

PARKING SERVICES ANNUAL REPORT

2020/2021



Reading
Borough Council
Working better with you

Foreword - Councillor Page

Welcome to Reading Borough Council's Parking Services Annual Report. The report summarises the parking and traffic enforcement responsibilities conducted by the Council in 2020/2021 during the peak of the pandemic. The figures and financial data reported reflect this extraordinary period.

The Covid pandemic has affected all areas over the past two years and changed the way many people go about their day-to-day lives. The impact of lockdowns on people's ability to travel, along with the Government's guidance on avoiding the use of public transport, as well as working from home, has had a significant impact on travel behaviour including parking. The further reluctance of people to meet in large groups or in congested areas means we are still seeing changed patterns of behaviour to what we saw pre-pandemic. It is perhaps the start of a 'new normal'.

Parking is an essential service, and our Parking Services Team has continued to run a smooth and effective service throughout the pandemic. We have also worked to support colleagues and partners providing critical and essential services. In particular we were proud to support the NHS through providing parking in our Queens Road car park for staff at the Royal Berkshire Hospital, as well as providing an area of our Park & Ride site at Mere oak as a COVID testing site.

A well-managed parking service is also essential to support healthy local neighbourhoods and our town centre for residents, motorists, businesses, and visitors. This is now even more critical as we look to encourage people to return to these areas and support the local economy.

Alongside the pandemic a number of other challenges have not gone away including congestion, climate change, air quality issues and an increasing population, both in and around Reading as new housing developments come forward. The Council must plan to ensure that, for all of these reasons, travelling into and within Reading is sustainable now and in the future. Our Parking Strategy must work alongside Reading's other plans for promoting sustainable and active travel and our wider partnership work through the Reading Climate Emergency Strategy.

The Council's Parking Services team is responsible for ensuring that drivers comply with parking regulations in Reading and for day-to-day management of the Council's off-street car parks. This requires a wide range of responsibilities including maintaining partnerships for the provision of Park & Ride, maintenance of the car parks and payment machines, issuing parking permits to residents and workers, and compliance management. In instances where vehicles are parked in contravention of regulations, the Council has legal obligations to take appropriate action which inevitably leads to the issuing of penalties and the management of collection and appeals.

The Council is committed to being transparent about our Parking Services and enforcement activity and this report provides an extensive record of activities during the 2020/2021 financial year. We will also outline how the service is managed to aim to develop an understanding and acceptance of why enforcement activity takes place.

Cllr Tony Page

Lead Member for Strategic Environment, Planning & Transport, and Deputy Leader of the Council

Chapter 1 - Content

The Secretary of State's 'Statutory Guidance to Local Authorities on the Civil Enforcement of Parking Contraventions' states that local authorities should produce annual reports about their enforcement activities. It is considered good practice to publish a report which provides the public with information about the way enforcement is undertaken and provides reassurance that enforcement is being undertaken properly. The view of the Secretary of State is that transparency about the civil enforcement of parking regulations enables the public to understand and accept the enforcement of parking contraventions.

This Annual Report provides a record of activities during the 2020/2021 financial year and explains how the service is managed and aims to develop an understanding and acceptance of such enforcement activity.

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Chapter 2 - Policy Context

Reading Borough Council introduced Parking Enforcement in 2000, when responsibility for enforcement of parking contraventions passed from Thames Valley Police to the Local Authority. The current legislation that allows for Reading to enforce parking and waiting restrictions is under The Traffic Management Act 2004. This also permitted local authorities to enforce restrictions by other methods which are now known as ‘Civil Parking Enforcement.’ Parking offences are classified as civil offences rather than criminal offences under Civil Parking Enforcement.

Reading Borough Council has an integrated Parking Service, which manages both on-street and off-street activities. The Council introduced Civil Parking Enforcement under Part 6 of the Traffic Management Act 2004 from 31st March 2008.

The current guiding transport policy document is its Local Transport Plan (LTP) 2011- 2026. The Local Transport Plan includes a 15-year strategy document and a rolling 3-year implementation programme. The LTP programme is reviewed annually to ensure the aims and objectives are being delivered. The statement below summarises the vision for transport in Reading:

“Transport in Reading will better connect people to the places that they want to go: easily, swiftly, safely, sustainably and in comfort. We will meet the challenges of a dynamic, low-carbon future to promote prosperity for Reading.

Whichever way you choose to travel, by foot or bicycle, motorcycle, bus, rail, car, or boat whether to work or education, to leisure or the services you need, our transport system will help you get there.”

The Council is currently preparing a new LTP to set the strategy for 2020-36, statutory public consultation was undertaken during summer 2020, however due to changing travel behaviours as a result of the Covid pandemic further monitoring is being undertaken before the strategy is finalised.

Although it is not possible to specifically measure the contribution of Civil Parking Enforcement on all the objectives, as there are a wide range of other factors that influence them, it is clear that well considered, and implemented enforcement will support this vision.

Chapter 3 - Parking Enforcement

Enforcement is conducted both on- and off-street by Reading Borough Council Parking Services through Civil Enforcement Officers employed through a contractor. Each officer receives specific training resulting in qualification which is:

- WAMITAB Level 2 Award for Parking Enforcement Officers (QCF) (Ofqual qualification number: 601/1781/3)

Civil Enforcement Officers are salaried and are not part of any incentive scheme. Their only enforcement requirement is to ensure that any Penalty Charge Notice is issued correctly and that all the supporting evidence (including photographs) is gathered and recorded.

The Traffic Management Act introduced regulations that allow for enforcement through an approved camera device in areas that are difficult or sensitive. In the autumn of 2012, the Council introduced an enforcement vehicle; it is used to enforce contraventions of waiting restrictions such as school zigzag markings, bus stop clearways and red routes. Enforcement with an approved device is not used where permits or exemptions (such as resident's permits or Blue Badges) may be in use. The primary objective of the camera enforcement system is to ensure the safe and efficient operation of the road network by deterring motorists from breaking road traffic restrictions and detecting those that do.

The Parking Services team at Reading Borough Council have completed/working towards their WAMITAB Level 3 Award in Notice Processing (QCF) (Ofqual qualification number: 601/1941/X). This qualification recognises the importance of back-office staff, having the required skills, knowledge and detail when dealing with challenges, representation, and appeals.

The Reading Borough Council Parking Services team have a duty to consider all aspects of a case. The Secretary of States guidance states that even when a clear contravention has occurred, the Council has discretionary power to cancel a Penalty Charge Notice, and this duty is adhered too - *“under general principles of public law, authorities have a duty to act fairly and proportionately and are encouraged to exercise discretion sensibly and reasonably and with due regard to the public interest.”* This exercise of discretion is approached objectively and without regard to any financial interest (in the penalty or decisions) that may have been taken at an earlier stage. However, discretion can be used to cancel or enforce a Penalty Charge Notice and some motorists who challenge their Penalty Charge Notice may not always receive the decision that they were looking for.

Penalty Charge Notices (PCNs)

Penalty Charge Notices are issued when people contravene the parking code. Penalty Charge Notice tickets can be categorised as higher or lower depending on the seriousness of the contravention. Higher level tickets for more serious breaches are £70 (e.g., parking on yellow lines) and lower-level tickets for less serious breaches are £50 (e.g., parking with an expired permit or pay & display ticket).

Road markings (such as yellow lines, loading bays, bus stops and residents zones) indicate that some sort of restriction applies, and signs nearby will always explain the parking restrictions. If these restrictions are breached, a contravention has occurred, and a Penalty Charge Notice will be issued.



In the Council's public car parks Penalty Charge Notices may be issued if you fail to pay the correct amount at a pay and display ticket machine or for parking in a space for longer than you are permitted to. Also, if your car is reported to be causing a safety hazard, a source of congestion or an obstruction the Police may remove it. Drivers are responsible for making sure that their vehicles are parked correctly and not causing any obstructions. If vehicles are parked correctly, they should not be issued with a Penalty Charge Notice.

Traffic Management Act 2004 Statutory Process - Direct Issue Process

The following process applies where the Civil Enforcement Officer has directly issued the Penalty Charge Notice to the vehicle or handed it to the driver. Please see section below for information about the process involved when the Penalty Charge Notice is sent by post.

Please refer to Chapter 5 for information about challenges, representations and appeals.

- After 14 days of the date of issue of the Penalty Charge Notice
 - The right to pay the discounted sum (£35/£25) after 14 days is lost. The 14 days starts with the date on which the Penalty Charge Notice was issued.
- After 28 days of the date of issue of the Penalty Charge Notice
 - If the charge is not paid 28 days from the date the Penalty Charge Notice was issued a Notice to Owner will be sent to the registered keeper of the vehicle.
 - At this point you can either pay the full charge within 28 days (£70/£50) or make representation to Reading Borough Council.

- Failure to act on the Notice to Owner may result in a Charge Certificate being issued.
- After 28 days of the date of issue of the Notice to Owner
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£105/£75). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt may be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£113/£83). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a witness statement.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a witness statement has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated enforcement agent will be requested to recover the debt from you. The enforcement agent will charge you for this.

Traffic Management Act 2004 Statutory Process - Postal Issue Process

The following process applies where the Penalty Charge Notice has been issued by post. This occurs in circumstances where the Civil Enforcement Officer was prevented from issuing the Penalty Charge Notice at the time, or the vehicle drove away before affixing it to the vehicle/handing it to the driver. A Penalty Charge Notice may also be issued by post from an approved device i.e. a camera recording.

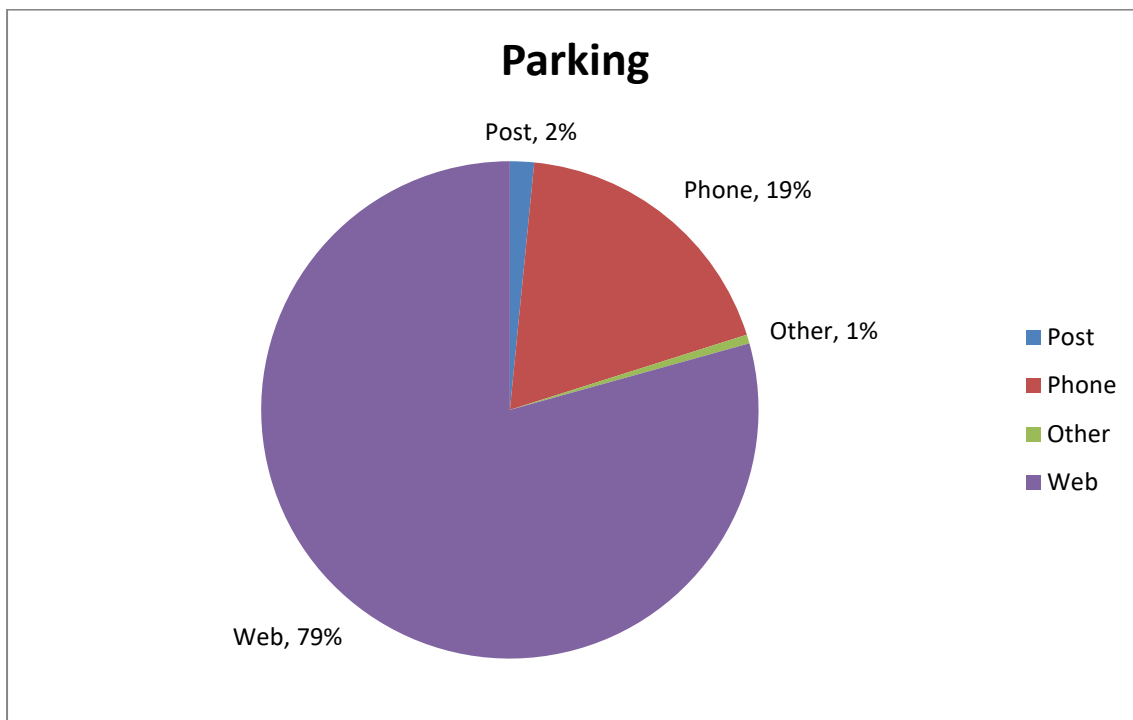
Please refer to Chapter 5 for information about challenges, representations and appeals.

- The Penalty Charge Notice will be sent to the registered keeper of the vehicle; at this point you can either:
 - Pay the discount within 14 days (£35/£25) or 21 days if the contravention was detected by an approved device.
 - If the discount is not paid in the 14/21 days, pay the full charge within 28 days (£70/£50).
 - Make representation to Reading Borough Council.
- After 28 days of the date of issue of the Penalty Charge Notice
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£105/£75). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt may be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£113/£83). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a witness statement.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a witness statement has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated Enforcement Agent (Formerly known as bailiffs) will be requested to recover the debt from you. The Enforcement Agent will charge you for this.

Paying a Penalty Charge Notice

Penalty Charge Notices can be paid either online, by post or by phone. Once payment has been made, the driver/owner/hirer has accepted liability for the penalty charge and can no longer make a challenge/representation against the Penalty Charge Notice. Reading Borough Council's interpretation of the relevant legislation (which is supported by the House of Commons Transport Committee) is that the recipient of a Penalty Charge Notice can pay the penalty or challenge the Penalty Charge Notice - it is not possible to do both.

The graph below shows the percentage of the different methods of payment used.



The table below shows the number of Penalty Charge Notices issued for 2020/2021. A copy of Penalty Charge Notices issued by ward, street and contravention code is provided in Appendix A.

Penalty Charge Notice Issued	2020 / 2021	Percentage	2019 / 2020	Percentage
Total Penalty Charge Notices Issued	34,541		53,468	
Number of higher-level Penalty Charge Notices issued	22,443	65%	35,437	66%
Number of lower-level Penalty Charge Notices	10,962	32%	17,298	32%
Number of Penalty Charge Notices with no charge level e.g., warning notice	1,037	3%	733	1%
Number of Penalty Charge Notices paid	23,454	68%	40,485	76%
Number of Penalty Charge Notices paid at discount	19,356	56%	33,699	63%
Number of Applications registered at TEC	5,642	16%	7,024	13%
Number of Penalty Charge Notices against which a formal or informal representation was made	5,918	17%	9,976	19%
Number of Penalty Charge Notices cancelled as a result of a formal or informal representation	1,679	5%	1,737	3%
Number of Penalty Charge Notices written off for other reasons	1,745	5%	2,217	4%

Approved Device PCNs

The Council introduced an approved device (enforcement vehicle) for parking contraventions in 2012. From the 6th April 2015 a change in legislation has limited the use that Council may use approved devices for parking enforcement. The enforcement vehicle can only be used to enforce the following contraventions: school keep clear markings, bus stops/stands, red routes, and bus lanes.

The total Parking PCNs issued from the approved device was 3,467. Please see Chapter 4 for Bus Lane Enforcement.

Contravention	Approved Device PCNs
School Keep Clear markings	245
Bus Stops/Stands	80
Red Route	3,142
TOTAL	3,467

The table below shows the streets with highest number of approved device PCNs issued:

STREETS WITH HIGHEST NUMBER OF APPROVED DEVICE PCNs ISSUED	
Location	Total Approved Device PCNs Issued
OXFORD ROAD	1,823
WOKINGHAM ROAD	436
WILSON ROAD	146
NORCOT ROAD	130
LONDON ROAD	127
SCHOOL ROAD	80
RECREATION ROAD	71
FRIAR STREET	57
KINGS ROAD	52
BLAGRAVE STREET	36

Red Route Enforcement



From the 7th March 2018 the Council introduced its first red route in Reading, along the 'Purple 17' bus route. It was introduced first along the East of Borough starting on the Kings Road, at its junction with the IDR, following the A329 corridor east, through Cemetery Junction and along the Wokingham Road. It ends near to the Three Tuns crossroads, on the borough boundary.

The second part of the red route was introduced on the West of the Borough starting on the Oxford Road, at its junction with Alfred Street heading along all the Oxford Road, onto Norcot Road, School Road and ending at Park Lane (at the junction with Mayfair).

A Red route is a 'no stopping' restriction which has been successfully used on major bus routes in London for many years. It helps keep key public transport moving, minimises delays for bus passengers and improves safety for pedestrians and cyclists by preventing dangerous or illegal parking.

The new Red Route restriction means where double red lines are marked, vehicles cannot stop at any time - Monday to Sunday - including for short periods of loading or unloading. Only disabled blue badge holders, Hackney Carriages (black cabs) and private hire vehicles licensed by Reading Borough Council are permitted to stop to allow for boarding and alighting. Emergency service vehicles will, of course, be permitted to stop on the Red Route

Enforcement is carried out by the Civil Enforcement Officers (direct issue) and the Council's enforcement (approved device) vehicle.

Contravention	Approved Device PCNs	Direct Issue PCNs	Total
Red Route	3,005	687	3,692

Report Illegally Parked vehicles

The Council introduced an online facility for members of the public to report illegally parked vehicles and the number of requests received is shown below:

Period	Enforcement Requests Received	PCNs Issued
2017-2018	1,064	169
2018-2019	2,059	288
2019-2020	2,345	435
2020-2021	2,213	165

The Council is unable to issue any Penalty Charge Notices (PCNs) to vehicles that may be obstructing the highway e.g. blocking a driveway. This can be reported to the Police on the non-emergency number 101.

The table below shows the streets with highest number of PCNs issued:

STREETS WITH HIGHEST PENALTY CHARGE NOTICES (PCN) ISSUED	
LOCATION	TOTAL PCN ISSUED
OXFORD ROAD	1513
SACKVILLE STREET	634
ZINZAN STREET	584
KINGS ROAD	550
CHEAPSIDE	523
HOWARD STREET	439
WAYLEN STREET	384
WYKEHAM ROAD	353
BEDFORD ROAD	329
GRANGE AVENUE	328

The table below shows the Car Parks with the number of PCNs issued:

PENALTY CHARGE NOTICES (PCN) ISSUED IN THE CAR PARKS	
CAR PARK	Total PCNs Issued
KINGS MEADOW CAR PARK (NAPIER)	304
CHESTER STREET CAR PARK (CAV)	295
Civic 'B' Car Park	252
Cattle Market Car Park	130
HILLS MEADOW CAR PARK (GEORGE STREET)	118
Thames Side Promenade Car Park	112
KENSINGTON ROAD CAR PARK	47
RECREATION ROAD CAR PARK	38
MALL CAR PARK	5
QUEENS ROAD CAR PARK	3
DUNSTALL CLOSE CAR PARK	2

The table below shows the PCNs issued by month, compared with the last year (note this excludes warning notices)

Please note that we stopped enforcement for 6 weeks as per government guidance because of Covid-19 pandemic. This is shown in April and May figures.

Month	2020-2021	2019-2020
April	0	4,007
May	819	4,671
June	2,998	4,794
July	2,830	4,768
August	3,130	4,196
September	3,579	4,605
October	3,994	5,165
November	3,611	4,774
December	3,827	4,263
January	2,898	4,736
February	3,417	4,293
March	3,438	2,792

A full breakdown of the notices issued by ward, street and contravention code is provided in Appendix A.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

The form to report illegally parked vehicles can be found on the Council's website: <https://www.reading.gov.uk/transport/parking/>

Chapter 4 - Bus Lane Enforcement

Reading Borough Council has more bus lanes per mile of road than anywhere else in the UK and a greater proportion of people travel by bus than in most other cities and towns in the UK. Reading Borough Council and its partners want to make public transport reliable and punctual. Bus lanes, when operating properly, help improve journey times, punctuality and reliability which may help make public transport a more attractive option and in turn relieve congestion.



When bus lanes are misused, they are less effective, hence the need for effective enforcement. When people ignore bus lanes, they can cause delays to public transport and increase the risk of accidents as other road users are unlikely to be aware of their presence.

In October 2005, powers were introduced under the Transport Act 2000 that made it possible for Reading Borough Council to enforce the regulations governing the use of bus lanes in the Borough. The Police may still take action against persons driving in bus lanes or ignoring road signs, however, Reading Borough Council's enforcement by approved device cameras has substantially increased the likelihood of those abusing bus lanes being caught out.

The penalty for being caught in a bus lane is a £60 Penalty Charge Notice. Cameras record vehicles using bus lanes and penalties are issued based on this information. Enforcement officers check the recordings to determine whether a contravention of the rules has taken place or if there may be other circumstances e.g., to avoid an accident. It is possible to make a representation against the Penalty Charge Notice within 28 days of it being issued.

Appendix B provides a breakdown of information per bus lane.

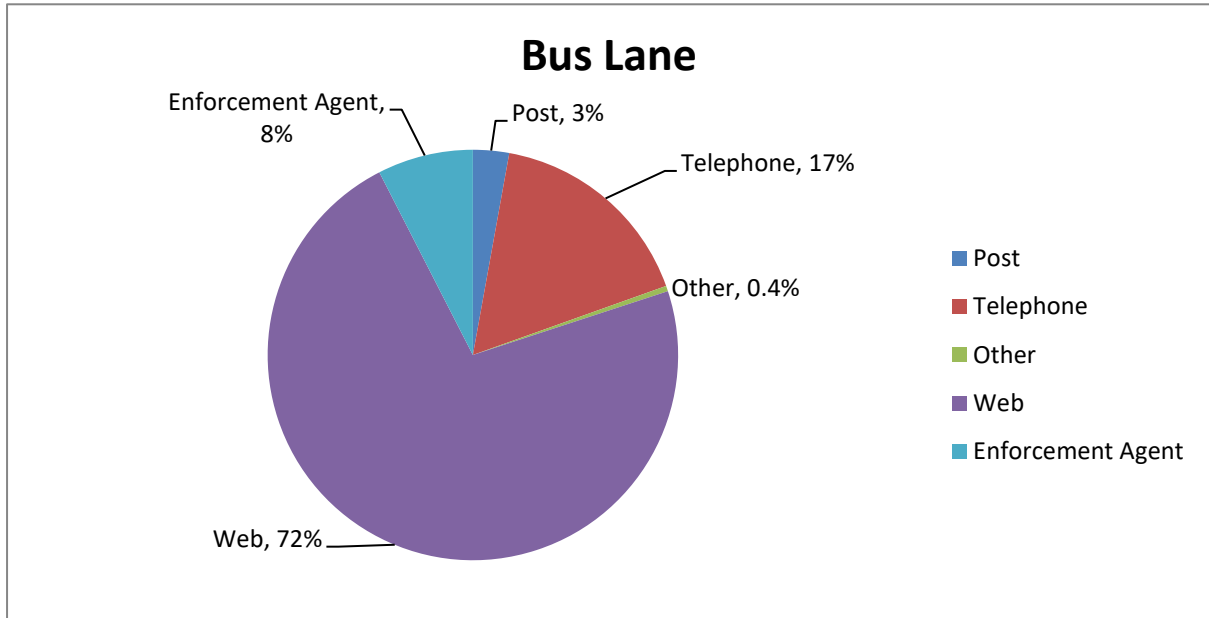
Transport Act 2000 Statutory Process

Please refer to Chapter 5 for information about challenges, representations and appeals.

- The Penalty Charge Notice will be sent to the registered keeper of the vehicle; at this point you can either:
 - Pay the discount within 14 days (£30).
 - If the discount is not paid in the 14 days, pay the full charge within 28 days (£60).
 - Make representation to Reading Borough Council.
- After 28 days of the date of issue of the Penalty Charge Notice
 - A Charge Certificate may be sent to the registered keeper of the vehicle, notifying the keeper that the charge has been increased by 50% (£90). If you receive a Charge Certificate you must pay within 14 days. There is no right to appeal at this stage.
- After 14 days of the date of issue of the Charge Certificate
 - If the Charge Certificate is not paid within 14 days, the debt will be registered at the Traffic Enforcement Centre and a registration fee of £8.00 will be added to the charge (£98). An Order for Recovery will be sent to the registered keeper of the vehicle.
 - If you receive an Order for Recovery you must either pay the outstanding charge within 21 days or file a statutory declaration.
- After 21 days after the Debt Registration
 - If the charge has not been paid or a statutory declaration has not been made, the Traffic Enforcement Centre will grant authority for a Warrant to be issued and a certificated Enforcement Agent (Formerly known as bailiffs) will be requested to recover the debt from you. The Enforcement Agent will charge you for this.

Paying a Penalty Charge Notice

Penalty Charge Notices can be paid either online, by post or by phone. The graph below shows the percentage of the different methods of payment used for Penalty Charge Notices relating to bus lanes.



The table below shows the number of Penalty Charge Notices issued for entering bus lanes in 2020/2021. A copy of Penalty Charge Notices issued by street for entering bus lanes is provided in Appendix B.

Penalty Charge Notice Issued	2020 /2021	Percentage of Total Issued	2019 / 2020	Percentage of Total Issued
Total Penalty Charge Notices Issued	44,489		81,116	
Number of Penalty Charge Notices paid	35,714	80%	64,251	79%
Number of Penalty Charge Notices paid at discount	30,966	70%	56,464	70%
Number of Penalty Charge Notices against which a formal representation was made	7,403	17%	14,401	18%
Number of Penalty Charge Notices cancelled as a result of a formal representation	1,201	3%	2,136	3%
Number of Penalty Charge Notices written off for other reasons	741	2%	2,496	3%

Appendix B provides a breakdown of the PCNs issued per bus lane and a comparison with the previous year's issue.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

Chapter 5 - Challenges, Representations and Appeals

If a driver is issued a Parking Penalty Charge Notice, which they feel is unwarranted; they have the right to challenge the Penalty Charge Notice. This is done in 3 stages. The first stage is an informal challenge to Reading Borough Council which is followed up by the second stage which is a formal representation to the Council. If the representation to the Council is unsuccessful, the third stage is an appeal to the Traffic Penalty Tribunal. It should be noted that for Penalty Charge Notice issued by post (either parking or bus lane related) there is no informal challenge.

The Reading Borough Council Parking Services team will deal with each case on its own merits and will take into account the evidence recorded by the Civil Enforcement Officer and the information provided for a case. There are statutory time limits for dealing with representations and appeals, whereas guidance is provided for informal challenges. In all cases the Reading Borough Council Parking Services aim to deal with challenges, representation and appeals in an efficient, effective, and impartial way.

Stage 1 - Making an Informal Challenge

Reading Borough Council Parking Services have a legal obligation to consider all informal challenges received. If an informal challenge is made within 14 days of the Penalty Charge Notice being issued, the discount period will be put on hold until the Council can deal with the challenge. A letter from the driver explaining the reasons why they feel they have grounds for an appeal should be made as soon as possible to the address given on the Penalty Charge Notice. The letter can be submitted by writing to the Council using surface mail or making a challenge by way of a secure website. A letter will be replied to if the challenge is upheld, and the Penalty Charge Notice will be cancelled. If the challenge is not upheld, provided the challenge was made within 14 days of the Penalty Charge Notice being issued, a further 14 days to pay the Penalty Charge Notice at a discounted rate will be granted.

Stage 2 - Representations

A representation (under the Traffic Management Act 2004) can only be made upon receipt of a Notice to Owner, in cases where the PCN has been affixed to the vehicle or handed to the driver. The Notice to Owner will be sent to the registered keeper of the vehicle 28 days after the issue of the Penalty Charge Notice. Should a Penalty Charge Notice have already been paid the case is considered closed and no representation or appeal may be made. Once a Notice to Owner has been issued, the vehicle owner has 28 days to make a representation. The Council has a legal obligation to consider all representations received and must reply within 56 days of receiving the representation, if the Council does not reply in this time period, the Penalty Charge Notice is automatically cancelled.

Should a representation be unsuccessful the owner will be liable to pay the Penalty Charge Notice at the full rate. If the Council rejects the representation, an appeal may then be made to the Traffic Penalty Tribunal. Where a Penalty Charge Notice has been issued by post the registered keeper has 28 days to make a

representation to the Council. If those representations are made within the discount period, the Council will generally hold the discount and if the decision is made to reject the Penalty Charge Notice, this will be re-offered again. However, should an appeal be made to the Tribunal, the full charge would then apply, even if it is within the re-offered discount period. This process is set down by the Traffic Management Act 2004 (and accompanying regulations) for parking contraventions. The process is the same for bus lane contraventions issued under the Transport Act 2000, however, there is no informal challenge or time limit set for the Council to reply to a representation. These are the only ways to query a Penalty Charge Notice.

Complaints about the parking scheme itself should be made in writing to Reading Borough Council. General enquiries concerning parking issues may be made by telephone, however, Reading Borough Council cannot accept challenges or representations made by email or telephone.

The table below shows items of correspondence received in relation to informal challenges, parking, and bus lane representations for 2020/2021¹.

2020/2021	Informal Challenges	Incoming Parking Representations	Incoming Bus Lane Representations	Total
April	91	131	685	907
May	5	42	194	241
June	314	120	374	808
July	364	95	732	1,191
August	339	97	485	921
September	374	124	981	1,479
October	431	185	922	1,538
November	434	209	871	1,514
December	401	156	531	1,088
January	268	239	625	1,132
February	252	258	456	966
March	304	351	547	1,202
Total	3,577	2,007	7,403	12,987

¹ Please note that this data is that recorded on 1st October 2021. This data includes PCNs that have made multiple challenges and/or representations

The table below shows informal challenges and representations received compared to last year.

	Informal Challenges	Incoming Parking Representations	Incoming Bus Lane Representations	Total
Total 2019/2020	6,504	2,717	14,401	23,622
Total 2020/2021	3,577	2,007	7,403	12,987

The table below shows the other correspondence received and answered.

Under the relevant legislation the Council is not required to answer any correspondence once the representation period has ended i.e., when the Charge Certificate has been issued.

	Post Charge Certificate	Post Order for Recovery	Post Warrant	Paid*	Other	Total
Parking PCNs	434	65	44	35	0	578
Bus Lane PCNs	1,386	140	157	90	491	2,264
TOTAL	1,820	205	201	125	491	2,842

* The Council is issued guidance that makes it clear that a PCN is deemed 'paid' as soon as the payment arrives at any payment office belonging to the enforcement authority that issued the PCN. The enforcement authority should promptly close the case. Any correspondence received when a case has been paid will be responded too, but priority is always given to open cases.

Stage 3 - Appeal to the Traffic Penalty Tribunal

The Traffic Penalty Tribunal is a body independent of the Council. Adjudicators are people with at least five years legal experience who consider the evidence for appeals against Penalty Charge Notices issued by Local Authorities. Their decision is final and binding on both parties.

Should a Representation to the Council be unsuccessful a Notice of Appeal will be sent to the registered keeper which includes details of how to appeal online. A Traffic Penalty Tribunal appeal can only be made should a representation to the Council already have been rejected. When they receive a 'Notice of Appeal', the Traffic Penalty Tribunal staff will make some basic checks and if everything is in order it will be registered as a formal appeal. The registered keeper will receive acknowledgement of this and a date as to when the appeal is due to be decided. The Council will also be notified that the appeal has been lodged and will be given a date for which to submit their evidence to the Adjudicator. In the case of a personal appeal being asked for, the Traffic Penalty Tribunal staff will schedule it for the next appropriate hearing at the registered keepers preferred location and give 21 days' notice of the precise date, time, and venue.

The table below shows how many appeals were dealt with by the adjudicators².

2020/2021	Parking Penalty Charge Notices	Percentage of Total PCNs Issued	Percentage of Appeals Received	Bus Lane PCN	Percentage of Total PCNs Issued	Percentage of Appeals Received
Total PCNs Issued	34,541			44,489		
Total Received	49	0.14%		105	0.24%	
Dismissed by Adjudicator	14	0.04%	29%	24	0.05%	23%
Allowed by Adjudicator	14	0.04%	29%	42	0.09%	40%
Not Contested	9	0.03%	18%	30	0.07%	29%
Consent Order	2	0.01%	4%	2	0.00%	2%
Withdrawn	1	0.003%	2%	1	0.002%	1%
Not Registered	9	0.026%	18%	6	0%	6%
Awaiting decision inc. other	0	0.0%	0%	0	0%	0%

² Please note that this data is constantly changing, and the data provided is that recorded on 1st October 2021.

Consent Order means the Council and Appellant have reached an agreement over the appeal.

The table below shows the number of appeals received compared to previous years:

	Parking PCN	Percentage of Total PCNs Issued	Bus Lane PCN	Percentage of Total PCNs Issued
Total Appeals Received 2015/2016	131	0.37%	264	0.27%
Total Appeals Received 2016/2017	135	0.36%	296	0.36%
Total Appeals Received 2017/2018	120	0.30%	304	0.32%
Total Appeals Received 2018/2019	94	0.19%	207	0.29%
Total Appeals Received 2019/2020	98	0.20%	183	0.26%
Total Appeals Received 2020/2021	49	0.14%	105	0.24%

The Council reviews all adjudicator decisions and through the feedback from them will try to ensure that unnecessary appeals are not registered. A fresh review of the case is made when an appeal is registered, regardless of the decision made at representation stage.

The annual report from the Traffic Penalty Tribunal on their service was not available at the time of this report. The Tribunal has moved their service to an online portal. This allows appellants to register, upload their evidence and track their appeal through the online service. Appellants can still choose to have their appeal decided by post, telephone or personal hearing and most choose the post or telephone option. The Council can upload their evidence, send messages to the Tribunal/Appellant which has improved the efficiency and the Adjudicators can decide on appeals quickly.

Further Information

Further information can be found on the Council's website: www.reading.gov.uk or www.PATROL-uk.info

The Traffic Penalty Tribunal's website: www.trafficpenaltytribunal.gov.uk

Chapter 6 - Enforcement Agents

If a PCN remains unpaid after the Council has issued their notices (Please see Chapter 3 and 4), a Warrant may be issued to the Enforcement Agents (formerly bailiffs) to recover the debt. The regulations and fees that the Enforcement Agents work under changed in April 2014.

Parliament introduced new legislative arrangements for Enforcement Agents in April 2014, when the relevant provisions of the Tribunals, Courts and Enforcement Act 2007 were brought into force. One of the changes that came into operation was a new, simplified, regime for fees payable to Enforcement Agents, at each stage in the recovery process, as set out in the Taking Control of Goods (Fees) Regulations 2014.

Regulations 4 and 5 allow the Enforcement Agents to recover the fees from the debtor and specify each stage of the process. Schedule 1 specifies the relevant fees, which are, as follows:

Stage	Fee	Information
Compliance Stage	£75	Notifying the debtor in writing, on receipt of the warrant, of the liability.
Enforcement Stage	£235	For attending the premises, if no payment is made within 7 clear days of the compliance stage notice. The Enforcement Agents can make a number of visits but only one charge is applied.
Sale/Disposal Stage	£110	For preparing to remove goods, removing goods, sale of goods

There may be additional charges if goods are removed such as storage, auction costs etc.

If there are multiple warrants issued, the compliance fee is charged per warrant, but the enforcement and sale/disposal fee is normally only added onto the first warrant. There are exceptions to this and for further information please see below.

The Council expects Enforcement Agents, acting in respect of debts it (the Council) has registered, to handle enquiries or complaints about the fees those agents have charged. The Taking Control (Fees) Regulations 2014 provides for any disputes about the fees to be settled by a Court.

The table below shows the warrants issued to the Enforcement Agents in the past 5 years for Parking PCNs³.

PARKING	Total Warrants Issued	Successful Collection	Outstanding Warrants	Closed Warrants (unable to trace/execute)
2016-2017	4,539	26%	0%	74%
2017-2018	4,816	26%	0%	73%
2018-2019	5,168	27%	0%	72%
2019-2020	5,601	26%	2%	72%
2020-2021*	4,940	23%	29%	48%

The table below shows the warrants issued to the Enforcement Agents in the past 5 years for Bus Lane PCNs⁴.

BUS LANE	Total Warrants Issued	Successful Collection	Outstanding Warrants	Closed Warrants (unable to trace/execute)
2016-2017	6,632	31%	0%	69%
2017-2018	8,357	33%	0%	67%
2018-2019	7,643	38%	0%	61%
2019-2020	7,334	40%	1%	59%
2020-2021*	5,629	38%	18%	44%

Further Information

Further information can be found on the Civil Enforcement Association website <http://www.civea.co.uk/>

³ Please note that this data is constantly changing, and the data provided is that recorded on 1st November 2021.

⁴ The data provided is that recorded on 1st November 2021.

* Warrants are valid for 1 year from issue

Chapter 7 - Permits



Permit Parking Zones came to Reading in the mid 1970's with the intention to enable residents to park in streets that would have otherwise been occupied by shoppers or commuters parking in the town centre. As levels of car ownership and traffic patterns have developed, the zones have spread away from central Reading to other parts of the town affected by parking problems.

In 2011/2012, the parking permit service and the zoning system was updated with zones becoming larger and a better split between the number of permits being issued and the number of on-street parking spaces being made available. Changes to the permit scheme are made so it is vital people continue to check the signs and lines where they park

There are currently three main types of permits available, resident, visitor, and business, however, temporary permits and other discretionary permits are also available.

The permit must be displayed in its registered vehicle at all times when the vehicle is parked in a permit bay. The permit should be displayed on the windscreen and be readable so that the information contained on it is legible. The information on the permit will contain, the vehicles registration, the permit zone, the expiry date, and the make of the vehicle.

A new online system was introduced on the 01 November 2017, which allows residents to manage their permit applications online. The table below shows the number of permits issued.

Permit Type	Total Issued 2020/2021	Percentage issued 2020/2021	1st Resident Permit/Free Visitor Permits	2nd Resident Permit/Charged Visitor Permits
Business	27	0.1%	N/A	N/A
Resident	10,609	32%	8,615	1,994
Visitor	13,952	43%	12,073	1,879
Temporary	2,341	7%	N/A	N/A
Discretionary	5,812	18%	N/A	N/A
GRAND TOTAL	32,741			

All other permit types are issued at the discretion of the Council. The Council must be satisfied that the same conditions apply for discretionary permits and there is no automatic right of renewal.

Resident Permits

Resident Parking Permits are provided in controlled parking areas for residents of Reading. Following an extensive consultation, parking zones were simplified and re-organised providing a longer and more flexible parking solution. Permits will run for 12 months from the date of issue, and it is up to the user to renew a permit before it expires.

A maximum of two permits are available to be issued per household. To comply as a household the house or flat must; lie within a Permit Parking Zone, be registered for Council Tax, have appropriate planning permission, and not have a planning condition that prohibits the issue of permits. The first permit per household is £40 and the second is £150. It is down to the discretion of the homeowner as to what name goes on which permit. When first applying for a permit, proof of residence and proof of car ownership will be required to be sent with the application. Once a permit has been granted, it can be renewed the following year online without the need for re-applying or supplying evidence.

Business Permits

Business Parking Permits are available to businesses that operate within a permit parking zone. The criteria to be eligible for a Business Parking Permit are the staff and operators may not reside in the permit zone, the premises must have no associated off-street parking, and the staff for whom the permits are intended for should require regular and frequent use of their vehicles during the working day.

Businesses are eligible to apply for one permit per business with any further requests to be made as a discretionary application. When applying for a permit, the business must provide proof of address and proof of vehicle ownership. Business permit applications must be made by post.

Visitor Permits

Both residents and businesses within permit parking areas can offer visitor permits. All households in permit' parking zones are entitled to visitor permits. Visitor permits are scratch cards each for half days. They are issued in books of 20 permits. The first two books are free and a further five books are available at a cost of £25 per book. Proof of residence is required when applying for visitor permits. Businesses are able to purchase up to 100 visitor permits, Community Agencies are able to purchase an unlimited number of visitor permit. Like with the Residents' visitor permits Business visitor permits are scratch cards for half a day and are also issued in books of 20 at £25 per book. Once the books have been granted, they can be renewed the following year, online without the need for re-applying or supplying evidence. Visitor Books cannot be renewed, if more than a year has passed since they were originally issued.

Temporary permits can be obtained through our online service and are issued as a “Print at Home” permit. Temporary permits are normally issued to residents who have just moved into the permit zone or have changed their vehicle. Temporary permits are issued for 8-weeks to allow time to submit full proofs. Temporary permit cover is not extended after the 8-week period as it is felt this is enough time to have obtained the full proofs required.

Discretionary Parking Permits

Reading Borough Council has recognised that there are those who, from time to time, may have business within the permit zones which, the Council may decide at its discretion as the Highway Authority to be legitimate reason to grant a permit. Other such permits that the Council issues include Medical Practitioners, Healthcare Professional, Carer, Charity, Tradesperson, Teacher, Nanny and Other Resident/Business/Visitor Discretionary.

New Resident Permit Scheme Areas

Any new Resident Permit Parking schemes are only introduced with the support of the residents in the area. They are considered on an area basis, not street-by-street, to reduce the amount of displaced parking in nearby streets.

The Traffic Management Sub-Committee reports on requests for new Resident Permit Parking schemes. The scheme designs are built with Council Officer recommendations and public consultation feedback.

The following extensions to permit zones were introduced from 2020:

Zone	Spaces added	Month
10R	68	August 2020
13R	15	August 2020
14R	590	August 2020
Total	673	

Further Information

Further information can be found on the Council’s website: www.reading.gov.uk

The table below shows the total permits issued by type⁵

Permit Type	Total issued in 2020 / 2021	Percentage	Total issued in 2019/2020
Business	27	0.1%	27
Business Discretionary	18	0.1%	22
Carer	161	0.5%	111
Charity (free and charged)	20	0.1%	24
Doctor	33	0.1%	34
Health Care Professional	385	1.3%	307
Landlord - Annual	19	0.1%	11
Nanny	2	0.0%	2
Non-UK Registered Vehicle Permits	1	0.0%	3
Resident - First Permits	8,615	28.4%	8,312
Resident - Second Permit	1,994	6.6%	2,028
Resident Discretionary	506	1.7%	509
Teacher	108	0.4%	99
Temporary Permits	2,279	7.5%	2,996
Tradesperson - Annual	131	0.4%	109
Tradesperson - Daily	1,571	5.2%	943
Visitor Books - Charged	1,879	6.2%	2,796
Visitor Books - Free	12,073	39.8%	13,393
Visitor Business	47	0.2%	76
Visitor Charity	6	0.0%	30
Visitor Discretionary (free and charged)	463	1.5%	549
Total	30,338		32,381

⁵ Please note that this data is that recorded on 2nd April 2021.

The table below shows the permits zones and the number of permits on issue⁶

Permit Zone	Approx. Spaces on street	Total Permits	Capacity
01R	631	615	97%
02R	926	661	71%
03R	551	508	92%
04R	99	49	49%
05R	561	497	89%
06R	954	865	91%
07R	1,664	1,414	85%
08R	787	689	88%
09R	509	413	81%
10R	1,422	1,268	89%
11R	374	337	90%
12R	1,238	1,085	88%
13R	1,094	1,036	95%
14R	1,227	1,324	108%
15R	430	211	49%
B2	32	23	72%
C4	18	4	22%
W1	20	8	40%
Z1	25	17	68%
Total	12,562	11,024	88%

⁶ Please note that this is constantly changing, and the data provided is that recorded on 2nd April 2021.

Chapter 8 - Blue Badges

Blue Badges provide a vital lifeline to over 2.5 million people every year allowing disabled people to access employment, shops, and other services. Blue Badge fraud is a growing issue across the country. Abuse of the scheme means that priority spaces are unable to be used by those who need them most.



It is therefore vital that Reading Borough Council put measures in place to try and reduce the number of incidences of Blue Badge fraud.

Since the 1st January 2012, the Department for Transport (DfT) has introduced a new Blue Badge Improvement Service (BBIS) scheme which is intended to tackle this problem. The scheme comprises of a central nationwide database and a new assessment process to ensure badges only go to those who need them. The scheme will be managed nationally by Northgate Public Services.

The new Blue Badges nationally use security style inks and techniques making them almost impossible to reproduce, tamper with or amend. It is now an offence for anyone who is not the actual badge holder to use the Blue Badge, or to park in an on-street Blue Badge parking bay without displaying a badge.

If you suspect someone of committing Blue Badge fraud you can report to the Corporate Investigations Team in confidence (details in further information).

The Department for Transport has issued a booklet called 'The Blue Badge Scheme: Rights and Responsibilities in England.' This booklet explains to the holder of a Blue badge their responsibilities, places where they can and cannot park, and further travel advice. This also includes information on how to display the badge, where parking is for free and where time limits do/do not apply.

The table below shows the Blue Badges issued in 2020/2021 and total on issue as of 31st March 2020, compared with previous year.

Blue Badge Allocation	Issued in 2020/2021	On issue as of 31st March 2021	Issued in 2019/2020	On issue as of 31st March 2020
Total number of valid Blue Badges	1,676	5538	2,079	4,688
Total number of Blue Badges on issue to organisations	14	38	10	36

National Fraud Initiative

The purpose the National Fraud Initiative is to recover those Blue Badges which should have been returned following a death. Reading Borough Council is part of this initiative. Following the national redesign of Blue Badges, it should make it easier for Local Authorities to both cross check and identify fraudulent badges.

The Civil Enforcement Officers have been working with the Council's Corporate Investigations team over the last couple of years and have been able to check the validity of the badges on display. Any badges that are invalid are referred to the Corporate Investigations team for further inspection. The numbers are heavily reduced, due to the impacts of Covid and that the Courts were only dealing with serious offences until Sept 2020.

Period	Number of Badges checked	Number of Badges referred
October 2017 - March 2018	113	10
April 2018 - March 2019	205	41
April 2019 - March 2020	163	52
April 2020 - March 2021	3	3

Between March 2020 and April 2021, the Corporate Investigations Team has the following updates on cases referred⁷:

Current Status	Number of Cases 2020-2021	Number of Cases 2019-2020
Closed - Cases successfully prosecuted	2	10
Closed - Criminal Caution Given	0	1
Closed - Formal Blue Badge Warning Letter Given	0	6
Closed - Blue Badges seized and destroyed	1	7
Open - Cases awaiting Criminal Charges	0	7
Open - Cases awaiting Magistrates hearing date	0	7
Open - Cases under review	0	3
Closed - Cases with insufficient evidence to interview or not sufficient to lay charges	2	14

⁷ current status as at 4th November 2021

Total	3	55
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Further Information

You can report suspected blue badge fraud in confidence by the following methods

Telephone 0118 937 2143
Email antifraud@reading.gov.uk
Report via web pages <https://www.reading.gov.uk/council/feedback/report-fraud/>

Further information on how to obtain a Blue Badge can be found on the Council's website: www.reading.gov.uk

Chapter 9 - Signs and Lines Maintenance

Reading Borough Council's Streetcare Services team deals with the maintenance of existing signs and lines. The Neighbourhood Officers (previously known as Highway Inspectors) carry out safety inspections and defects in lines or missing signs will be identified and any associated works ordered. The frequency of inspections varies depending on the road classification. Monthly inspections are carried out for A-class road, quarterly inspections for B- and C-class roads and unclassified roads annually.

Any other defects identified through observations or checks made by the Civil Enforcement Officers, Ward Councillors and members of the public are also actioned as appropriate.

In addition to signs and lines, the Neighbourhood Officers as part of their safety inspections will identify defects to direction signage, carriageways/footways/cycleways and gullies and order repair works, as necessary. The Officers also undertake Night Scouts monthly to identify street lighting faults and order repair works.

There is also an annual resurfacing programme usually carried out during the summer which often affects lines. These will be replaced as soon as possible after surfacing work has been completed.

Snow will cover lines particularly on local residential roads where gritting does not take place. The parking restrictions remain in operation as set out in the appropriate Traffic Regulation Order.

On the principal roads and the main bus routes gritting is undertaken in accordance with the Winter Service Plan but the channel lines where road markings are will often remain covered until a thaw takes place.

A Penalty Charge Notice will only be issued where the Civil Enforcement Officer has checked that the lines and signs are in an acceptable condition. A motorist's attention should be drawn to the restriction when parking. The Council is unable to maintain the lines and signs in a perfect condition at all times, and it is recognised by the Traffic Penalty Tribunal that the lines and signs will over a period of time be subject to wear and tear.

Regulation 18 of the Local Authorities' Traffic Orders (Procedure) (England and Wales) Regulations 1996 states that: *'Where an order relating to any road has been made, the order making authority shall take such steps as are necessary to secure a) ... the placing on or near the road of such traffic signs in such positions as the order making authority may consider requisite for securing that adequate information as to the effect of the order is made available to persons using the road'*. The Council complies with this Order and will ensure that restrictions are clearly marked for motorists.

Chapter 10 - Car Parks

The current parking strategy is a core element of the Local Transport Plan. The parking strategy essentially aims to encourage short stay demand for central Reading whilst limiting the amount long stay/commuter parking around the town centre. A key feature of the strategy is pricing of central Reading parking to reflect peak demand on the roads and promote sustainable alternatives such as the long stay parking provided by park and ride.



Reading Borough Council now manages their own off-street car parks (since October 2018) and is seeking to improve and enhance the customer experience. We have already introduced improved payment options, automatic number plate recognition, an additional exit lane at Queens Road multi-story and carried out a deep clean. We will continue to invest in improving the customer experience whilst offering value for money.

Reading Borough Council reviews the tariff structure on an annual basis. Season tickets are available for Broad Street Mall, Queens Road, Cattle Market, Recreation, Dunstall Close and Chester Street car parks. Season tickets are available annually, 3 monthly and 1 monthly (except Dunstall Close and Chester Street which only offers annual permits).

The table below shows the spaces available in each car park.

Car Park	Spaces	Disabled Spaces	Total Spaces
Broad Street Mall	723	19	742
Queens Road	678	8	686
Hills Meadow	312	10	322
Civic B Car Park	176	4	180
Kings Meadow	77	1	78
Cattle Market	90	4	94
Chester Street, Caversham	83	3	86
Recreation Road, Tilehurst	82	4	86
Dunstall Close, Tilehurst	48	3	51
Total	2,269	56	2,325

Further Information

Further information can be found on the Council's website: www.reading.gov.uk

Chapter 11 - Pay and Display

Reading Borough Council introduced on-street pay and display in October 2010, this offered alternative short-term parking for the Town Centre. The bays are located across the town centre and around the Hospital/University area. The bays provide more flexible parking options for visitors.



There are now over 1,000 spaces spread across Reading:

Area	Number of Spaces
Town Centre Area	716
Hospital/University Area	460

The pay and display bays accept cash and cashless parking through telephone payment system (via the RingGo system). Below shows the divide between different payment methods

Payment Option	Percentage
Cash	52%
Pay By Phone	48%

Pay and display bays are an effective parking management tool that increases the turnover in spaces around the Town Centre and other local community facilities.

In line with the Department for Transport under 'The Blue Badge Scheme: Rights and Responsibilities in England,' holders of the blue badges can park for free and without time limit in the pay and display bays. However, in the shared use bays it is only for free and without limit during the hours a pay and display ticket is required, outside of the hours a parking permit is required. (See Chapter 8 for further information)

Further Information

Further information can be found on the Council's website: www.reading.gov.uk

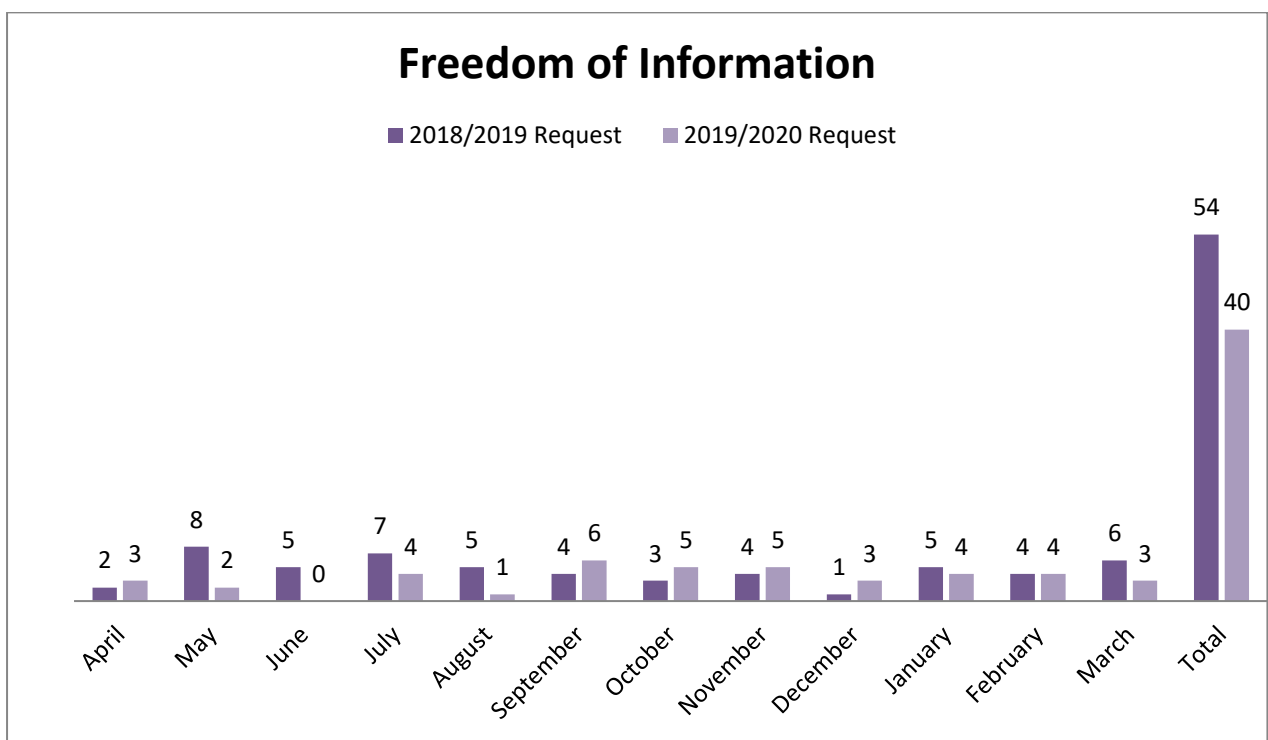
Information about RingGo can be found on their website:

<https://www.myringgo.co.uk/>

Chapter 12 - Freedom of Information

The Freedom of Information Act came into effect in January 2005. This requires Reading Borough Council to provide information which is held available to the general public. The Freedom of Information Act requires that Reading Borough Council respond to requests within 20 working days. Reading Borough Council is only required to respond with information that is held - it does not require the Council to analyse the information.

The graph below shows the number of Freedom of Information requests on monthly basis received by the Reading Borough Council Parking Services team between 2019 and 2021. In 2020/2021, a total of 40 Freedom of Information requests were received by the Reading Borough Council Parking Services team.



The Reading Borough Council Parking Services team often receive the majority of Freedom of Information requests from motorists that have received a Penalty Charge Notice. Such requests are seeking to obtain information about Penalty Charge Notices issued in the same location. Whilst the team seek to respond to requests within 20 working days, there are some instances where the request has been too broad e.g., no date range, specific types of challenges, Penalty Charge Notices issued to non-Reading based motorists. Therefore, if a manual search of each Penalty Charge Notice is required, this can take between 30 seconds to 2 minutes to investigate. As Reading Borough Council hold thousands of records for the majority of requests made, it would exceed the 18-hour time limit for such a request making it exempt. The table below shows some of the most common Freedom of Information requests received.

Freedom of Information Request	Information
Penalty Charge Notices issued by location	See Chapter 3 for an overview. A copy of Penalty Charge Notices issued by ward, street and contravention code is provided in Appendix A.
Bus lane Penalty Charge Notices issued	See Chapter 4 for an overview. A copy of Penalty Charge Notices issued by street for entering bus lanes is provided in Appendix B.
Penalty Charge Notices paid/cancelled	See Chapters 3 and 4.
Challenges Received	See Chapter 5.
Appeals	See Chapter 5.
Income/expenditure for parking and/or bus lanes and permit scheme	See Chapter 13.
Copy of parking Traffic Regulation Orders	Copies of the relevant parking Traffic Regulation Orders are made available by writing to Reading Borough Council Network Management or Legal Services.
Copy of bus lane Traffic Regulation Orders	Each of these documents are available to the public. Information on each of these is now available at https://www.reading.gov.uk/council/policies-finance-and-legal-information/freedom-of-information-foi/
Copy of Secretary of State approval for bus lane cameras	
Copy of Department for Transport Approval for bus lane signs	
Reading Borough Council's policy on discretion	Reading Borough Council's policy on the exercise of discretion is to deal with each case on its own merits.

Chapter 13 - Financial Information

The Statutory Guidance states that for good governance, enforcement authorities need to forecast revenue in advance. Raising revenue should not be the objective of Civil Parking Enforcement, nor may the authority set targets for revenue, or the number of Penalty Charge Notices issued.

The purpose of penalty charges is to deter motorists from contravening parking restrictions. Payments received (whether for on street or off-street enforcement) must only be used in accordance with Section 55 (as amended) of the Road Traffic Regulation Act 1984. This Act limits the purposes to which a Local Authority may apply any surplus resulting from income derived from on-street parking spaces. This was however, amended by the Traffic Management Act and restrictions on Councils that do not require further off-street parking were relaxed to permit any surplus to be used for general transport measures and other purposes on which the Local Authority lawfully incurs expenditure.

Reading Borough Council has seen compliance with the parking and bus lane restrictions increase over the years.

In accordance with the Data Transparency Code, it should be noted that the surplus received has been used to fund measures including concessionary bus passes on the Readibus service; and on other measures as defined in accordance with s55 of the Road Traffic Regulation Act as set out in the table below. In 2020/2021 this totalled £136,996. The surplus in 20/21 is clearly much lower than previous years due to the pandemic but we have still reinvested that surplus into other Transportation schemes.

	£
Supported bus services	45,167
Discretionary concessionary fares	159,779
Adult Social Care in house transport	452,857
Road safety schemes & CCTV	392,354
Structural Maintenance (principal roads)	1,301,767
Structural Maintenance (Other roads)	304,469
Expenditure on Bridges	698,834
Street Lighting	301,707
Road Safety	23,902
Total	3,680,836

The table below shows the financial information for Reading Borough Council for 2020/2021. A comparison can be made with last year's financial information.

	Total Expenditure 2020/2021	Total Income 2020/2021	Net Surplus (Cost) 2020/2021	Total Expenditure 2019/2020	Total Income 2019/2020	Net Surplus (Cost) 2019/2020
Parking PCNs	£2,157,343	£1,056,714	(£1,100,629)	£1,417,974	£1,966,719	£548,745
Bus Lane PCNs	£1,281,910	£1,408,765	£126,855	£969,696	£2,610,146	£1,640,450
Resident Parking Permit	£188,556	£844,017	£655,461	£199,456	£782,914	£583,458
Car Parks	£1,465,169	£1,200,650	(£264,519)	£1,103,802	£4,296,873	£3,193,071
Pay and Display	£165,006	£884,834	£719,828	£168,872	£1,768,202	£1,599,330

Chapter 14 - Key Contacts and More Information

The process described in this report about challenging a PCN is set down by the Traffic Management Act 2004 or Transport Act 2000 (and accompanying regulations) and is the only way to query a Penalty Charge Notice. Complaints about the parking scheme itself should be made in writing to Reading Borough Council.

General enquiries concerning parking issues may be made by telephone, however Reading Borough Council cannot accept challenges or representations made by email or telephone.

There are specific postal addresses provided for motorists to query a Parking Penalty Charge Notice and a Bus Lane Penalty Charge Notice. These separate postal addresses ensure challenges/representations are assigned to the case file quickly and are dealt with promptly.

To Challenge a Parking Penalty Charge Notice the address is:

Reading Borough Council
Parking Services
PO BOX 3011
Reading
RG1 9RY

To Challenge a Bus Lane Penalty Charge Notice the address is:

Reading Borough Council BL
Parking Services
PO BOX 3012
Reading
RG1 9RZ

To view or pay your Penalty Charge Notice (both parking and bus lane):

<https://www.reading.gov.uk/transport/penalty-charge-notices/>

There is also a separate telephone number for parking/bus lane enquiries which is 0343 357 1177, this also allows motorists to pay their Penalty Charge Notice.

Report illegally parked vehicles: <https://www.reading.gov.uk/transport/parking/>

Report Blue Badge Fraud:

Telephone 0118 937 2143

Email antifraud@reading.gov.uk

Report via web pages <https://www.reading.gov.uk/council/feedback/report-fraud/>

Other Useful Contacts

Traffic Penalty Tribunal:

Website: <http://www.trafficpenaltytribunal.gov.uk/>

Appendix A - Parking Penalty Charge Notices - by Ward

PENALTY CHARGE NOTICES ISSUED BY WARD			
WARD	ON-STREET	OFF-STREET	TOTAL
ABBAY	14,460	806	15,266
BATTLE	4,871	47	4,918
CAVERSHAM	1,220	413	1,633
CHURCH	113	0	113
KATESGROVE	2,846	0	2,846
KENTWOOD	249	0	249
MAPLEDURHAM	0	0	0
MINSTER	560	0	560
NORCOT	1106	0	1106
PARK	4,300	0	4,300
PEPPARD	23	0	23
REDLANDS	3,094	0	3,094
SOUTHCOTE	24	0	24
THAMES	32	0	32
TILEHURST	247	40	287
WHITLEY	90	0	90

Appendix A - Parking Penalty Charge Notices - By Street

Note:

“On Street” means a ticket issued on the Public Highway

“Off Street” means a ticket issued in a Council owned Car Park

“Postal Issue - Approved Device” means a ticket issued from the enforcement vehicle, whereby the PCN is posted to the DVLA registered keeper.

Please note total PCN includes bus lane PCN issued also

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
A327	0	0	0	0
A329	0	0	0	0
A329 KINGS ROAD	8	0	0	8
A33	2	2	0	0
A4	0	0	0	0
A4074	0	0	0	0
A4155	0	0	0	0
ABATTOIRS ROAD	1	0	0	1
ABBEY SQUARE	19	19	0	0
ABBEY STREET	127	127	0	0
ABBOTS WALK	4	4	0	0
ABBOTSLEIGH GARDENS	0	0	0	0
ABBOTSMEAD PLACE	0	0	0	0
ACACIA ROAD	0	0	0	0
ACRE ROAD	0	0	0	0
ADDINGTON ROAD	216	212	0	4
ADDISON ROAD	70	70	0	0
ADELAIDE ROAD	41	41	0	0
ALAN PLACE	0	0	0	0
ALANDALE CLOSE	0	0	0	0
ALBANY GARDENS	0	0	0	0
ALBANY ROAD	161	161	0	0
ALBERT ROAD	0	0	0	0
ALBURY CLOSE	0	0	0	0
ALDWORTH CLOSE	0	0	0	0
ALEXANDER COURT (BAKER STREET)	0	0	0	0
ALEXANDRA ROAD	87	87	0	0
ALFORD CLOSE	0	0	0	0
ALFRED STREET	75	66	0	9
ALL HALLOWS ROAD	3	3	0	0
ALLCROFT ROAD	42	42	0	0
ALMA STREET	64	61	0	3
ALPHINGTON ROAD	0	0	0	0
ALPINE STREET	109	109	0	0
AMBLECOTE ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
AMBROOK ROAD	0	0	0	0
AMBROSE PLACE	0	0	0	0
AMERSHAM ROAD	0	0	0	0
AMETHYST LANE	0	0	0	0
AMHERST ROAD	41	41	0	0
AMITY ROAD	162	162	0	0
AMITY STREET	31	31	0	0
ANDOVER CLOSE	0	0	0	0
ANGLE FIELD ROAD	0	0	0	0
ANGLEFIELD ROAD	0	0	0	0
ANGLERS WAY	1	1	0	0
ANSON WALK	0	0	0	0
ANSTEY ROAD	62	62	0	0
APPLEBY END	0	0	0	0
APPLEFORD ROAD	1	1	0	0
ARCHWAY ROAD	0	0	0	0
ARDLER ROAD	49	49	0	0
ARGYLE ROAD	31	31	0	0
ARGYLE STREET	126	126	0	0
ARKWRIGHT ROAD	12	12	0	0
ARMADALE COURT	0	0	0	0
ARMOUR HILL	0	0	0	0
ARMOUR ROAD	0	0	0	0
ARTHUR PLACE	0	0	0	0
ASH ROAD	0	0	0	0
ASHAMPSTEAD ROAD	2	2	0	0
ASHBURTON ROAD	0	0	0	0
ASHBY COURT	0	0	0	0
ASHDENE GARDENS	0	0	0	0
ASHMERE TERRACE	0	0	0	0
ASHMORE ROAD	0	0	0	0
AUCKLAND ROAD	65	65	0	0
AUDLEY STREET	165	165	0	0
AUGUST END	2	2	0	0
AUTUMN CLOSE	0	0	0	0
AVEBURY SQUARE	8	8	0	0
AVELEY WALK	0	0	0	0
AVON PLACE	7	7	0	0
AXBRIDGE ROAD	0	0	0	0
B3345	0	0	0	0
BADGERS RISE	0	0	0	0
BAKER STREET	172	172	0	0
BALMORE PARK	0	0	0	0
BAMBURGH CLOSE	0	0	0	0
BARCLOSE AVENUE	0	0	0	0
BARN CLOSE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
BARNARD CLOSE	0	0	0	0
BARNSDALE ROAD	0	0	0	0
BARNWOOD CLOSE	59	59	0	0
BARON COURT	0	0	0	0
BARRY PLACE	1	1	0	0
BASINGSTOKE ROAD	72	72	0	0
BATES HILL	0	0	0	0
BATH ROAD	1	1	0	0
BATTLE PLACE	1	1	0	0
BATTLE SQUARE	7	7	0	0
BATTLE STREET	191	191	0	0
BATTLE STREET CAR PARK	0	0	0	0
BECK COURT	0	0	0	0
BEDE WALK	0	0	0	0
BEDFORD ROAD	329	329	0	0
BEECH ROAD	0	0	0	0
BEECHAM ROAD	97	97	0	0
BEECHWOOD AVENUE	0	0	0	0
BELL COURT	0	0	0	0
BELLE AVENUE	3	3	0	0
BELLE VUE ROAD	16	16	0	0
BELLINGHAM WALK	0	0	0	0
BELMONT ROAD	247	246	0	1
BEMBRIDGE PLACE	10	10	0	0
BENNET ROAD	2	2	0	0
BENSON CLOSE	0	0	0	0
BERESFORD ROAD	50	50	0	0
BERKELEY AVENUE	62	62	0	0
BERKSHIRE DRIVE	0	0	0	0
BERRYLANDS ROAD	0	0	0	0
BETAM ROAD	12	12	0	0
BEVAN CLOSE	0	0	0	0
BEVERLEY ROAD	0	0	0	0
BEXLEY COURT	0	0	0	0
BIGBURY GARDENS	0	0	0	0
BIRCH AVENUE	0	0	0	0
BIRDHILL AVENUE	1	1	0	0
BISHOPS ROAD	86	86	0	0
BLACKWATER CLOSE	0	0	0	0
BLAENAVON	0	0	0	0
BLAGDON ROAD	0	0	0	0
BLAGRAVE FARM LANE	0	0	0	0
BLAGRAVE LANE	0	0	0	0
BLAGRAVE STREET	214	178	0	36
BLAKES COTTAGES	46	46	0	0
BLANDFORD ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
BLLENHEIM GARDENS	123	123	0	0
BLLENHEIM ROAD (CAVERSHAM)	4	4	0	0
BLLENHEIM ROAD (READING)	317	317	0	0
BLUNDELLS ROAD	13	13	0	0
BLYTH WALK	0	0	0	0
BODY ROAD	16	16	0	0
BOOT END	0	0	0	0
BOSTON AVENUE	1	1	0	0
BOULT STREET	1	1	0	0
BOULTON ROAD	13	13	0	0
BOULTS WALK	0	0	0	0
BOURNE AVENUE	10	10	0	0
BRACKENDALE WAY	1	1	0	0
BRACKSTONE CLOSE	2	2	0	0
BRAMBLE CRESCENT	0	0	0	0
BRAMBLINGS	0	0	0	0
BRAMSHAW ROAD	0	0	0	0
BRAY ROAD	0	0	0	0
BRAYFORD ROAD	1	1	0	0
BRENT GARDENS	0	0	0	0
BRIANTS AVENUE	18	18	0	0
BRIDGE STREET (CAVERSHAM)	1	1	0	0
BRIDGE STREET (READING)	12	12	0	0
BRIDGEWATER CLOSE	0	0	0	0
BRIGHAM ROAD	40	40	0	0
BRIGHTON ROAD	131	131	0	0
BRILL CLOSE	0	0	0	0
BRIMPTON ROAD	0	0	0	0
BRISBANE ROAD	1	1	0	0
BRITTEN ROAD	0	0	0	0
BRIXHAM ROAD	0	0	0	0
BROAD STREET	31	31	0	0
BROCK GARDENS	22	22	0	0
BROCKLEY CLOSE	0	0	0	0
BROOK LEA	0	0	0	0
BROOK STREET WEST	18	18	0	0
BROOKLYN DRIVE	0	0	0	0
BROOKSBY ROAD	0	0	0	0
BROOMFIELD ROAD	0	0	0	0
BROUGHTON CLOSE	0	0	0	0
BROWNLOW ROAD	7	7	0	0
BRUNEL ROAD	0	0	0	0
BRUNSWICK HILL	68	68	0	0
BRUNSWICK STREET	12	12	0	0
BUCKINGHAM DRIVE	0	0	0	0
BUCKLAND ROAD	2	2	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
BULMERSHE ROAD	30	30	0	0
BURFORD COURT (CAROLINE STREET)	0	0	0	0
BURGHFIELD ROAD	1	1	0	0
BUTE STREET	0	0	0	0
BUTTER MARKET	5	5	0	0
BYEFIELD ROAD	0	0	0	0
CADOGAN CLOSE	0	0	0	0
CADUGAN PLACE	2	2	0	0
CALDER CLOSE	0	0	0	0
CALETA CLOSE	0	0	0	0
CALLINGTON ROAD	0	0	0	0
CAMBRIDGE STREET	310	310	0	0
CAMELFORD CLOSE	0	0	0	0
CANAL WAY	8	8	0	0
CANFORD COURT	16	16	0	0
CANNON STREET	41	41	0	0
CANTERBURY ROAD	2	2	0	0
CARDIFF ROAD	118	118	0	0
CARDIGAN GARDENS	27	27	0	0
CARDIGAN ROAD	76	76	0	0
CARDINAL CLOSE	24	24	0	0
CAREY STREET	49	49	0	0
CARISBROOKE CLOSE	0	0	0	0
CARLISLE ROAD	4	4	0	0
CARLTON ROAD	0	0	0	0
CARNARVON ROAD	109	109	0	0
CAROLINE COURT	0	0	0	0
CAROLINE STREET	9	9	0	0
CAROUSEL COURT	0	0	0	0
CARRON CLOSE	0	0	0	0
CARSDALE CLOSE	1	1	0	0
CASTLE CRESCENT	47	47	0	0
CASTLE HILL	7	7	0	0
CASTLE STREET	435	435	0	0
CASTLE STREET SERVICE ROAD	12	12	0	0
CATHERINE STREET	245	245	0	0
CATTLE MARKET CAR PARK	130	0	130	0
CAVENDISH ROAD	0	0	0	0
CAVERSHAM BRIDGE (CAVERSHAM ROAD)	0	0	0	0
CAVERSHAM PARK DRIVE	0	0	0	0
CAVERSHAM PARK ROAD	0	0	0	0
CAVERSHAM ROAD	52	52	0	0
CAXTON CLOSE	0	0	0	0
CEDAR ROAD	0	0	0	0
CENTURION CLOSE	0	0	0	0
CHAGFORD ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
CHAIN STREET	0	0	0	0
CHAMPION ROAD	41	41	0	0
CHAPEL HILL	1	0	0	1
CHARLES EVANS WAY	0	0	0	0
CHARLES STREET	55	55	0	0
CHARNDON CLOSE	5	5	0	0
CHATHAM PLACE SERVICE ROAD	0	0	0	0
CHATHAM STREET	11	11	0	0
CHATSWORTH CLOSE	0	0	0	0
CHAZEY ROAD	0	0	0	0
CHEAPSIDE	524	523	0	1
CHEDDINGTON CLOSE	0	0	0	0
CHERITON COURT	0	0	0	0
CHERRY CLOSE	0	0	0	0
CHERRY GROVE	0	0	0	0
CHESTER STREET (CAVERSHAM)	31	31	0	0
CHESTER STREET (READING)	196	196	0	0
CHESTER STREET CAR PARK (CAV)	295	0	295	0
CHESTERMAN STREET	89	89	0	0
CHESTNUT AVENUE	0	0	0	0
CHESTNUT WALK	0	0	0	0
CHICHESTER ROAD	0	0	0	0
CHILTERN COURT	0	0	0	0
CHILTERN ROAD	1	1	0	0
CHOLMELEY PLACE	41	41	0	0
CHOLMELEY ROAD	147	147	0	0
CHOLMELEY TERRACE	44	44	0	0
CHRISTCHURCH GARDENS	1	1	0	0
CHRISTCHURCH ROAD	2	2	0	0
CHUDLEIGH GARDENS	0	0	0	0
CHURCH END LANE	6	0	0	6
CHURCH ROAD (CAVERSHAM)	14	14	0	0
CHURCH STREET (CAVERSHAM)	0	0	0	0
CHURCH STREET (READING)	10	10	0	0
CHURCH TERRACE	0	0	0	0
CINTRA AVENUE	46	46	0	0
CINTRA CLOSE	0	0	0	0
CIRCUIT LANE	5	5	0	0
CIRCUIT LANE (GARAGE AREA)	0	0	0	0
CITY ROAD	0	0	0	0
CIVIC 'B' CAR PARK	252	0	252	0
CIVIC CENTRE SERVICE ROAD	8	8	0	0
CLARENDON ROAD	61	61	0	0
CLENT ROAD	3	3	0	0
CLEVEDON ROAD	3	3	0	0
CLIFTON PARK ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
CLIFTON STREET	24	24	0	0
CLONMEL CLOSE	0	0	0	0
CLONMEL WALK	0	0	0	0
COALPORT WAY	0	0	0	0
COCKNEY HILL	0	0	0	0
COLDICUTT STREET	35	35	0	0
COLEY AVENUE	3	3	0	0
COLEY HILL	24	24	0	0
COLEY PARK ROAD	3	3	0	0
COLEY PLACE	29	29	0	0
COLEY STREET	0	0	0	0
COLLEGE ROAD	31	30	0	1
COLLIERS WAY	0	0	0	0
COLLIS STREET	10	10	0	0
COMBE ROAD	0	0	0	0
COMBE ROAD (GARAGE AREA)	0	0	0	0
COMMERCIAL ROAD	0	0	0	0
CONINGHAM ROAD	0	0	0	0
CONISBORO AVENUE	0	0	0	0
CONISTON DRIVE	0	0	0	0
CONNAUGHT CLOSE	7	7	0	0
CONNAUGHT ROAD	186	186	0	0
CONSTITUTION ROAD	37	35	0	2
COOPER CLOSE	0	0	0	0
COPENHAGEN CLOSE	0	0	0	0
COPSE AVENUE	0	0	0	0
CORBRIDGE ROAD	4	4	0	0
CORINNE CLOSE	1	1	0	0
CORONATION SQUARE	0	0	0	0
CORWEN ROAD	0	0	0	0
COVENTRY ROAD	28	28	0	0
COW LANE	0	0	0	0
COWPER WAY	0	0	0	0
CRADOCK ROAD	20	20	0	0
CRAIG AVENUE	48	48	0	0
CRANBOURNE GARDENS	0	0	0	0
CRANBURY ROAD	108	108	0	0
CRANE WHARF	7	7	0	0
CRAVEN ROAD	14	11	0	3
CREMYLL ROAD	3	3	0	0
CRESCENT ROAD	19	19	0	0
CRESSINGHAM ROAD	0	0	0	0
CROMWELL ROAD	25	25	0	0
CROSS STREET	11	11	0	0
CROSSLAND ROAD	23	23	0	0
CROWN PLACE	2	2	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
CROWN STREET	18	18	0	0
CULVER MEWS	0	0	0	0
CULVER ROAD	19	19	0	0
CUMBERLAND ROAD	90	90	0	0
CURZON STREET	217	217	0	0
DALE ROAD	4	4	0	0
DALTON CLOSE	0	0	0	0
DARELL ROAD	0	0	0	0
DARTINGTON CLOSE	0	0	0	0
DARWIN CLOSE	1	1	0	0
DAWLISH ROAD	0	0	0	0
DE BEAUVOIR ROAD	82	82	0	0
DE BOHUN ROAD	0	0	0	0
DE MONTFORT ROAD	22	22	0	0
DEACON WAY	5	5	0	0
DEANS FARM	0	0	0	0
DEANSGATE ROAD	69	69	0	0
DEE ROAD	0	0	0	0
DEEPDENE CLOSE	37	37	0	0
DENBEIGH PLACE	0	0	0	0
DENBURY GARDENS	0	0	0	0
DENBY WAY	0	0	0	0
DENMARK ROAD	43	43	0	0
DERBY ROAD	1	1	0	0
DERBY STREET	28	28	0	0
DERWENT AVENUE	0	0	0	0
DEVERON DRIVE	0	0	0	0
DEVONSHIRE PARK	0	0	0	0
DICKENS CLOSE	0	0	0	0
DON CLOSE	0	0	0	0
DONEGAL CLOSE	0	0	0	0
DONKIN HILL	0	0	0	0
DONNINGTON GARDENS	315	315	0	0
DONNINGTON ROAD	242	242	0	0
DORCHESTER COURT	0	0	0	0
DOROTHY STREET	15	15	0	0
DORSET STREET	9	9	0	0
DOUGLAS ROAD	0	0	0	0
DOVEDALE CLOSE	0	0	0	0
DOVER STREET	5	5	0	0
DOWNING ROAD	0	0	0	0
DOWNSHIRE SQUARE	13	13	0	0
DRAKE WAY	0	0	0	0
DRAYTON ROAD	5	5	0	0
DUKE STREET	4	4	0	0
DULNAN CLOSE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
DULVERTON GARDENS	0	0	0	0
DUNCAN PLACE	5	5	0	0
DUNSFOLD ROAD	0	0	0	0
DUNSFOLD ROAD (SPUR)	0	0	0	0
DUNSTALL CLOSE	0	0	0	0
DUNSTALL CLOSE CAR PARK	2	0	2	0
DUNSTER CLOSE	0	0	0	0
DURHAM CLOSE	0	0	0	0
DUSSELDORF WAY	0	0	0	0
DWYER ROAD	0	0	0	0
EARLEY HILL ROAD	0	0	0	0
EARLEY PLACE	0	0	0	0
EAST STREET	50	50	0	0
EASTERN AVENUE	37	37	0	0
EASTGATE COURT	0	0	0	0
EATON PLACE	70	70	0	0
ECCLES CLOSE	0	0	0	0
EDENHAM CRESCENT	0	0	0	0
EDGAR MILWARD CLOSE	7	7	0	0
EDGEHILL STREET	52	52	0	0
EDINBURGH ROAD	72	72	0	0
ELDART CLOSE	0	0	0	0
ELDON PLACE	0	0	0	0
ELDON ROAD	4	4	0	0
ELDON SQUARE	56	56	0	0
ELDON STREET	7	7	0	0
ELDON TERRACE	44	44	0	0
ELGAR ROAD	163	163	0	0
ELGAR ROAD SOUTH	8	8	0	0
ELIOT CLOSE	0	0	0	0
ELIZABETH WALK	2	2	0	0
ELLIOTTS WAY	8	8	0	0
ELM LODGE AVENUE	20	20	0	0
ELM PARK	19	19	0	0
ELM PARK ROAD	212	211	0	1
ELM ROAD	1	1	0	0
ELMHURST ROAD	28	28	0	0
ELMLEIGH COURT	0	0	0	0
ELMSTONE DRIVE	0	0	0	0
ELSLEY ROAD	0	0	0	0
ELVASTON WAY	0	0	0	0
EMMBROOK COURT	0	0	0	0
ENNERDALE ROAD	11	11	0	0
EPPING CLOSE	4	4	0	0
EPSOM COURT	0	0	0	0
ERIC AVENUE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
ERLEIGH ROAD	243	243	0	5
ESSEX STREET	123	123	0	0
EVESHAM ROAD	0	0	0	0
EXBOURNE ROAD	1	1	0	0
FAIRCROSS ROAD	0	0	0	0
FALKLAND ROAD	34	34	0	0
FALMOUTH ROAD	0	0	0	0
FARROWDENE ROAD	0	0	0	0
FATHERSON ROAD	56	56	0	0
FIELD ROAD	44	44	0	0
FIELD VIEW	0	0	0	0
FIFE COURT	0	0	0	0
FILEY ROAD	45	45	0	0
FIRCROFT CLOSE	0	0	0	0
FLORENCE WALK	0	0	0	0
FLORIAN GARDENS	0	0	0	0
FOBNEY STREET	196	196	0	0
FONTWELL DRIVE	0	0	0	0
FORBURY ROAD	8	4	0	4
FORBURY THE	228	224	0	4
FOREST DEAN	0	0	0	0
FOREST HILL	0	0	0	0
FORGE CLOSE	0	0	0	0
FOUNDRY STREET	0	0	0	0
FOXGLOVE GARDENS	2	2	0	0
FOXHAYS ROAD	0	0	0	0
FOXHILL ROAD	110	110	0	0
FRAMLINGHAM DRIVE	0	0	0	0
FRANCIS STREET	162	162	0	0
FRANKLIN STREET	46	46	0	0
FRESHWATER ROAD	15	15	0	0
FRIAR STREET	303	246	0	57
FRIARS WALK	0	0	0	0
FRILSHAM ROAD	9	9	0	0
FROGMORE WAY	0	0	0	0
FULMEAD ROAD	43	43	0	0
GAINSBOROUGH ROAD	1	1	0	0
GALSWORTHY DRIVE	5	5	0	0
GARNET HILL	21	21	0	0
GARNET STREET	22	22	0	0
GARRARD STREET	239	239	0	0
GARSTON CLOSE	0	0	0	0
GAS WORKS ROAD	0	0	0	0
GEOFFREYSON ROAD	0	0	0	0
GEORGE CLOSE	0	0	0	0
GEORGE STREET (CAVERSHAM)	4	4	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
GEORGE STREET (READING)	241	241	0	0
GILLETTE WAY	5	5	0	0
GLEBE ROAD	24	24	0	0
GLENBEIGH TERRACE	0	0	0	0
GLENNON CLOSE	0	0	0	0
GLENWOOD DRIVE	0	0	0	0
GLOUCESTER COURT	7	7	0	0
GLOUCESTER ROAD	45	45	0	0
GOLDSMID ROAD	35	35	0	0
GORDON PLACE	30	26	0	4
GOSBROOK ROAD	28	28	0	0
GOWER STREET	111	111	0	0
GRAFTON ROAD	0	0	0	0
GRANBY COURT	0	0	0	0
GRANBY GARDENS	137	137	0	0
GRANGE AVENUE	328	328	0	0
GRANVILLE ROAD	0	0	0	0
GRASMERE AVENUE	0	0	0	0
GRATTON ROAD	0	0	0	0
GRATWICKE ROAD	0	0	0	0
GREAT KNOLLYS STREET	241	241	0	0
GREEN ACRE MOUNT	0	0	0	0
GREEN PARK ROAD	0	0	0	0
GREEN PARK SERVICE ROAD	0	0	0	0
GREEN ROAD	17	17	0	0
GREENFIELDS ROAD	0	0	0	0
GREENWOOD ROAD	0	0	0	0
GREYFRIARS ROAD	256	256	0	0
GREYS COURT	0	0	0	0
GREYSTOKE ROAD	0	0	0	0
GROSVENOR ROAD	0	0	0	0
GROVE COTTAGES	0	0	0	0
GROVE HILL	1	1	0	0
GROVE ROAD	0	0	0	0
GROVE THE	26	26	0	0
GROVELAND PLACE	1	1	0	0
GROVELANDS ROAD	25	25	0	0
GUN STREET	21	5	0	16
GURNEY CLOSE	0	0	0	0
GURNEY DRIVE	0	0	0	0
HAGLEY ROAD	0	0	0	0
HALDANE ROAD	0	0	0	0
HALLS ROAD	0	0	0	0
HAMILTON ROAD	43	43	0	0
HAMPDEN ROAD	17	17	0	0
HARDWICK ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
HARDY CLOSE	0	0	0	0
HARLECH AVENUE	0	0	0	0
HARLEY ROAD	19	19	0	0
HARNESS CLOSE	0	0	0	0
HARROW COURT	17	17	0	0
HART STREET	29	29	0	0
HARTLAND ROAD	2	2	0	0
HARTSLOCK WAY	0	0	0	0
HATCHWAY	0	0	0	0
HATFORD ROAD	0	0	0	0
HATHERLEY ROAD	156	156	0	0
HAVERGATE WAY	0	0	0	0
HAWKCHURCH ROAD	0	0	0	0
HAWTHORNE ROAD	0	0	0	0
HAYWOOD COURT	1	1	0	0
HAYWOOD WAY	0	0	0	0
HAZEL CRESCENT	0	0	0	0
HEATH ROAD	2	2	0	0
HEATHERDEN CLOSE	0	0	0	0
HEATHWAY	0	0	0	0
HELMSDALE CLOSE	0	0	0	0
HEMDEAN HILL	9	9	0	0
HEMDEAN RISE	3	3	0	0
HEMDEAN ROAD	14	14	0	0
HENLEY ROAD	2	2	0	0
HENRIETTA STREET	0	0	0	0
HENRY STREET	109	109	0	0
HEROES WALK	0	0	0	0
HERON ISLAND	7	7	0	0
HERON ISLAND BRIDGE	0	0	0	0
HEWETT AVENUE	0	0	0	0
HEXHAM ROAD	0	0	0	0
HIGH STREET	16	5	0	11
HIGHBRIDGE CLOSE	1	1	0	0
HIGHBRIDGE WHARF	44	44	0	0
HIGHDOWN AVENUE	0	0	0	0
HIGHGROVE STREET	192	192	0	0
HIGHGROVE TERRACE	8	8	0	0
HIGHMEAD CLOSE	0	0	0	0
HIGHMOOR ROAD	0	0	0	0
HILCOT ROAD	22	22	0	0
HILDENS DRIVE	0	0	0	0
HILL STREET	63	63	0	0
HILLBROW	0	0	0	0
HILLS MEADOW CAR PARK (GEORGE STREET)	118	0	118	0
HILLTOP ROAD	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
HODSOLL ROAD	0	0	0	0
HOGARTH AVENUE	0	0	0	0
HOLBERTON ROAD	0	0	0	0
HOLLAND ROAD	0	0	0	0
HOLLYDALE CLOSE	0	0	0	0
HOLMES ROAD	2	2	0	0
HOLYBROOK CRESCENT	0	0	0	0
HOLYBROOK ROAD	0	0	0	0
HOLYROOD CLOSE	0	0	0	0
HOME FARM CLOSE	0	0	0	0
HONEY END LANE	0	0	0	0
HONITON ROAD	0	0	0	0
HORNSEA CLOSE	0	0	0	0
HOSIER STREET	274	273	0	1
HOWARD STREET	439	439	0	0
HURSLEY CLOSE	0	0	0	0
HURST WAY	0	0	0	0
HYPERION WAY	0	0	0	0
IAN MIKARDO WAY	0	0	0	0
IBSTONE AVENUE	0	0	0	0
IDR INNER RELIEF ROAD	0	0	0	0
ILCHESTER MEWS	0	0	0	0
ILIFFE CLOSE	28	28	0	0
ILKLEY ROAD	0	0	0	0
IMPERIAL WAY	0	0	0	0
INGLEWOOD COURT	0	0	0	0
INKPEN CLOSE	0	0	0	0
ISLAND ROAD	0	0	0	0
JAMES STREET	2	2	0	0
JANSON COURT	2	2	0	0
JEFFERSON CLOSE	0	0	0	0
JENKINS CLOSE	0	0	0	0
JESSE TERRACE	120	120	0	0
JOSEPHINE COURT	0	0	0	0
JUBILEE ROAD	0	0	0	0
JUBILEE SQUARE	22	22	0	0
JUNCTION ROAD	21	21	0	0
JUNIPER WAY	0	0	0	0
KATESGROVE LANE	68	68	0	0
KEARSLEY ROAD	0	0	0	0
KELSO MEWS	0	0	0	0
KENAVON DRIVE	46	46	0	0
KENDAL AVENUE	0	0	0	0
KENDRICK ROAD	90	90	0	0
KENNET SIDE	4	4	0	0
KENNET STREET	4	4	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
KENNET WALK	0	0	0	0
KENSINGTON ROAD	78	78	0	0
KENSINGTON ROAD CAR PARK	47	0	47	0
KENT ROAD	49	49	0	0
KENTWOOD CLOSE	0	0	0	0
KENTWOOD HILL	0	0	0	0
KESTON CLOSE	0	0	0	0
KESTREL WAY	0	0	0	0
KIDMORE END ROAD	6	6	0	0
KIDMORE ROAD	2	2	0	0
KILN ROAD	0	0	0	0
KILN VIEW ROAD	0	0	0	0
KING STREET	102	75	0	27
KINGFISHER PLACE	0	0	0	0
KINGS MEADOW CAR PARK (NAPIER)	304	0	304	0
KINGS MEADOW ROAD	50	50	0	0
KINGS ROAD	554	552	0	2
KINGS ROAD (CAVERSHAM)	70	70	0	0
KINGSBRIDGE ROAD	0	0	0	0
KINGSGATE PLACE (KINGSGATE STREET)	5	5	0	0
KINGSGATE STREET	28	28	0	0
KINGSTON GARDENS	0	0	0	0
KINGSWAY	4	4	0	0
KINSON ROAD	0	0	0	0
KINVER WALK	0	0	0	0
KNIGHTON CLOSE	0	0	0	0
KNIGHTS WAY	1	1	0	0
KNOWLE CLOSE	0	0	0	0
LAMBOURNE CLOSE	0	0	0	0
LAMERTON ROAD	0	0	0	0
LANCASTER CLOSE	9	9	0	0
LANCING CLOSE	0	0	0	0
LANDRAKE CRESCENT	0	0	0	0
LANGFORD CLOSE	0	0	0	0
LANSDOWNE ROAD	0	0	0	0
LARKSWOOD CLOSE	0	0	0	0
LAUD CLOSE	0	0	0	0
LAWRENCE ROAD	0	0	0	0
LEMART CLOSE	36	36	0	0
LENNOX ROAD	48	48	0	0
LEOPOLD ROAD (LEOPOLD WALK)	0	0	0	0
LESFORD ROAD	3	3	0	0
LETCOMBE STREET	2	2	0	0
LIBRE WALK	0	0	0	0
LIEBENROOD ROAD	0	0	0	0
LIMA COURT	23	23	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
LINCOLN ROAD	22	22	0	0
LINDEN ROAD	0	0	0	0
LINDISFARNE WAY	0	0	0	0
LINKS DRIVE	0	0	0	0
LITTLE JOHNS LANE	117	115	0	2
LITTLE STREET	13	13	0	0
LITTLECOTE DRIVE	0	0	0	0
LIVERPOOL ROAD	263	263	0	0
LIVERY CLOSE	0	0	0	0
LOCK PLACE	12	12	0	0
LOMOND AVENUE	0	0	0	0
LONDON ROAD	249	114	0	135
LONDON STREET	174	174	0	0
LONG BARN LANE	14	14	0	0
LONGRIDGE CLOSE	0	0	0	0
LONGSHIPS WAY	4	4	0	0
LONGWATER AVENUE	0	0	0	0
LORNE PLACE	0	0	0	0
LORNE STREET	58	58	0	0
LOVEROCK ROAD	2	2	0	0
LOWER ARMOUR ROAD	0	0	0	0
LOWER BROOK STREET	1	1	0	0
LOWER ELMSTONE DRIVE	0	0	0	0
LOWER FIELD ROAD	30	30	0	0
LOWER HENLEY ROAD	0	0	0	0
LOWER MEADOW ROAD	0	0	0	0
LOWER MOUNT	9	9	0	0
LOWFIELD ROAD	0	0	0	0
LULWORTH ROAD	0	0	0	0
LUSCINIA VIEW	14	14	0	0
LUSCOMBE CLOSE	0	0	0	0
LYDFORD ROAD	24	24	0	0
LYMINGTON GATE	0	0	0	0
LYNDHURST ROAD	3	3	0	0
LYNMOUTH ROAD	22	22	0	0
LYON SQUARE	0	0	0	0
LYTHAM CLOSE	0	0	0	0
MAITLAND ROAD	12	12	0	0
MAIWAND GARDENS	0	0	0	0
MAKER CLOSE	0	0	0	0
MALDON CLOSE	0	0	0	0
MALL CAR PARK	5	0	5	0
MALLARD ROW	0	0	0	0
MALTHOUSE LANE	73	73	0	0
MALTINGS PLACE	0	0	0	0
MALVERN COURT	29	29	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
MANAGUA CLOSE	0	0	0	0
MANCHESTER ROAD	149	149	0	0
MANDEVILLE CLOSE	0	0	0	0
MANOR FARM ROAD	2	2	0	0
MANSFIELD ROAD	33	33	0	0
MARCHWOOD AVENUE	0	0	0	0
MARKET PLACE	15	8	0	7
MARKET WAY	0	0	0	0
MARLBOROUGH AVENUE	2	2	0	0
MARLBOROUGH COURT	0	0	0	0
MARSACK STREET	1	1	0	0
MARSH COURT (WILTON ROAD)	0	0	0	0
MARSHLAND SQUARE	0	0	0	0
MASON COURT	0	0	0	0
MASON STREET	123	123	0	0
MATLOCK ROAD	0	0	0	0
MAYFAIR	0	0	0	0
MAYFIELD DRIVE	0	0	0	0
MEADOW ROAD	16	16	0	0
MEADOW WAY	0	0	0	0
MEADOWCROFT ROAD	0	0	0	0
MEADWAY THE	0	0	0	0
MEAVY GARDENS	0	0	0	0
MELFORD GREEN	0	0	0	0
MELROSE AVENUE	15	15	0	0
MERCHANTS PLACE	298	298	0	0
MERRIVALE GARDENS	0	0	0	0
MERTON ROAD NORTH	0	0	0	0
MERTON ROAD SOUTH	0	0	0	0
MICKLANDS ROAD	0	0	0	0
MIDWINTER CLOSE	0	0	0	0
MILFORD ROAD	35	35	0	0
MILL GREEN	7	7	0	0
MILL LANE	1	1	0	0
MILL ROAD	57	57	0	0
MILLINGTON CLOSE	0	0	0	0
MILMAN ROAD	61	61	0	0
MINSTER STREET	17	4	0	13
MINTON CLOSE	0	0	0	0
MITCHAM CLOSE	1	1	0	0
MODBURY GARDENS	0	0	0	0
MONKLEY COURT	0	0	0	0
MONKS WAY	0	0	0	0
MONTAGUE STREET (CAVERSHAM)	6	6	0	0
MONTAGUE STREET (READING)	17	17	0	0
MONTPELIER DRIVE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
MORECAMBE AVENUE	0	0	0	0
MORELEIGH CLOSE	0	0	0	0
MORGAN ROAD	51	51	0	0
MORISTON CLOSE	0	0	0	0
MORPETH CLOSE	1	1	0	0
MORTIMER CLOSE	0	0	0	0
MOSS CLOSE	0	0	0	0
MOUNT PLEASANT	99	99	0	0
MOUNT PLEASANT GROVE	9	9	0	0
MOUNT STREET	95	95	0	0
MOUNT THE (CAVERSHAM)	0	0	0	0
MOUNT THE (READING)	5	5	0	0
MOWBRAY DRIVE	0	0	0	0
MUIRFIELD CLOSE	8	8	0	0
MUNDESLEY STREET	1	1	0	0
NAPIER ROAD	0	0	0	0
NEATH GARDENS	0	0	0	0
NELSON ROAD	4	4	0	0
NETLEY CLOSE	0	0	0	0
NEW BRIGHT STREET	0	0	0	0
NEW LANE HILL	0	0	0	0
NEW ROAD	22	22	0	0
NEWARK STREET	63	63	0	0
NEWCASTLE ROAD	0	0	0	0
NEWLANDS AVENUE	0	0	0	0
NEWLYN GARDENS	0	0	0	0
NEWPORT ROAD	33	33	0	0
NIRE ROAD	0	0	0	0
NORCOT ROAD	197	67	0	130
NORFOLK ROAD	64	64	0	0
NORMAN PLACE	0	0	0	0
NORMAN ROAD	0	0	0	0
NORRIS ROAD	100	100	0	0
NORTH STREET (CAVERSHAM)	20	20	0	0
NORTH STREET (READING)	2	2	0	0
NORTHBROOK ROAD	0	0	0	0
NORTHCOURT AVENUE	39	39	0	0
NORTHERN WAY	0	0	0	0
NORTHFIELD COTTAGES	0	0	0	0
NORTHFIELD ROAD	64	64	0	0
NORTHUMBERLAND AVENUE	3	3	0	0
NORTON ROAD	49	49	0	0
NORWOOD ROAD	35	35	0	0
OAK TREE COPSE	0	0	0	0
OAK TREE ROAD	4	4	0	0
OAK VIEW	2	2	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
OAKDALE CLOSE	0	0	0	0
OAKLANDS	3	3	0	0
OAKLEY ROAD	1	1	0	0
OGMORE CLOSE	0	0	0	0
OLD ELM DRIVE	0	0	0	0
ORCHARD COURT	0	0	0	0
ORCHARD GROVE	0	0	0	0
ORCHARD STREET	22	22	0	0
ORMSBY STREET	31	31	0	0
ORRIN CLOSE	0	0	0	0
ORTS ROAD	79	79	0	0
OSBORNE ROAD	0	0	0	0
OSTERLEY DRIVE	1	1	0	0
OVERDOWN ROAD	0	0	0	0
OVERLANDERS END	0	0	0	0
OXFORD ROAD	1875	1853	0	22
OXFORD STREET	98	98	0	0
PADDOCK ROAD	1	1	0	0
PALMER PARK AVENUE	45	45	0	0
PALMER PARK CAR PARK	0	0	0	0
PALMER PARK ENTRANCE	0	0	0	0
PANGBOURNE STREET	4	4	0	0
PARK GROVE	0	0	0	0
PARK HOUSE LANE	0	0	0	0
PARK LANE	8	2	0	6
PARK VIEW	0	0	0	0
PARKHOUSE LANE	0	0	0	0
PARKSIDE ROAD	1	1	0	0
PARTHIA CLOSE	1	1	0	0
PATRICK ROAD	35	35	0	0
PATRIOT PLACE	0	0	0	0
PEEL CLOSE	0	0	0	0
PEGS GREEN CLOSE	0	0	0	0
PELL STREET	50	50	0	0
PENDENNIS AVENUE	1	1	0	0
PENNYROYAL COURT	0	0	0	0
PENROATH AVENUE	0	0	0	0
PENTLAND CLOSE	0	0	0	0
PEPPARD ROAD	0	0	0	0
PEPPER LANE	3	3	0	0
PICTON WAY	0	0	0	0
PIERCES HILL	0	0	0	0
PIGGOTTS ROAD	14	14	0	0
PINETREE COURT	0	0	0	0
PITCROFT AVENUE	208	208	0	0
POLDARK PLACE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
POOLE CLOSE	0	0	0	0
POPLAR GARDENS	0	0	0	0
PORTLAND GARDENS	0	0	0	0
PORTMAN ROAD	1	1	0	0
PORTMAN WAY	6	6	0	0
PORTMEIRION GARDENS	0	0	0	0
PORTWAY CLOSE	0	0	0	0
POTTERY ROAD	0	0	0	0
PRESTON ROAD	0	0	0	0
PRIEST HILL	15	15	0	0
PRINCE OF WALES AVENUE	88	88	0	0
PRINCES STREET	68	68	0	0
PRIORS COURT	0	0	0	0
PRIORY AVENUE	61	61	0	0
PROMENADE ROAD	8	8	0	0
PROSPECT MEWS	0	0	0	0
PROSPECT STREET (CAVERSHAM)	1	1	0	0
PROSPECT STREET (READING)	96	96	0	0
PUFFIN WAY	0	0	0	0
QUANTOCK AVENUE	0	0	0	0
QUEEN ANNES GATE	0	0	0	0
QUEEN STREET	0	0	0	0
QUEEN VICTORIA STREET	9	9	0	0
QUEENS COTTAGES	0	0	0	0
QUEENS ROAD (CAVERSHAM)	86	86	0	0
QUEENS ROAD (READING)	36	19	0	17
QUEENS ROAD CAR PARK	3	0	3	0
QUEENS ROAD SLIP ROAD	0	0	0	0
QUEENS WALK	0	0	0	0
QUEENSBOROUGH DRIVE	0	0	0	0
QUEENSWAY	1	0	0	1
RADSTOCK ROAD	170	170	0	0
RAGLAN COURT	0	0	0	0
RAGLEY MEWS	0	0	0	0
RANDOLPH ROAD	38	38	0	0
RECREATION ROAD	78	7	0	71
RECREATION ROAD CAR PARK	38	0	38	0
RECTORY ROAD	37	37	0	0
REDBERRY CLOSE	0	0	0	0
REDLANDS ROAD	200	200	0	0
REDLANE COURT	0	0	0	0
REDRUTH GARDENS	0	0	0	0
REGENT COURT	2	2	0	0
REGENT STREET	77	77	0	0
REGIS PARK ROAD	9	9	0	0
RELEIF ROAD (A33)	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
RESTWOLD CLOSE	0	0	0	0
RICHFIELD AVENUE	0	0	0	0
RICHMOND ROAD	85	85	0	0
RICHMOND ROAD CAVERSHAM	0	0	0	0
RILEY ROAD	0	0	0	0
RINGWOOD ROAD	1	1	0	0
RIVER ROAD	31	31	0	0
RIVERMEAD CAR PARK	0	0	0	0
RIVERSDALE COURT	0	0	0	0
ROCKBOURNE GARDENS	0	0	0	0
RODWAY ROAD	0	0	0	0
ROMANY CLOSE	0	0	0	0
ROMANY LANE	0	0	0	0
ROMSEY ROAD	0	0	0	0
ROSE KILN LANE	1	1	0	0
ROSE WALK	0	0	0	0
ROSS ROAD	11	11	0	0
ROSSENDALE ROAD	0	0	0	0
ROSSINGTON PLACE	0	0	0	0
ROTHERFIELD WAY	0	0	0	0
ROUTH LANE	0	0	0	0
ROWDELL DRIVE	2	2	0	0
ROWE COURT	3	3	0	0
ROWLEY ROAD	5	5	0	0
ROYAL WAY	0	0	0	0
ROYSTON CLOSE	0	0	0	0
RUFUS ISAACS ROAD	0	0	0	0
RUPERT STREET	23	23	0	0
RUPERT WALK	0	0	0	0
RUSHDEN DRIVE	0	0	0	0
RUSKIN	0	0	0	0
RUSSELL STREET	253	253	0	0
RUSSET GLADE	0	0	0	0
RUTLAND ROAD	10	10	0	0
RYDAL AVENUE	0	0	0	0
RYLSTONE ROAD	0	0	0	0
SACKVILLE STREET	634	634	0	0
SALCOMBE ROAD	0	0	0	0
SALFORD CLOSE	0	0	0	0
SALISBURY ROAD	250	250	0	0
SAN FRANCISCO	0	0	0	0
SANCTUARY CLOSE	0	0	0	0
SANDCROFT ROAD	0	0	0	0
SANDGATE AVENUE	0	0	0	0
SAVERNAKE CLOSE	0	0	0	0
SCHOOL LANE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
SCHOOL ROAD	81	1	0	80
SCHOOL TERRACE	20	20	0	0
SCOTT CLOSE	0	0	0	0
SCOURS LANE	0	0	0	0
SEATON GARDENS	0	0	0	0
SEND ROAD	69	69	0	0
SEVERN WAY	5	5	0	0
SHAFTESBURY ROAD	91	88	0	3
SHAW ROAD	0	0	0	0
SHELDON GARDENS	0	0	0	0
SHENSTONE ROAD	1	1	0	0
SHEPHERDS LANE	0	0	0	0
SHEPLEY DRIVE	0	0	0	0
SHERIDAN AVENUE	0	0	0	0
SHERMAN PLACE	0	0	0	0
SHERMAN ROAD	89	89	0	0
SHERWOOD STREET	83	83	0	0
SHILLING CLOSE	0	0	0	0
SHINFIELD RISE	0	0	0	0
SHINFIELD ROAD	0	0	0	0
SHIRESHEAD CLOSE	0	0	0	0
SHIRLEY AVENUE	0	0	0	0
SHORT STREET	3	3	0	0
SHORT STREET (CAVERSHAM)	5	5	0	0
SIDMOUTH STREET	82	82	0	0
SILCHESTER ROAD	0	0	0	0
SILVER STREET	18	18	0	0
SIMMONDS STREET	0	0	0	0
SMALLMEAD ROAD	0	0	0	0
SOMERSTOWN COURT	0	0	0	0
SOUTH DRIVE	0	0	0	0
SOUTH OAK WAY	0	0	0	0
SOUTH STREET (CAVERSHAM)	10	10	0	0
SOUTH STREET (READING)	205	205	0	0
SOUTH VIEW AVENUE	21	20	0	1
SOUTH VIEW PARK	0	0	0	0
SOUTHAMPTON STREET	28	28	0	0
SOUTHCOTE FARM LANE	0	0	0	0
SOUTHCOTE PARADE	0	0	0	0
SOUTHCOTE ROAD	5	5	0	0
SOUTHDOWN ROAD	0	0	0	0
SPENCER ROAD	0	0	0	0
SPEY ROAD	0	0	0	0
SPODE CLOSE	0	0	0	0
SPRING GARDENS	56	56	0	0
SPRING GROVE	5	5	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
SPRING TERRACE	0	0	0	0
ST AGNES MEWS	0	0	0	0
ST ANDREWS ROAD	0	0	0	0
ST ANNES ROAD	3	3	0	0
ST BARNABAS ROAD	0	0	0	0
ST BARTHOLOMEWS ROAD	92	92	0	0
ST BENETS WAY	0	0	0	0
ST EDWARDS ROAD	164	164	0	0
ST ELIZABETH CLOSE	0	0	0	0
ST GEORGES ROAD	69	68	0	1
ST GEORGES TERRACE	58	58	0	0
ST GILES CLOSE	26	26	0	0
ST JOHNS HILL	57	57	0	0
ST JOHNS ROAD (CAVERSHAM)	17	17	0	0
ST JOHNS ROAD (READING)	11	11	0	0
ST JOHNS STREET	31	31	0	0
ST MARY BUTTS (VICARAGE SITE LOADING AREA)	0	0	0	0
ST MARYS BUTTS	87	73	0	14
ST MICHAELS ROAD	2	2	0	0
ST PAUL COURT SERVICE ROAD	12	12	0	0
ST PETERS AVENUE	0	0	0	0
ST PETERS HILL	0	0	0	0
ST PETERS ROAD	89	89	0	0
ST RONANS ROAD	20	20	0	0
ST SAVIOURS ROAD	0	0	0	0
ST SAVIOURS TERRACE	0	0	0	0
ST STEPHENS CLOSE	12	12	0	0
STADIUM WAY	0	0	0	0
STAFFORDSHIRE CLOSE	0	0	0	0
STANHAM ROAD	0	0	0	0
STANHOPE ROAD	0	0	0	0
STANLEY GROVE	33	33	0	0
STANLEY STREET	71	71	0	0
STAPLEFORD ROAD	0	0	0	0
STAR LANE	0	0	0	0
STAR ROAD	5	5	0	0
STATION APPROACH	3	1	0	2
STATION HILL	3	3	0	0
STATION ROAD	40	16	0	24
STAVERTON ROAD	0	0	0	0
STOCKTON ROAD	0	0	0	0
STONE STREET	0	0	0	0
STONEHAM CLOSE	0	0	0	0
STRATHEDEN PLACE	8	8	0	0
STRATHY CLOSE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
STRATTON GARDENS	0	0	0	0
STUART CLOSE	0	0	0	0
SUFFOLK ROAD	14	14	0	0
SUN STREET	25	25	0	0
SURLEY ROW	0	0	0	0
SURREY ROAD	46	46	0	0
SUTTON WALK	0	0	0	0
SWAINSTONE ROAD	76	76	0	0
SWALLOWFIELD DRIVE	0	0	0	0
SWALLOWS CROFT	0	0	0	0
SWAN PLACE	1	1	0	0
SWANSEA ROAD	80	72	0	8
SWANSEA TERRACE	0	0	0	0
SYCAMORE ROAD	0	0	0	0
TAFF WAY	2	2	0	0
TALBOT CLOSE	0	0	0	0
TALFOURD AVENUE	25	25	0	0
TALLIS LANE	0	0	0	0
TAMARISK AVENUE	0	0	0	0
TAMESIS PLACE	0	0	0	0
TAVISTOCK ROAD	1	1	0	0
TAY ROAD	0	0	0	0
TAZEWELL COURT	0	0	0	0
TEMPLE PLACE	34	34	0	0
TEMPLETON GARDENS	0	0	0	0
TERN CLOSE	4	4	0	0
TESSA ROAD	0	0	0	0
TEVIOT ROAD	0	0	0	0
THAMES AVENUE	36	36	0	0
THAMES SIDE	0	0	0	0
THAMES SIDE PROMENADE	1	1	0	0
THAMES SIDE PROMENADE CAR PARK	112	0	112	0
THE ARCADE	0	0	0	0
THE BEECHES	0	0	0	0
THE BROOKMILL	0	0	0	0
THE CAUSEWAY	0	0	0	0
THE CREST	0	0	0	0
THE GRANGE	0	0	0	0
THE HORSE CLOSE	0	0	0	0
THE MEADWAY	0	0	0	0
THE MEWS	0	0	0	0
THE MOUNT	21	21	0	0
THE RIDGEWAY	0	0	0	0
THE SLOPES	0	0	0	0
THE WARREN	0	0	0	0
THE WILLOWS	15	15	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
THICKET ROAD	0	0	0	0
THIRLMERE AVENUE	0	0	0	0
THORN LANE	0	0	0	0
THORN STREET	179	179	0	0
THORN WALK	2	2	0	0
THORNBRIDGE ROAD	0	0	0	0
THORNTON MEWS	53	53	0	0
THORNTON ROAD	3	3	0	0
THRALE MEWS	0	0	0	0
THURLESTONE GARDENS	0	0	0	0
TIDMARSH STREET	11	11	0	0
TILBURY CLOSE	0	0	0	0
TILEHURST ROAD	6	5	0	1
TINTERN CRESCENT	0	0	0	0
TIPPETT RISE	0	0	0	0
TOFRECK TERRACE	1	1	0	0
TOKERS GREEN LANE	0	0	0	0
TORRINGTON ROAD	2	2	0	0
TOTNES ROAD	0	0	0	0
TOWER CLOSE	0	0	0	0
TRAFALGAR COURT	0	0	0	0
TRAFFORD ROAD	0	0	0	0
TREDEGAR ROAD	0	0	0	0
TRIANGLE THE	0	0	0	0
TRINITY PLACE	15	15	0	0
TUDOR ROAD	4	4	0	0
TUNS HILL COTTAGES	12	12	0	0
TUNS HILL COTTES	0	0	0	0
TYBERTON PLACE	0	0	0	0
UFFINGTON CLOSE	0	0	0	0
ULLSWATER DRIVE	0	0	0	0
ULSTER CLOSE	0	0	0	0
UNDERWOOD ROAD	1	1	0	0
UNION STREET	0	0	0	0
UNITY CLOSE	0	0	0	0
UPLANDS ROAD	0	0	0	0
UPPER CROWN STREET	34	34	0	0
UPPER MEADOW ROAD	0	0	0	0
UPPER REDLANDS ROAD	23	23	0	0
UPPER WARREN AVENUE	0	0	0	0
UPPER WOODCOTE ROAD	0	0	0	0
UPTON ROAD	0	0	0	0
USK ROAD	6	0	0	6
VACHEL ROAD	250	250	0	0
VALE CRESCENT	0	0	0	0
VALENTIA CLOSE	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
VALENTIA ROAD	54	52	0	2
VALENTINE CRESCENT	0	0	0	0
VALLEY CLOSE	0	0	0	0
VALPY STREET	245	234	0	11
VASTERN ROAD	18	18	0	0
VASTERN ROAD (SERVICE ROAD)	0	0	0	0
VENETIA CLOSE	0	0	0	0
VENTNOR ROAD	0	0	0	0
VERNON CRESCENT	0	0	0	0
VICARAGE ROAD	0	0	0	0
VICTORIA ROAD (READING)	0	0	0	0
VICTORIA ROAD (TILEHURST)	0	0	0	0
VICTORIA STREET	10	10	0	0
VICTORIA WAY	0	0	0	0
VILLAGE CLOSE	0	0	0	0
VIRGINIA WAY	0	0	0	0
WALDECK STREET	88	88	0	0
WALKERS PLACE	9	9	0	0
WALLER COURT	0	0	0	0
WALNUT WAY	0	0	0	0
WANTAGE ROAD	230	229	0	1
WARNFORD ROAD	0	0	0	0
WARREN COURT	0	0	0	0
WARWICK ROAD	19	19	0	0
WASHINGTON ROAD	45	31	0	14
WATER ROAD	0	0	0	0
WATERLOO RISE	0	0	0	0
WATERLOO ROAD	13	13	0	0
WATERMAN PLACE	0	0	0	0
WATERSIDE GARDENS	0	0	0	0
WATLINGTON STREET	75	75	0	0
WAVERLEY ROAD	68	68	0	0
WAYBROOK CRESCENT	1	1	0	0
WAYLEN STREET	384	384	0	0
WEALD RISE	0	0	0	0
WEALDEN WAY	0	0	0	0
WEIGHBRIDGE ROW	0	0	0	0
WELDALE STREET	141	141	0	0
WELLAND CLOSE	0	0	0	0
WELLINGTON AVENUE	5	5	0	0
WENSLEY ROAD	1	1	0	0
WENTWORTH AVENUE	0	0	0	0
WEST GREEN COURT	0	0	0	0
WEST HILL	1	1	0	0
WEST STREET	113	101	0	12
WESTBOURNE TERRACE	22	22	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
WESTBROOK ROAD	15	15	0	0
WESTCOTE ROAD	16	16	0	0
WESTDENE CRESCENT	0	0	0	0
WESTERHAM WALK	0	0	0	0
WESTERN ELMS AVENUE	58	58	0	0
WESTERN OAKS	0	0	0	0
WESTERN ROAD	1	1	0	0
WESTFIELD ROAD	73	73	0	0
WESTONBIRT DRIVE	0	0	0	0
WESTWOOD GLEN	0	0	0	0
WESTWOOD ROAD	13	13	0	0
WETHERBY CLOSE	0	0	0	0
WHEATLEY CLOSE	0	0	0	0
WHITBY DRIVE	7	7	0	0
WHITBY GREEN	0	0	0	0
WHITEKNIGHTS ROAD	2	2	0	0
WHITLEY PARK LANE	17	17	0	0
WHITLEY STREET	51	51	0	0
WHITLEY WOOD LANE	0	0	0	0
WHITLEY WOOD ROAD	7	7	0	0
WIGMORE LANE	3	3	0	0
WILLIAM STREET	82	82	0	0
WILLOW GARDENS	0	0	0	0
WILLOW STREET	1	1	0	0
WILSON ROAD	217	71	0	146
WILTON ROAD	71	71	0	0
WILWYNE CLOSE	0	0	0	0
WINCANTON ROAD	0	0	0	0
WINCHESTER ROAD	48	48	0	0
WINCROFT ROAD	0	0	0	0
WINDERMERE ROAD	0	0	0	0
WINDRUSH WAY	0	0	0	0
WINGROVE ROAD	0	0	0	0
WINTON ROAD	0	0	0	0
WISTON TERRACE	0	0	0	0
WOBURN CLOSE	0	0	0	0
WOKINGHAM ROAD	558	122	0	436
WOLSELEY STREET	47	47	0	0
WOLSEY ROAD	61	61	0	0
WOOD GREEN CLOSE	0	0	0	0
WOODBERRY CLOSE	0	0	0	0
WOODCOTE ROAD	0	0	0	0
WOODCOTE WAY	0	0	0	0
WOODFORD CLOSE	0	0	0	0
WOODMAN CLOSE	0	0	0	0
WOODROW COURT	0	0	0	0

LOCATIONS	TOTAL PCN ISSUED	TOTAL ON STREET	TOTAL OFF STREET	TOTAL ON STREET CCTV
WOODSIDE WAY	0	0	0	0
WOODSTOCK STREET	6	6	0	0
WORCESTER CLOSE	0	0	0	0
WRENFIELD DRIVE	1	1	0	0
WRENSWOOD CLOSE	0	0	0	0
WYE CLOSE	0	0	0	0
WYKEHAM ROAD	353	353	0	0
WYNFORD CLOSE	0	0	0	0
YARNTON CLOSE	0	0	0	0
YELVERTON ROAD	0	0	0	0
YEW LANE	0	0	0	0
YIELD HALL LANE	0	0	0	0
YIELD HALL PLACE	1	1	0	0
YORK ROAD	71	65	0	6
ZINZAN STREET	611	584	0	27

Appendix A - Parking Penalty Charge Notices - By Contravention

Notes:

“**Direct Issue - On Street**” means tickets issued by a Civil Enforcement Officer direct to the vehicle whilst parked on the Public Highway.

“**Postal Issue - Approved Device**” means tickets issued from the enforcement vehicle, whereby the PCN is posted to the DVLA registered keeper.

“**Direct Issue - Off Street**” means tickets issued by a Civil Enforcement Officer direct to the vehicle whilst parked in a Council Owned car park.

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE – APPROVED DEVICE	DIRECT ISSUE – OFF STREET
HIGHER LEVEL (ON-STREET)						
01	Parked in a restricted street during prescribed hours	4,595	13.3%	4,595	0	
02	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	137	0.4%	137	0	
12	Parked in a residents’ or shared use parking space without clearly displaying either a permit or voucher or pay and display ticket issued for that place	5,761	16.7%	5,761	0	
16	Parked in a permit space without displaying a valid permit	6,509	18.8%	6,509	0	
20	Parked in a loading gap marked by a yellow line	5	0.0%	5	0	
21	Parked in a suspended bay/space or part of bay/space	236	0.7%	236	0	
23	Parked in a parking place or area not designated for that class of vehicle	209	0.6%	209	0	
25	Parked in a loading place during restricted hours without loading	174	0.5%	174	0	
26	Vehicle parked more than 50 centimetres from the edge of the carriageway and not within a designated parking place	12	0.0%	12	0	
27	Parked adjacent to a dropped footway	1	0.0%	1	0	
40	Parked in a designated disabled person’s parking place without clearly displaying a valid disabled person’s badge	643	1.9%	643	0	
42	Parked in a parking place designated for police vehicles	21	0.1%	21	0	
45	Parked on a taxi rank	18	0.1%	18	0	

46	Stopped where prohibited (on a red route or clearway)	3,692	10.7%	687	3,005	
47	Stopped on a restricted bus stop or stand	112	0.3%	19	93	
48	Stopped in a restricted area outside a school	329	1.0%	120	209	
62	Parked with one or more wheels on any part of an urban road other than a carriageway (footway parking)	25	0.1%	25	0	
99	Stopped on a pedestrian crossing and/or crossing area marked by zigzags	21	0.1%	21	0	

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
HIGHER LEVEL (OFF-STREET)						
81	Parked in a restricted area in a car park	3	0.0%	0	0	3
85	Parked in a permit bay without clearly displaying a valid permit	21	0.1%	0	0	21
87	Parked in a disabled person's parking place without clearly displaying a valid disabled person's badge	14	0.0%	0	0	14
91	Parked in a car park or area not designated for that class of vehicle	0	0.0%	0	0	0

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
LOWER LEVEL (ON-STREET)						

05	Parked after the expiry of paid for time	790	2.3%	790	0	
06	Parked without clearly displaying a valid pay & display ticket or voucher	3,632	10.5%	3,632	0	
07	Parked with payment made to extend the stay beyond initial time	0	0.0%	0	0	
19	Parked in a residents' or shared use parking place or zone with an invalid virtual permit or displaying an invalid physical permit or voucher or pay & display ticket, or after the expiry of paid for time	2,171	6.3%	2,171	0	
22	Re-parked in the same parking place or zone within one hour after leaving	10	0.0%	10	0	
24	Not parked correctly within the markings of the bay or space	129	0.4%	129	0	
30	Parked for longer than permitted	3,040	8.8%	3,040	0	

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
LOWER LEVEL (OFF-STREET)						
82	Parked after the expiry of paid for time	244	0.7%	0	0	244
83	Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking clock	948	2.7%	0	0	948
86	Not parked correctly within the markings of a bay or space	2	0.0%	0	0	2

Contravention Code and Description		TOTAL ISSUED	PERCENT	DIRECT ISSUE ON STREET	POSTAL ISSUE - APPROVED DEVICE	DIRECT ISSUE - OFF STREET
WARNING NOTICES						
n/a	Warning Notices	1,037	3.0%	963	0	74

Appendix B - Bus Lane Penalty Charge Notices - By Street

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2020 / 2021	PERCENTAGE
A329 KINGS ROAD (EAST TO WEST)	228	0.5%
A329 KINGS ROAD (WEST TO EAST)	316	0.7%
A329 WOKINGHAM ROAD	518	1.2%
A33 (SOUTHBOUND) NEARSIDE LANE 2	1,488	3.3%
A33 (SOUTHBOUND) OFFSIDE LANE	20	0.0%
BASINGSTOKE ROAD (NORTHBOUND BENNET ROAD)	287	0.6%
BASINGSTOKE ROAD (NORTHBOUND)	276	0.6%
BASINGSTOKE ROAD (SOUTHBOUND BENNET ROAD)	1,401	3.1%
BASINGSTOKE ROAD (SOUTHBOUND)	606	1.4%
BATH ROAD	2,321	5.2%
BERESFORD ROAD (NORTHBOUND)	3,214	7.2%
BERESFORD ROAD (SOUTHBOUND)	639	1.4%
BLAGRAVE STREET (EAST TO WEST SECTION)	819	1.8%
BRIDGE STREET	1,505	3.4%
DUKE STREET	603	1.4%
FRIAR STREET (EAST BOUND)	1,887	4.2%
FRIAR STREET (WEST BOUND)	1,663	3.7%
GARRARD STREET (EASTBOUND)	246	0.6%
HEMDEAN ROAD	1,410	3.2%
KING'S ROAD	414	0.9%
LINDESFARNE WAY (WESTBOUND)	1,275	2.9%
LINDESFARNE WAY (EASTBOUND)	1,150	2.6%
LONDON STREET (NORTHERN SECTION)	1,045	2.3%
LONDON STREET (SOUTH)	295	0.7%
MINSTER STREET (WESTBOUND)	7,582	17.0%
NORCOT ROAD (EAST BOUND)	959	2.2%
NORCOT ROAD (WEST BOUND)	363	0.8%
OXFORD ROAD	293	0.7%
OXFORD ROAD (EASTBOUND BEDFORD ROAD)	166	0.4%
SOUTHAMPTON STREET	1,820	4.1%
SOUTHCOTE LANE	586	1.3%
SOUTHCOTE LANE (SOUTHBOUND)	948	2.1%
ST MARYS BUTTS (NORTHBOUND)	2,722	6.1%
STANSHAW ROAD	497	1.1%
THE FORBURY	1,795	1.7%
THE FORBURY (EAST/WEST SECTION) (WESTBOUND)	619	4.0%

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2019/2020	PERCENTAGE
TROOPER POTTS WAY (NORTH TO SOUTH)	632	1.4%
TROOPER POTTS WAY (SOUTH TO NORTH)	512	1.4%
VASTERN ROAD (EAST SIDE SOUTHBOUND)	37	1.2%
VASTERN ROAD (NORTHSIDE 1)	286	0.1%
VASTERN ROAD (NORTHSIDE 2)	311	0.6%
VASTERN ROAD (WEST SIDE NORTHBOUND)	497	0.7%

Appendix B - Bus Lane Penalty Charge Notices - Comparison

PENALTY CHARGE NOTICES ISSUED BY LOCATION	2019/2020	2020 / 2021	CHANGE PREVIOUS YEAR
A329 KINGS ROAD (EAST TO WEST)	874	228	-74%
A329 KINGS ROAD (WEST TO EAST)	827	316	-62%
A329 WOKINGHAM ROAD	1,177	518	-56%
A33 (SOUTHBOUND) NEARSIDE LANE 2	641	1,488	132%
A33 (SOUTHBOUND) OFFSIDE LANE	266	20	-92%
BASINGSTOKE ROAD (NORTHBOUND BENNET ROAD)	467	287	-39%
BASINGSTOKE ROAD (NORTHBOUND)	470	276	-41%
BASINGSTOKE ROAD (SOUTHBOUND BENNET ROAD)	2,160	1,401	-35%
BASINGSTOKE ROAD (SOUTHBOUND)	1,084	606	-44%
BATH ROAD	2,006	2,321	16%
BERESFORD ROAD (NORHTBOUND)	4,476	3,214	-28%
BERESFORD ROAD (SOUTHBOUND)	1,765	639	-64%
BLAGRAVE STREET (EAST TO WEST SECTION)	2,548	819	-68%
BRIDGE STREET	2,121	1,505	-29%
DUKE STREET	1,128	603	-47%
FRIAR STREET (EAST BOUND)	1,930	1,887	-2%
FRIAR STREET (WEST BOUND)	6,197	1,663	-73%
GARRARD STREET (EASTBOUND)	1,021	246	-76%
HEMDEAN ROAD	1,964	1,410	-28%
KING'S ROAD	664	414	-38%
LINDESFARNE WAY (WESTBOUND)	2,306	1,275	-45%
LINDESFARNE WAY (EASTBOUND)	1,970	1,150	-42%
LONDON STREET (NORTHERN SECTION)	4,346	1,045	-76%
LONDON STREET (SOUTH)	467	295	-37%
MINSTER STREET (WESTBOUND)	14,795	7,582	-49%
NORCOT ROAD (EAST BOUND)	414	959	132%
NORCOT ROAD (WEST BOUND)	321	363	13%
OXFORD ROAD	1,967	293	-85%
OXFORD ROAD (EASTBOUND BEDFORD ROAD)	264	166	-37%
SOUTHAMPTON STREET	3,126	1,820	-42%
SOUTHCOTE LANE	976	586	-40%
SOUTHCOTE LANE (SOUTHBOUND)	1,185	948	-20%
ST MARYS BUTTS (NORTHBOUND)	3,621	2,722	-25%

STANSHAWE ROAD	1,553	497	-68%
THE FORBURY	1,127	1,795	-30%
THE FORBURY (EAST/WEST SECTION) (WESTBOUND)	2,553	619	-54%
TROOPER POTTS WAY (NORTH TO SOUTH)	1,357	632	-51%
TROOPER POTTS WAY (SOUTH TO NORTH)	1,279	512	-78%
VASTEREN ROAD (EAST SIDE SOUTHBOUND)	2,294	37	-62%
VASTEREN ROAD (NORTHSIDE 1)	97	286	-53%
VASTEREN ROAD (NORTHSIDE 2)	615	311	-55%
VASTEREN ROAD (WEST SIDE NORTHBOUND)	695	497	-68%
TOTAL	81,114	44,489	-45%