PENDENNIS AVENUE	0	0	0	0
PENN CLOSE	0	0	0	0
PENNYROYAL COURT	0	0	0	0
PENROATH AVENUE	0	0	0	0
PENTLAND CLOSE	0	0	0	0
PEPPARD ROAD	8	8	0	0
PEPPER LANE	5	5	0	0
PHOEBE COURT	0	0	0	0
PICTON WAY	0	0	0	0
PIERCES HILL	0	0	0	0
PIGGOTTS ROAD	18	18	0	0
PILGRIMS WAY	0	0	0	0
PINETREE COURT	0	0	0	0
PITCROFT AVENUE	307	307	0	0
POLDARK PLACE	0	0	0	0
POOLE CLOSE	0	0	0	0
POPLAR GARDENS	0	0	0	0
PORTLAND GARDENS	0	0	0	0
PORTMAN ROAD	0	0	0	0
PORTMAN WAY	8	8	0	0
PORTMEIRION GARDENS	0	0	0	0
PORTWAY CLOSE	0	0	0	0
POTTERY ROAD	0	0	0	0
PRESTON ROAD	0	0	0	0
PRIEST HILL	17	17	0	0

PRINCE OF WALES AVENUE	87	87	0	0
PRINCES STREET	88	88	0	0
PRIORS COURT	0	0	0	0
PRIORY AVENUE	80	80	0	0
PROMENADE ROAD	22	22	0	0
PROSPECT MEWS	0	0	0	0
PROSPECT STREET (CAVERSHAM)	5	5	0	0
PROSPECT STREET (READING)	144	144	0	0
PUFFIN WAY	0	0	0	0
QUANTOCK AVENUE	0	0	0	0
QUEEN ANNES GATE	0	0	0	0
QUEEN STREET	1	1	0	0
QUEEN VICTORIA STREET	11	11	0	0
QUEENS COTTAGES	0	0	0	0
QUEENS ROAD (CAVERSHAM)	103	103	0	0
QUEENS ROAD (READING)	56	28	28	0
QUEENS ROAD CAR PARK	5	0	0	5
QUEENS ROAD SLIP ROAD	6	6	0	0
QUEENS WALK	0	0	0	0
QUEENSBOROUGH DRIVE	0	0	0	0
QUEENSWAY	4	0	4	0
RADSTOCK ROAD	187	187	0	0
RAGLAN COURT	0	0	0	0
RAGLEY MEWS	0	0	0	0
RANDOLPH ROAD	36	36	0	0
RECREATION ROAD	201	10	191	0
RECREATION ROAD CAR PARK	24	0	0	24
RECTORY ROAD	33	33	0	0
REDBERRY CLOSE	0	0	0	0
REDLANDS ROAD	256	256	0	0
REDLANE COURT	0	0	0	0
REDRUTH GARDENS	0	0	0	0
REGENT COURT	6	6	0	0
REGENT STREET	64	64	0	0
REGIS PARK ROAD	11	11	0	0
RELEIF ROAD (A33)	0	0	0	0
RESTWOLD CLOSE	0	0	0	0
RICHFIELD AVENUE	1	1	0	0
RICHMOND ROAD	96	96	0	0
RICHMOND ROAD Caversham	0	0	0	0
RILEY ROAD	0	0	0	0
RINGWOOD ROAD	0	0	0	0
RISSINGTON CLOSE	0	0	0	0
RIVER ROAD	20	20	0	0
RIVERSDALE COURT	0	0	0	0
ROCKBOURNE GARDENS	0	0	0	0

RODWAY ROAD	5	5	0	0
ROMANY CLOSE	0	0	0	0
ROMANY LANE	1	1	0	0
ROMSEY ROAD	0	0	0	0
ROSE KILN LANE	0	0	0	0
ROSE WALK	0	0	0	0
ROSEHILL PARK	0	0	0	0
ROSS ROAD	17	17	0	0
ROSSENDALE ROAD	0	0	0	0
ROSSINGTON PLACE	0	0	0	0
ROTHERFIELD WAY	0	0	0	0
ROUTH LANE	0	0	0	0
ROWALLAN CLOSE	0	0	0	0
ROWDELL DRIVE	1	1	0	0
ROWE COURT	0	0	0	0
ROWLEY ROAD	10	10	0	0
ROYAL WAY	0	0	0	0
ROYSTON CLOSE	0	0	0	0
RUFUS ISAACS ROAD	0	0	0	0
RUPERT STREET	48	48	0	0
RUPERT WALK	0	0	0	0
RUSHDEN DRIVE	0	0	0	0
RUSKIN	0	0	0	0
RUSSELL STREET	263	261	2	0
RUSSET GLADE	0	0	0	0
RUTLAND ROAD	28	28	0	0
RYDAL AVENUE	0	0	0	0
RYLSTONE ROAD	0	0	0	0
SACKVILLE STREET	1,585	1,585	0	0
SALCOMBE ROAD	0	0	0	0
SALFORD CLOSE	0	0	0	0
SALISBURY ROAD	171	169	2	0
SAMPAGE CLOSE	0	0	0	0
SAN FRANCISCO	0	0	0	0
SANCTUARY CLOSE	0	0	0	0
SANDCROFT ROAD	0	0	0	0
SANDGATE AVENUE	0	0	0	0
SANDLEFORD CLOSE	0	0	0	0
SAVERNAKE CLOSE	0	0	0	0
SCHOLARS CLOSE	0	0	0	0
SCHOOL LANE	0	0	0	0
SCHOOL ROAD	267	3	264	0
SCHOOL TERRACE	17	13	4	0
SCOTT CLOSE	0	0	0	0
SCOURS LANE	2	2	0	0
SEATON GARDENS	0	0	0	0

SEND ROAD	19	19	0	0
SEVERN WAY	9	9	0	0
SHAFTESBURY ROAD	73	66	7	0
SHAW ROAD	1	1	0	0
SHELDON GARDENS	0	0	0	0
SHENSTONE ROAD	5	5	0	0
SHEPHERDS LANE	0	0	0	0
SHEPLEY DRIVE	0	0	0	0
SHERIDAN AVENUE	0	0	0	0
SHERMAN PLACE	0	0	0	0
SHERMAN ROAD	81	81	0	0
SHERWOOD STREET	212	212	0	0
SHILLING CLOSE	0	0	0	0
SHINFIELD RISE	18	18	0	0
SHINFIELD ROAD	7	7	0	0
SHIRESHEAD CLOSE	0	0	0	0
SHIRLEY AVENUE	1	1	0	0
SHORT STREET	73	73	0	0
SHORT STREET (CAVERSHAM)	5	5	0	0
SIDMOUTH STREET	70	70	0	0
SILCHESTER ROAD	1	1	0	0
SILVER STREET	7	7	0	0
SILVERTHORNE DRIVE	1	1	0	0
SIMMONDS STREET	0	0	0	0
SMALLMEAD ROAD	0	0	0	0
SOMERSTOWN COURT	3	3	0	0
SOUTH DRIVE	0	0	0	0
SOUTH OAK WAY	0	0	0	0
SOUTH STREET (CAVERSHAM)	26	26	0	0
SOUTH STREET (READING)	141	141	0	0
SOUTH VIEW AVENUE	14	14	0	0
SOUTH VIEW PARK	0	0	0	0
SOUTHAMPTON STREET	60	60	0	0
SOUTHCOTE FARM LANE	0	0	0	0
SOUTHCOTE LANE	15	13	2	0
SOUTHCOTE PARADE	0	0	0	0
SOUTHCOTE ROAD	0	0	0	0
SOUTHDOWN ROAD	0	0	0	0
SPENCER ROAD	2	2	0	0
SPEY ROAD	0	0	0	0
SPINNEY CLOSE	0	0	0	0
SPODE CLOSE	0	0	0	0
SPRING GARDENS	38	38	0	0
SPRING GROVE	9	9	0	0
SPRING TERRACE	0	0	0	0
ST AGNES MEWS	0	0	0	0

ST ANDREWS ROAD	1	1	0	0
ST ANNES ROAD	22	22	0	0
ST BARNABAS ROAD	0	0	0	0
ST BARTHOLOMEWS ROAD	129	129	0	0
ST BENETS WAY	5	5	0	0
ST DAVIDS CLOSE	0	0	0	0
ST EDWARDS ROAD	177	177	0	0
ST ELIZABETH CLOSE	0	0	0	0
ST GEORGES ROAD	56	53	3	0
ST GEORGES TERRACE	36	36	0	0
ST GILES CLOSE	56	56	0	0
ST JOHNS HILL	40	40	0	0
ST JOHNS ROAD (CAVERSHAM)	36	36	0	0
ST JOHNS ROAD (READING)	6	6	0	0
ST JOHNS STREET	29	29	0	0
ST MARYS BUTTS	170	125	45	0
ST MARYS BUTTS (Vicarage Site Loading Area)	0	0	0	0
ST MICHAELS ROAD	2	2	0	0
ST PAUL COURT SERVICE ROAD	3	3	0	0
ST PETERS AVENUE	6	6	0	0
ST PETERS HILL	0	0	0	0
ST PETERS ROAD	118	118	0	0
ST RONANS ROAD	4	4	0	0
ST SAVIOURS ROAD	2	2	0	0
ST SAVIOURS TERRACE	0	0	0	0
ST STEPHENS CLOSE	3	3	0	0
STADIUM WAY	0	0	0	0
STAFFORDSHIRE CLOSE	0	0	0	0
STANHAM ROAD	0	0	0	0
STANHOPE ROAD	0	0	0	0
STANLEY GROVE	62	62	0	0
STANLEY STREET	86	86	0	0
STANSHAW ROAD	322	322	0	0
STAPLEFORD ROAD	0	0	0	0
STAR LANE	0	0	0	0
STAR ROAD	5	5	0	0
STATION APPROACH	26	3	23	0
STATION HILL	5	5	0	0
STATION ROAD	256	8	248	0
STAVERTON ROAD	9	9	0	0
STERLING WAY	0	0	0	0
STIRLING CLOSE	0	0	0	0
STOCKTON ROAD	0	0	0	0
STONE STREET	0	0	0	0
STONEHAM CLOSE	0	0	0	0
STRATHEDEN PLACE	3	3	0	0

STRATHY CLOSE	0	0	0	0
STRATTON GARDENS	0	0	0	0
STUART CLOSE	0	0	0	0
SUFFOLK ROAD	19	19	0	0
SUN STREET	34	34	0	0
SURLEY ROW	14	0	14	0
SURREY ROAD	129	129	0	0
SUTTON WALK	1	1	0	0
SWAINSTONE ROAD	103	103	0	0
SWALLOWFIELD DRIVE	0	0	0	0
SWALLOWS CROFT	0	0	0	0
SWAN PLACE	0	0	0	0
SWANSEA ROAD	79	69	10	0
SWANSEA TERRACE	0	0	0	0
SYCAMORE ROAD	0	0	0	0
TAFF WAY	1	1	0	0
TALBOT CLOSE	0	0	0	0
TALFOURD AVENUE	37	37	0	0
TALLIS LANE	0	0	0	0
TAMARISK AVENUE	0	0	0	0
TAMESIS PLACE	0	0	0	0
TAVISTOCK ROAD	0	0	0	0
TAY ROAD	1	1	0	0
TAZEWELL COURT	0	0	0	0
TEMPLE PLACE	59	59	0	0
TEMPLETON GARDENS	0	0	0	0
TERN CLOSE	1	1	0	0
TESSA ROAD	5	5	0	0
TEVIOT ROAD	0	0	0	0
THAMES AVENUE	88	88	0	0
THAMES SIDE	0	0	0	0
THAMES SIDE PROMENADE	12	12	0	0
THAMES SIDE PROMENADE CAR PARK	131	0	0	131
THE ARCADE	0	0	0	0
THE BEECHES	0	0	0	0
THE BROOKMILL	0	0	0	0
THE CAUSEWAY	0	0	0	0
THE CREST	0	0	0	0
THE GRANGE	0	0	0	0
THE HORSE CLOSE	0	0	0	0
THE MEADWAY	3	3	0	0
THE MEWS	0	0	0	0
THE MOUNT	27	27	0	0
THE RIDGEWAY	5	5	0	0
THE RIDINGS	0	0	0	0
THE SLOPES	0	0	0	0

THE WARREN	1	1	0	0
THE WILLOWS	21	21	0	0
THETFORD MEWS	0	0	0	0
THICKET ROAD	0	0	0	0
THIRLMERE AVENUE	8	8	0	0
THORN LANE	0	0	0	0
THORN STREET	226	226	0	0
THORN WALK	9	9	0	0
THORNBRIDGE ROAD	0	0	0	0
THORNTON MEWS	66	66	0	0
THORNTON ROAD	2	2	0	0
THRALE MEWS	0	0	0	0
THURLESTONE GARDENS	0	0	0	0
TIDMARSH STREET	15	10	5	0
TILBURY CLOSE	0	0	0	0
TILEHURST ROAD	11	10	1	0
TINTERN CRESCENT	0	0	0	0
TIPPETT RISE	0	0	0	0
TOFRECK TERRACE	2	2	0	0
TOKERS GREEN LANE	0	0	0	0
TORRINGTON ROAD	2	2	0	0
TOTNES ROAD	0	0	0	0
TOWER CLOSE	0	0	0	0
TOWN PLACE	0	0	0	0
TRAFALGAR COURT	0	0	0	0
TRAFFORD ROAD	1	1	0	0
TREDEGAR ROAD	0	0	0	0
TRELLECK ROAD	0	0	0	0
TRIANGLE THE	0	0	0	0
TRINITY PLACE	9	8	1	0
TUDOR ROAD	15	15	0	0
TUNS HILL COTTAGES	15	15	0	0
TUNS HILL COTTS	0	0	0	0
TYBERTON PLACE	0	0	0	0
TYLER CLOSE	0	0	0	0
UFFINGTON CLOSE	0	0	0	0
ULLSWATER DRIVE	0	0	0	0
ULSTER CLOSE	0	0	0	0
UNDERWOOD ROAD	0	0	0	0
UNION STREET	0	0	0	0
UNITY CLOSE	0	0	0	0
UPAVON DRIVE	0	0	0	0
UPLANDS ROAD	0	0	0	0
UPPER CROWN STREET	76	76	0	0
UPPER MEADOW ROAD	0	0	0	0
UPPER REDLANDS ROAD	36	36	0	0

UPPER WARREN AVENUE	0	0	0	0
UPPER WOODCOTE ROAD	0	0	0	0
UPPINGHAM GARDENS	0	0	0	0
UPTON ROAD	0	0	0	0
USK ROAD	10	4	6	0
VACHEL ROAD	1,174	1,174	0	0
VALE CRESCENT	0	0	0	0
VALENTIA CLOSE	1	1	0	0
VALENTIA ROAD	107	87	20	0
VALENTINE CRESCENT	0	0	0	0
VALLEY CLOSE	0	0	0	0
VALPY STREET	625	513	112	0
VASTERN ROAD	25	25	0	0
VASTERN ROAD (SERVICE ROAD)	0	0	0	0
VENETIA CLOSE	0	0	0	0
VENTNOR ROAD	0	0	0	0
VERNON CRESCENT	0	0	0	0
VICARAGE ROAD	10	7	3	0
VICTORIA ROAD (READING)	1	1	0	0
VICTORIA ROAD (TILEHURST)	0	0	0	0
VICTORIA STREET	7	7	0	0
VICTORIA WAY	0	0	0	0
VILLAGE CLOSE	0	0	0	0
VIRGINIA WAY	1	1	0	0
WALDECK STREET	86	86	0	0
WALKERS PLACE	11	11	0	0
WALLER COURT	0	0	0	0
WALNUT WAY	0	0	0	0
WANTAGE ROAD	327	302	25	0
WARNFORD ROAD	0	0	0	0
WARREN COURT	0	0	0	0
WARWICK ROAD	40	40	0	0
WASHINGTON ROAD	47	33	14	0
WATER ROAD	0	0	0	0
WATERLOO RISE	0	0	0	0
WATERLOO ROAD	10	10	0	0
WATERMAN PLACE	0	0	0	0
WATERSIDE GARDENS	0	0	0	0
WATLINGTON STREET	137	136	1	0
WAVERLEY ROAD	57	57	0	0
WAYBROOK CRESCENT	3	3	0	0
WAYLEN STREET	455	420	35	0
WEALD RISE	0	0	0	0
WEALDEN WAY	0	0	0	0
WEIGHBRIDGE ROW	0	0	0	0
WELDALE STREET	139	139	0	0

WELLAND CLOSE	0	0	0	0
WELLINGTON AVENUE	3	3	0	0
WENSLEY ROAD	20	19	1	0
WENTWORTH AVENUE	0	0	0	0
WEST GREEN COURT	0	0	0	0
WEST HILL	11	11	0	0
WEST STREET	245	216	29	0
WESTBOURNE TERRACE	32	32	0	0
WESTBROOK ROAD	30	30	0	0
WESTCOTE ROAD	0	0	0	0
WESTDENE CRESCENT	0	0	0	0
WESTERHAM WALK	0	0	0	0
WESTERN ELMS AVENUE	61	61	0	0
WESTERN OAKS	0	0	0	0
WESTERN ROAD	4	4	0	0
WESTFIELD ROAD	74	74	0	0
WESTONBIRT DRIVE	0	0	0	0
WESTWOOD GLEN	0	0	0	0
WESTWOOD ROAD	10	10	0	0
WETHERBY CLOSE	1	1	0	0
WHEATLEY CLOSE	0	0	0	0
WHEELER COURT	0	0	0	0
WHITBY DRIVE	12	12	0	0
WHITBY GREEN	0	0	0	0
WHITEKNIGHTS ROAD	0	0	0	0
WHITLEY PARK LANE	46	46	0	0
WHITLEY STREET	122	122	0	0
WHITLEY WOOD LANE	3	3	0	0
WHITLEY WOOD ROAD	5	5	0	0
WHITSTONE GARDENS	0	0	0	0
WIGMORE LANE	0	0	0	0
WILLIAM STREET	78	78	0	0
WILLOW GARDENS	0	0	0	0
WILLOW STREET	0	0	0	0
WILSON ROAD	159	81	78	0
WILTON ROAD	55	55	0	0
WILWYNE CLOSE	0	0	0	0
WINCANTON ROAD	0	0	0	0
WINCHESTER ROAD	57	57	0	0
WINCROFT ROAD	0	0	0	0
WINDERMERE ROAD	3	3	0	0
WINDRUSH WAY	0	0	0	0
WINGROVE ROAD	0	0	0	0
WINTON ROAD	0	0	0	0
WISTON TERRACE	0	0	0	0
WOBURN CLOSE	0	0	0	0

WOKINGHAM ROAD	1,527	168	1,359	0
WOLSELEY STREET	47	47	0	0
WOLSEY ROAD	67	67	0	0
WOOD GREEN CLOSE	2	2	0	0
WOODBERRY CLOSE	0	0	0	0
WOODCOTE ROAD	0	0	0	0
WOODCOTE WAY	0	0	0	0
WOODFORD CLOSE	0	0	0	0
WOODLANDS GROVE	0	0	0	0
WOODMAN CLOSE	0	0	0	0
WOODROW COURT	0	0	0	0
WOODS ROAD	0	0	0	0
WOODSIDE WAY	0	0	0	0
WOODSTOCK STREET	3	3	0	0
WORCESTER CLOSE	0	0	0	0
WRENFIELD DRIVE	0	0	0	0
WRENSWOOD CLOSE	0	0	0	0
WYE CLOSE	0	0	0	0
WYKEHAM ROAD	248	248	0	0
WYNFORD CLOSE	0	0	0	0
YARNTON CLOSE	0	0	0	0
YELVERTON ROAD	0	0	0	0
YEW LANE	0	0	0	0
YIELD HALL LANE	0	0	0	0
YIELD HALL PLACE	0	0	0	0
YORK ROAD	65	60	5	0
ZINZAN STREET	1,132	949	183	0

Appendix A - Parking Penalty Charge Notices - By Contravention

Notes:

“**Direct Issue - On Street**” means tickets issued by a Civil Enforcement Officer direct to the vehicle whilst parked on the Public Highway.

“**Postal Issue - Approved Device**” means tickets issued from the enforcement vehicle, whereby the PCN is posted to the DVLA registered keeper.

“**Direct Issue - Off Street**” means tickets issued by a Civil Enforcement Officer direct to the vehicle whilst parked in a Council Owned car park.

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
HIGHER LEVEL (ON-STREET)						
1	Parked in a restricted street during prescribed hours	5,658	10.5%	5,658	0	0
2	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	323	0.6%	323	0	0
12	Parked in a residents' or shared use parking space without clearly displaying either a permit or voucher or pay and display ticket issued for that place	8,940	16.6%	8,940	0	0
16	Parked in a permit space without displaying a valid permit	8,756	16.2%	8,756	0	0
20	Parked in a loading gap marked by a yellow line	3	0.0%	3	0	0
21	Parked in a suspended bay/space or part of bay/space	705	1.3%	705	0	0
23	Parked in a parking place or area not designated for that class of vehicle	191	0.4%	191	0	0
25	Parked in a loading place during restricted hours without loading	314	0.6%	314	0	0

26	Vehicle parked more than 50 centimetres from the edge of the carriageway and not within a designated parking place	11	0.0%	11	0	0
27	Parked adjacent to a dropped footway	15	0.0%	15	0	0
40	Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's badge	1,303	2.4%	1,303	0	0
42	Parked in a parking place designated for police vehicles	9	0.0%	9	0	0
45	Parked on a taxi rank	35	0.1%	35	0	0
46	Stopped where prohibited (on a red route or clearway)	12,170	22.6%	838	11,332	0
47	Stopped on a restricted bus stop or stand	525	1.0%	29	496	0
48	Stopped in a restricted area outside a school	348	0.6%	93	255	0
49	Parked on a cycle track	10	0.02%	10	0	0
62	Parked with one or more wheels on any part of an urban road other than a carriageway (footway parking)	33	0.1%	33	0	0
99	Stopped on a pedestrian crossing and/or crossing area marked by zigzags	33	0.1%	33	0	0

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
HIGHER LEVEL (OFF-STREET)						
81	Parked in a restricted area in a car park	2	0.004%	0	0	2
85	Parked in a permit bay without clearly displaying a valid permit	14	0.03%	0	0	14

87	Parked in a disabled person's parking place without clearly displaying a valid disabled person's badge	47	0.1%	0	0	47
91	Parked in a car park or area not designated for that class of vehicle	1	0.002%	0	0	1

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
LOWER LEVEL (ON-STREET)						
5	Parked after the expiry of paid for time	1,396	2.6%	1,396	0	0
6	Parked without clearly displaying a valid pay & display ticket or voucher	5,740	10.6%	5,740	0	0
7	Parked with payment made to extend the stay beyond initial time	2	0.004%	2	0	0
19	Parked in a residents' or shared use parking place or zone with an invalid virtual permit or displaying an invalid physical permit or voucher or pay & display ticket, or after the expiry of paid for time	2,749	5.1%	2,749	0	0
22	Re-parked in the same parking place or zone within one hour after leaving	3	0.0%	3	0	0
24	Not parked correctly within the markings of the bay or space	159	0.3%	159	0	0
30	Parked for longer than permitted	2,754	5.1%	2,754	0	0

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
LOWER LEVEL (OFF-STREET)						
82	Parked after the expiry of paid for time	290	0.5%	0	0	290

83	Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking clock	1,322	2.5%	0	0	1,322
86	Not parked correctly within the markings of a bay or space	15	0.03%	0	0	15

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
WARNING NOTICES						
n/a	Warning Notices	48	0.1%	48	0	0

Appendix B - Bus Lane Penalty Charge Notices - By Street

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2021 / 2022	PERCENTAGE
A329 KINGS ROAD (EAST TO WEST)	104	0.1%
A329 KINGS ROAD (WEST TO EAST)	278	0.4%
A329 WOKINGHAM ROAD	864	1.1%
A33 (SOUTHBOUND) NEAR SIDE LANE 2	2,518	3.2%
A33 (SOUTHBOUND) OFFSIDE LANE	0	0.0%
BASINGSTOKE ROAD (NORTHBOUND BENNET ROAD)	285	0.4%
BASINGSTOKE ROAD (NORTHBOUND)	381	0.5%
BASINGSTOKE ROAD (SOUTHBOUND BENNET ROAD)	1,489	1.9%
BASINGSTOKE ROAD (SOUTHBOUND)	964	1.2%
BATH ROAD	4,801	6.1%
BERESFORD ROAD (NORTHBOUND)	3,695	4.7%
BERESFORD ROAD (SOUTHBOUND)	747	0.9%
BLAGRAVE STREET (EAST TO WEST SECTION)	4,979	6.3%
BRIDGE STREET	2,019	2.6%
DUKE STREET	1,109	1.4%
FRIAR STREET (EAST BOUND)	3,069	3.9%
FRIAR STREET (WEST BOUND)	3,805	4.8%
GARRARD STREET (EASTBOUND)	1,095	1.4%
HEMDEAN ROAD	2,790	3.5%
KING'S ROAD	632	0.8%
LINDESFARNE WAY (WESTBOUND)	1,264	1.6%
LINDESFARNE WAY (EASTBOUND)	1,697	2.2%
LONDON STREET (NORTHERN SECTION)	5,113	6.5%
LONDON STREET (SOUTH)	461	0.6%
MINSTER STREET (WESTBOUND)	9,384	11.9%
NORCOT ROAD (EAST BOUND)	829	1.1%
NORCOT ROAD (WEST BOUND)	377	0.5%
OXFORD ROAD	1,616	2.1%
OXFORD ROAD (EASTBOUND BEDFORD ROAD)	150	0.2%
SOUTHAMPTON STREET	2,039	2.6%
SOUTHCOTE LANE	2,238	2.8%
SOUTHCOTE LANE (SOUTHBOUND)	1,293	1.6%
ST MARYS BUTTS (NORTHBOUND)	5,730	7.3%
STANSHAW ROAD	1,479	1.9%
THE FORBURY	1,074	1.4%
THE FORBURY (EAST/WEST SECTION) (WESTBOUND)	1,892	2.4%

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2021/2022	PERCENTAGE
TROOPER POTTS WAY (NORTH TO SOUTH)	1,905	2.4%
TROOPER POTTS WAY (SOUTH TO NORTH)	1,491	1.9%
VASTERN ROAD (EAST SIDE SOUTHBOUND)	1,957	2.5%
VASTERN ROAD (NORTHSIDE 1)	50	0.1%
VASTERN ROAD (NORTHSIDE 2)	525	0.7%
VASTERN ROAD (WEST SIDE NORTHBOUND)	569	0.7%

Appendix B - Bus Lane Penalty Charge Notices - Comparison

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2020/ 2021	2021/ 2022	CHANGE PREVIOUS YEAR
A329 KINGS ROAD (EAST TO WEST)	228	104	-54%
A329 KINGS ROAD (WEST TO EAST)	316	278	-12%
A329 WOKINGHAM ROAD	518	864	67%
A33 (SOUTHBOUND) NEARSIDE LANE 2	1,488	2,518	69%
A33 (SOUTHBOUND) OFFSIDE LANE	20	0	-100%
BASINGSTOKE ROAD (NORTHBOUND BENNET ROAD)	287	285	-1%
BASINGSTOKE ROAD (NORTHBOUND)	276	381	38%
BASINGSTOKE ROAD (SOUTHBOUND BENNET ROAD)	1,401	1,489	6%
BASINGSTOKE ROAD (SOUTHBOUND)	606	964	59%
BATH ROAD	2,321	4,801	107%
BERESFORD ROAD (NORTHBOUND)	3,214	3,695	15%
BERESFORD ROAD (SOUTHBOUND)	639	747	17%
BLAGRAVE STREET (EAST TO WEST SECTION)	819	4,979	508%
BRIDGE STREET	1,505	2,019	34%
DUKE STREET	603	1,109	84%
FRIAR STREET (EAST BOUND)	1,887	3,069	63%
FRIAR STREET (WEST BOUND)	1,663	3,805	129%
GARRARD STREET (EASTBOUND)	246	1,095	345%
HEMDEAN ROAD	1,410	2,790	98%
KING'S ROAD	414	632	53%
LINDESFARNE WAY (WESTBOUND)	1,275	1,264	-1%
LINDESFARNE WAY (EASTBOUND)	1,150	1,697	48%
LONDON STREET (NORTHERN SECTION)	1,045	5,113	389%
LONDON STREET (SOUTH)	295	461	56%
MINSTER STREET (WESTBOUND)	7,582	9,384	24%
NORCOT ROAD (EAST BOUND)	959	829	-14%
NORCOT ROAD (WEST BOUND)	363	377	4%
OXFORD ROAD	293	1,616	452%
OXFORD ROAD (EASTBOUND BEDFORD ROAD)	166	150	-10%
SOUTHAMPTON STREET	1,820	2,039	12%
SOUTHCOTE LANE	586	2,238	282%
SOUTHCOTE LANE (SOUTHBOUND)	948	1,293	36%
ST MARYS BUTTS (NORTHBOUND)	2,722	5,730	111%
STANSHAW ROAD	497	1,479	198%
THE FORBURY	735	1,074	46%
THE FORBURY (EAST/WEST SECTION) (WESTBOUND)	1,795	1,892	5%
TROOPER POTTS WAY (NORTH TO SOUTH)	619	1,905	208%
TROOPER POTTS WAY (SOUTH TO NORTH)	632	1,491	136%
VASTERN ROAD (EAST SIDE SOUTHBOUND)	512	1,957	282%

VASTERN ROAD (NORTHSIDE 1)	37	50	35%
VASTERN ROAD (NORTHSIDE 2)	286	525	84%
VASTERN ROAD (WEST SIDE NORTHBOUND)	311	569	83%
TOTAL	44,489	78,757	77%